The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
January 15, 1981

CHANGE IN MGH PAGING SYSTEM JAN. 16; NEW ANSWERING PROCEDURE TO BEGIN

A major change scheduled to be instituted tomorrow, January 16, in the MGH paging system will enable those persons carrying radio receivers to answer calls without having to go through the page operators.

The new procedure, made necessary by the increasing number of calls for page, is to dial a three-digit access code and then one's identification number. A recorded voice will list all messages received for that person after the last retrieval.

For those departments that have telephone coverage and dial their pages directly through the telephone system, the procedure is only slightly changed. These departments dial the old access number plus the identification number of the person wanted but are guided through the procedure by a computer voice.

There will be no change in the way Code Calls and other emergencies are handled or in the way calls are placed through the MGH operators or answering services.

A letter describing the new procedures has been sent to everyone using the service.

This change is expected to relieve the page operators of about a third of the 5,000 calls they receive a day which in turn will allow calls to be answered faster and virtually eliminate busy signals at Page.

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BREAST CANCER EDUCATION PROGRAM TO BE HELD FOR MGH EMPLOYEES JAN. 22

On Thursday, January 22, from 12 to 1:30 p.m. in the Clinics Building's Lower Amphitheater, the Cancer Control Office will sponsor a session for MGH employees entitled "Keeping in Touch with Yourself: A Breast Cancer Education Program."

Dr. William C. Wood of Surgical Services, Kathy Repko, RN, of the Breast Imaging Department, and a representative from the American Cancer Society's "Reach to Recovery" group will be the featured speakers. In addition, there will be an opportunity for individuals to be screened by members of the nursing staff of the Breast Imaging Department and the Women's Care Program of the Vincent Memorial Hospital.

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MAILBOX FOR HARVARD MEDICAL SCHOOL, INTERNATIONAL MAIL RATES INCREASED

Hospital personnel are reminded that mail bound for Harvard Medical School may now be placed in a special mailbox located in the lobby of the Post Office, Gray Basement. This would eliminate having to pay for postage for mail intended for HMS.

Also, international postal rates and fees have been increased as of January 1. Persons sending mail overseas are encouraged to stop at the Post Office to find out the current charges. Mail rates to Canada and Mexico have remained the same as present United States rates.

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STUDENTS INVITED TO MEDICAL TALKS

All students working in the hospital during the month of January are invited to attend the following talks in the Volunteer Department Conference Room, Gray 1:

January 15 -- Dr. Robert I. Grossman, Neuroradiology, 2 p.m.;

January 19 -- Dr. Nina E. Rubin, Director of Hemodialysis, 1 p.m.;

January 26 -- Dr. Donald N. Medearis, Jr., Chief of Pediatrics, 12 p.m.

Each speaker will present an overview of his or her own specialty.

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CHAPEL CONCERT JANUARY 28 TO FEATURE WOODWIND QUARTER.....see page 2

AROUND THE HOSPITAL

EDITH TAGRIN and ROBERT GALLA of the MGH Medical Art Unit have been named recipients of the Illustrated Medical Book Award given annually by the Association of Medical Illustrators for the best illustrated book presented at its 1980 meeting.

The award is based on book design and illustrations. The drawings for which Ms. Tagrin, who is Director of the department, and Mr. Galla were cited were prepared for Manual of Lower Gastrointestinal Surgery. The text was written by DRS. CLAUDE E. WELCH and LESLIE W. OTTINGER of Surgical Services and DR. JOHN P. WELCH, a former resident at the MGH presently with the University of Connecticut and son of Dr. Claude Welch.

Several members of the hospital's Cytology Laboratory played a large part in the planning of the American Society of Cytology's annual meeting held recently in Boston.

DR. PRISCILLA D. TAFT, Director of the Cytology Lab, and DIANE L. KUEBLER, C.T. (A.S.C.P.), served as members of the meeting's local planning committee while Dr. Taft and FRANK DIFIORE, C.T. (A.S.C.P.), presented a workshop on "Cytology of Prenatal Exposure to DES."

In addition, DR. ERIKA L. WHITMORE presented a paper entitled "Quantitative Cytocentrifugation in the Evaluation of Cerebrospinal Fluid." The paper was coauthored by Dr. Whitmore, Dr. Taft, JENNIFER ROYALTY, C.T. (A.S.C.P.), and LINDA WOLFSON of the Cytology Lab and DR. FRED H. HOCHBERG of Neurology.

DR. CARTER R. ROWE of the Orthopaedic Service presented the first E.A. Codman Lecture at the Inaugural International Conference on Surgery of the Shoulder held recently at the Institute of Orthopaedics at the University of London, England. Dr. Rowe spoke on "Codman--His Influence on the Development of Surgery of the Shoulder."

DR. ERNEST AMORY CODMAN was on the staff of the MGH between 1900 and his death in 1940. He was considered one of the pioneers in the use of the X ray as well as being well known for his work involving the shoulder. Those following sports may be interested in the fact that, at the MGH in the 1930s, Dr. Codman performed the first rotator cuff surgery, an operation that has been performed on several modern-day baseball players.

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NONCITIZENS REMINDED TO COMPLETE ANNUAL ALIEN ADDRESS REPORT

The Office of Human Resources, in conjunction with the federal Immigration and Naturalization Service, reminds all noncitizens that they are required by law to complete and return the Annual Alien Address Report before Jan. 31, 1981.

The report is available at any U.S. Post Office or Immigration and Naturalization Service Office during business hours.

DR. KURT J. BLOCH, Chief of the MGH Clinical Immunology and Allergy Units, and DR. ROBERT H. ACKERMAN, Director of the Carotid Evaluation and Cerebral Blood Flow Laboratories, have been named by the American College of Physicians to participate in the development of its sixth Medical Knowledge Self-Assessment Program. Dr. Bloch will contribute to its section regarding immunology and allergy and Dr. Ackerman to its segment on neurology.

Begun in the 1960s and involving more than 35,000 physicians nationwide, this program is designed to help practicing doctors review current medical information and update their medical knowledge through reading from a fact-filled text followed by a self-administered test in 12 subspecialties of internal medicine.

More than 100 physicians, including Drs. Ackerman and Bloch, have been named to a panel which will review current medical literature, write the test book and questions, and suggest further reading. Published every three years, the program which the MGH doctors will work on will be released in late 1982.

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CHAPEL CONCERT JANUARY 28 TO FEATURE WOODWIND QUARTET

Dr. Norman L. Letvin, former Resident in Medicine at the MGH, and the Weston Woodwind Quartet will be featured performers at a concert scheduled for 3 p.m., Wednesday, January 28, in the MGH Chapel.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • January 22, 1981

Dr. Remensnyder Appointed New Chief of Shriners Burns

Dr. John P. Remensnyder, Chief of Plastic Surgery at the MGH since 1973 and a member of the hospital staff since 1967, has been appointed Chief of Staff of the Shriners Burns Institute.

He has been associated with Shriners since 1968, serving as its Chief of Reconstructive Surgery since 1972. The Institute is an affiliate of the MGH and specializes in the treatment of children with burns.

Dr. Remensnyder succeeds Dr. John F. Burke who was named Chief of the MGH-Massachusetts Eye and Ear Infirmary Trauma Center this past fall (Hot Line, Oct. 16, 1980). Dr. Burke had served as Chief of Staff at Shriners since 1969.

Dr. Remensnyder, a graduate of Wesleyan University and Harvard Medical School, first came to the MGH in 1957 as a Surgical Intern. He left two years later to join the staffs of the U.S. Public Health Service and the National Heart Institute's Laboratory of Cardiovascular Physiology, both in Bethesda, Md.

He returned to the MGH in 1961 as a Surgical Resident, leaving in 1964 to become a resident in plastic surgery at Johns Hopkins Hospital in Baltimore. His stay at Johns Hopkins was interrupted in 1965 when he received a special fellowship from the U.S. Public Health Service to work as a Research Fellow in Pathology at Harvard Medical School.

Dr. Remensnyder completed his residency at Johns Hopkins in 1967 whereupon he rejoined the MGH staff as an Assistant in Surgery. A year later he joined the Shriners Burns Institute.

In 1973 he was named Chief of the Plastic Surgical Unit at the MGH, a position in which he continues, and became a Visiting

(continued on page 2)

Dr. Sanders

Dr. Kelley (standing) with her mother at last year's portrait unveiling.

Two Named Full Professors at HMS

Two physicians well known within the MGH community have been named full professors at Harvard Medical School (HMS). The MGH is the original teaching hospital of the school and remains the largest, as well as the oldest, of the Harvard teaching hospitals.

Drs. Rita M. Kelley of Medical Oncology and Charles A. Sanders, General Director, were named Clinical Professor of Medicine and Professor of Medicine, respectively. The promotions were announced by Dr. Daniel C. Tosteson, Dean of HMS. The positions are the highest teaching posts at the school.

Dr. Kelley, internationally known specialist in the treatment of cancer, is a graduate of the Boston Teachers College, the Massachusetts Institute of Technology, and Columbia University College of Physicians and Surgeons.

She joined the MGH in 1946 as an Intern in Medicine and has remained on the staff ever since, eventually being named to her present position as Physician in Medical Services in 1966. She served as Acting Chief of the Medical Oncology department

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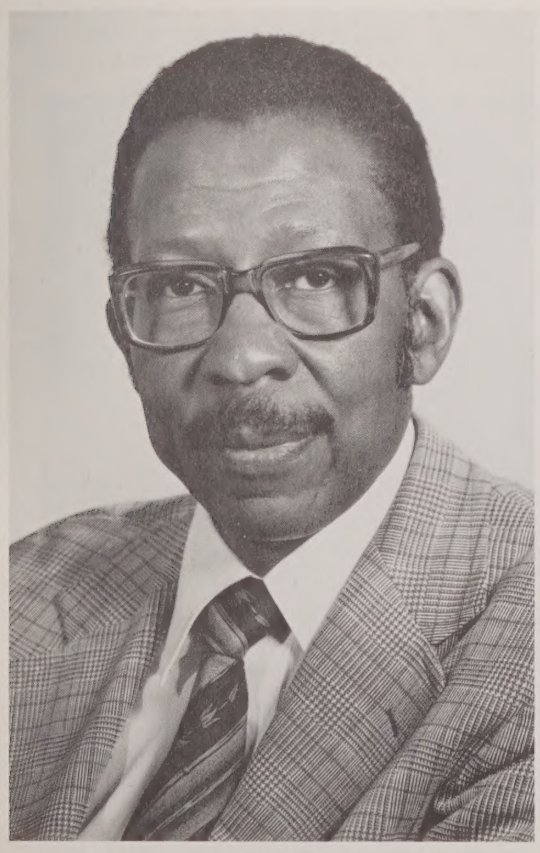

Robert Dixon, 1981 Black Achiever as chosen by Greater Boston YMCA.

Robert Dixon Named 1981 Black Achiever

Robert E. Dixon, Manager of Revenue Control in the Patients Accounts Department and an employee of the MGH for more than 25 years, has been named a Black Achiever of 1981 by the Greater Boston YMCA.

Mr. Dixon received the award January 16 in ceremonies at the Boston Park Plaza Hotel. He is the seventh MGH employee to be cited by the "Y" since the program began six years ago.

A native of Sparta, Ga., Mr. Dixon began his MGH career in 1955 as a posting clerk in Patients Accounts after graduating from Boston's Bryant and Stratton College. By working his way through departmental ranks, first as an accountant and later an auditor, he was named to his present position in 1975.

As Manager of Revenue Control, Mr. Dixon oversees a staff of six persons in performing a wide range of activities regarding inpatient and transient accounts. These activities include such things as posting all charges and reports relative to inpatient care, verifying inpatient census and accommodation status, and handling inquiries from other departments regarding charges to patients.

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Succeeds Mr. Waldron

Ernest Haddad Is MGH General Counsel

Ernest M. Haddad, General Counsel to Blue Cross and Blue Shield of Massachusetts, Inc., has been named General Counsel of The Massachusetts General Hospital, The General Hospital Corporation, and The McLean Hospital Corporation.

The appointment, which was effective January 1, was announced by Dr. Charles A. Sanders, General Director, and the MGH Board of Trustees.

Mr. Haddad succeeds William A. Waldron, who is retiring after five years as General Counsel. Mr. Waldron became the first person to hold that position.

In announcing Mr. Haddad's appointment, Dr. Sanders said, "Mr. Haddad's range of experience and background in medico-legal affairs make him ideal to direct the hospital's legal affairs."

A graduate of Trinity College and the Boston University School of Law, Mr. Haddad had been General Counsel to Blue Cross and Blue Shield of Massachusetts since June 1976. Prior to that, he was Assistant Secretary and General

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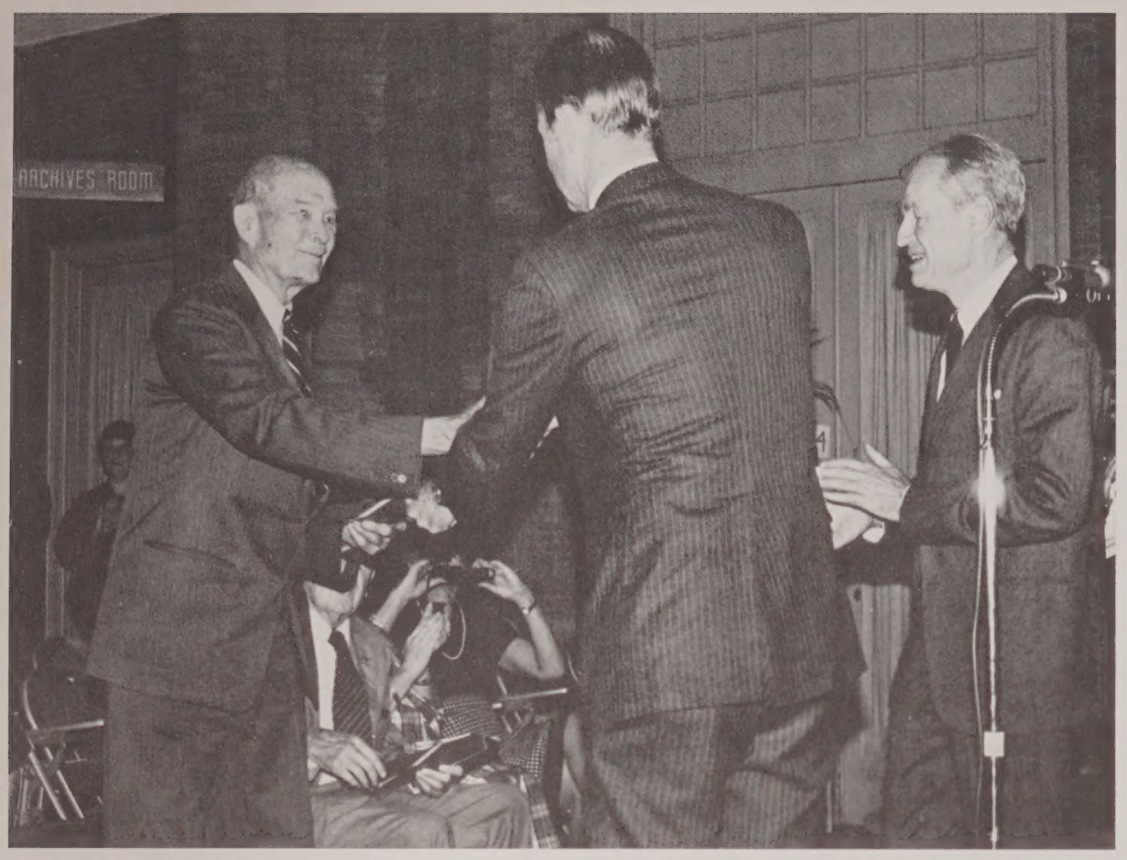


Dr. White (left) accepting 50-year pin from Dr. Charles A. Sanders (center), General Director, and Dr. F. Sargent Cheever, Chairman of the MGH Board of Trustees, at the 1978 Ether Day ceremony.

Dr. White, Former Neurosurgical Chief, Dies

Dr. James Clarke White, who served as Chief of the Neurosurgical Service at the MGH for 20 years beginning in 1941, died January 7 at his home in Brookline after an illness of several months. He would have observed his 86th birthday on February 6.

His death marked the end of three consecutive generations of affiliation with the MGH by illustrious doctors of his family. His grandfather and namesake founded the MGH Department of Dermatology and was America's first professor of "diseases of the skin," holding that position at Harvard Medical School. The latter's son, Dr. Charles J. White, served also as Chief of the Dermatology Department.

During his career at the MGH which spanned more than half a century, the neurosurgeon in the family created a training program in his specialty that gained world acclaim. Seven of his trainees have become full professors in charge of their own training programs at various medical schools in the United States.

Described by colleagues as the world's premier surgeon and contributor to knowledge in the field of the autonomic nervous system, Dr. White wrote the first edition of "The Autonomic Nervous System: Anatomy, Physiology, and Surgical Applications," and later coauthored second and third editions as colleagues joined in helping to develop the subject as a field for surgery.

In addition to some 180 scientific papers, Dr. White was primary author of two major volumes on pain and its neurosurgical control. The second volume, published in 1969, numbered a thousand pages. Contributions to a better understanding and treatment of intractable pain in man constituted his major area of endeavor, although interspersed with many other types of projects during his productive medical career.

Born in Vienna, Austria, of American parents, Dr. White was educated at Groton School and graduated from Harvard College in 1917. After two years of service as a line officer in the United States Navy, he entered Harvard Medical School, receiving his medical degree in 1923. Six years of postgraduate study were spent at the medical school and at the MGH but included periods in pathology at Johns Hopkins University Medical School and in research on the autonomic nervous system at schools in Paris and Strasbourg, France.

Dr. White was appointed to the faculty of Harvard Medical School in 1926 and rose to full professorship in 1955.

During World War II, he served in the Navy Medical Corps from 1941 to 1946 with the rank of Captain. Much of that time was spent as Chief of Neurosurgery at the naval hospitals in Chelsea, Mass., and at St. Albans, N.Y.

Dr. White was a member of all of the major New England and national neurosurgical, neurological, and surgical societies, as well as three French senior societies of neurosurgery and surgery.

The world's largest neurosurgical organization, the Congress of Neurological Surgeons, names one neurosurgeon as an Honorary Member each year. Dr. White became the 13th neurosurgeon in the world to be so honored in 1965.

The doctor is survived by his widow, Mrs. Camilla Morgan White; two daughters, Mrs. Camilla White Churchill of Pomfret, Vt., and Mrs. Patricia Morgan Smith of Brookline; a son, Michael M. White of Boston; 13 grandchildren; and 10 great grandchildren.

Dr. Remensnyder

(continued from page 1)

Surgeon at the hospital in 1979. He has recently completed a three-year term as a member of the MGH General Executive Committee and presently serves on the Board of Governors of the new Ambulatory Care Center.

In addition to the several appointments he holds at other local hospitals, he is on the staff at Harvard Medical School, is a member of many professional organizations, and has authored or coauthored more than 30 professional articles.

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
John J. Canny, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

Breast Cancer Program Today

MGH employees are reminded that at 12 p.m. today, January 22, in the Clinics Building's Lower Amphitheater, the Cancer Control Office will sponsor a session entitled "Keeping in Touch with Yourself: A Breast Cancer Education Program." Featured speakers will include Dr. William C. Wood of Surgical Services, Kathy Repko, RN, of the Breast Imaging Department, and a representative from the American Cancer Society's "Reach to Recovery" group.

To provide some insight into the myths surrounding breast cancer, the Cancer Control Office provides the following quiz. Answers to the true and false test will appear in next week's Hot Line.

1.) Woman on the pill have a higher risk of developing breast cancer.

2.) Women should examine their breasts once a month.

3.) Breast cancer is not contagious.

4.) Women who are under 30 years of age and men do not contract breast cancer.

5.) Women should request a breast examination as part of their regular physical examination.

Full Professors

(continued from page 1)

from 1973 to 1976, and she played a major role in planning the Cox Center for Cancer Management, where she is presently a member of its Executive Committee.

A pioneer in the diagnosis and treatment of cancer, particularly as it affects the breast, Dr. Kelley has been widely recognized for her work in caring for patients with the disease, having most recently been cited by Cancer Research magazine with its featured investigator cover and having been a past recipient of a bronze medal from the American Cancer Society. Last January she was honored by the MGH community at the unveiling of her portrait, executed by well known artist George Augusta, at which Dr. Sanders said he could not think of another physician who better typifies the spirit of the MGH care giver than she.

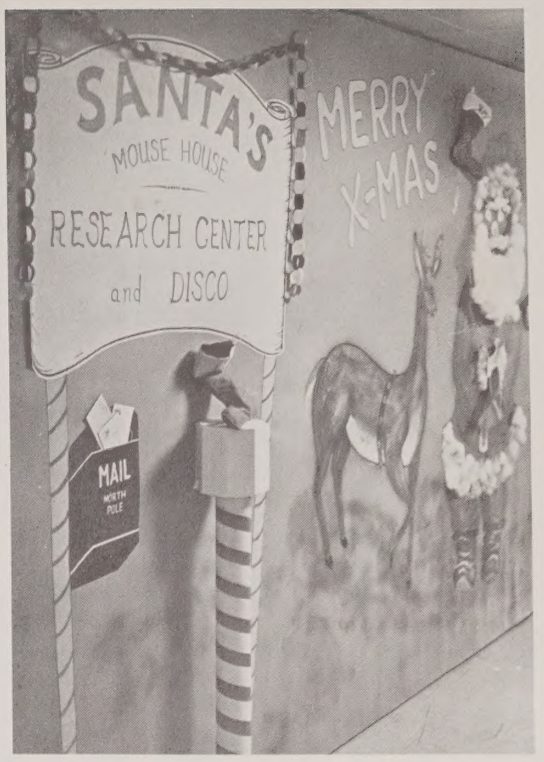
Dr. Kelley has authored scores of journal articles and presently is a member of the editorial board of Cancer and Breast magazines. She is also a member of numerous professional organizations both locally and nationally, and she is a former staff member at Pondville Hospital, a state run facility situated in Norfolk, Mass., and designed to treat cancer patients.

She joined the faculty at HMS in 1951 as an Assistant in Medicine and was an Associate Clinical Professor of Medicine prior to this latest announcement.

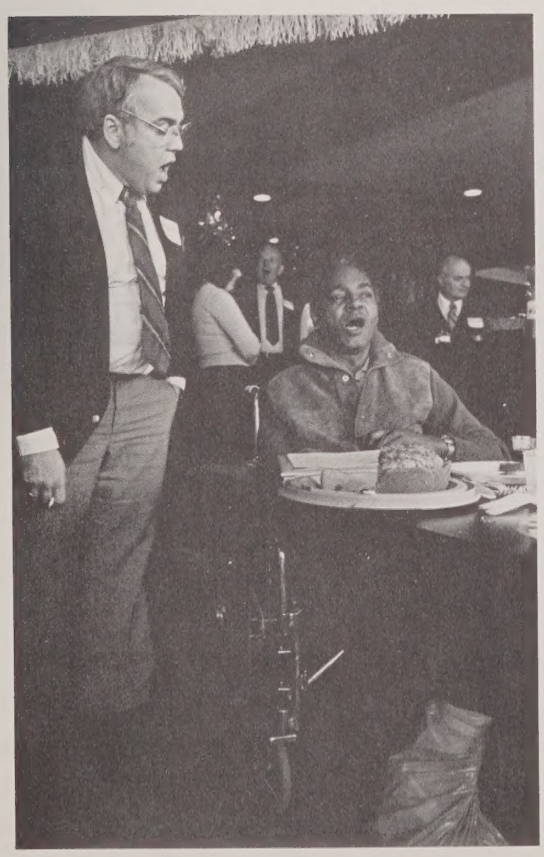
Dr. Sanders is a graduate of the University of Texas and Southwestern Medical College of the University of Texas. He first came to the MGH in 1958 as a Clinical and Research Fellow in Cardiology after completing his residency at Boston City Hospital. He left the MGH in 1960 for a two-year stint in the U.S. Air Force Medical Corps and returned in 1962 as an Assistant in Medicine and Chief of the Cardiac Catheterization Laboratory. He was named General Director in 1972, succeeding the late Dr. John H. Knowles.

Dr. Sanders first joined the faculty at HMS in 1958 as a Teaching Fellow and achieved the status of Associate Professor of Medicine prior to his latest appointment.

He is a world renowned cardiologist and presently holds and has held numerous positions with professional, educational, and civic organizations on the local, state, and national level. He has also authored more than 100 journal articles.



Seasonal Sidelights



Mr. Haddad

New General Counsel

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Counsel of the Executive Office of Human Services, a cabinet-level agency which oversees all agencies in the Massachusetts state government which provide or regulate health, welfare, social, and rehabilitation services.

Mr. Haddad had earlier been Assistant Dean of the Boston University School of Law and a member of the faculty, having taught a course in "Law and Psychiatry." In addition, he was involved in a wide range of student affairs and services.

He was also formerly a practicing attorney in Boston and was a staff member of the state's Special Commission on Mental Health.

Mr. Haddad is active in the American Bar Association, presently being a member of its Forum Committee on Health Law, its Section on Antitrust Law, and its Section of Legal Education and Admissions to the Bar. He also holds memberships in several local, state, and national professional organizations.

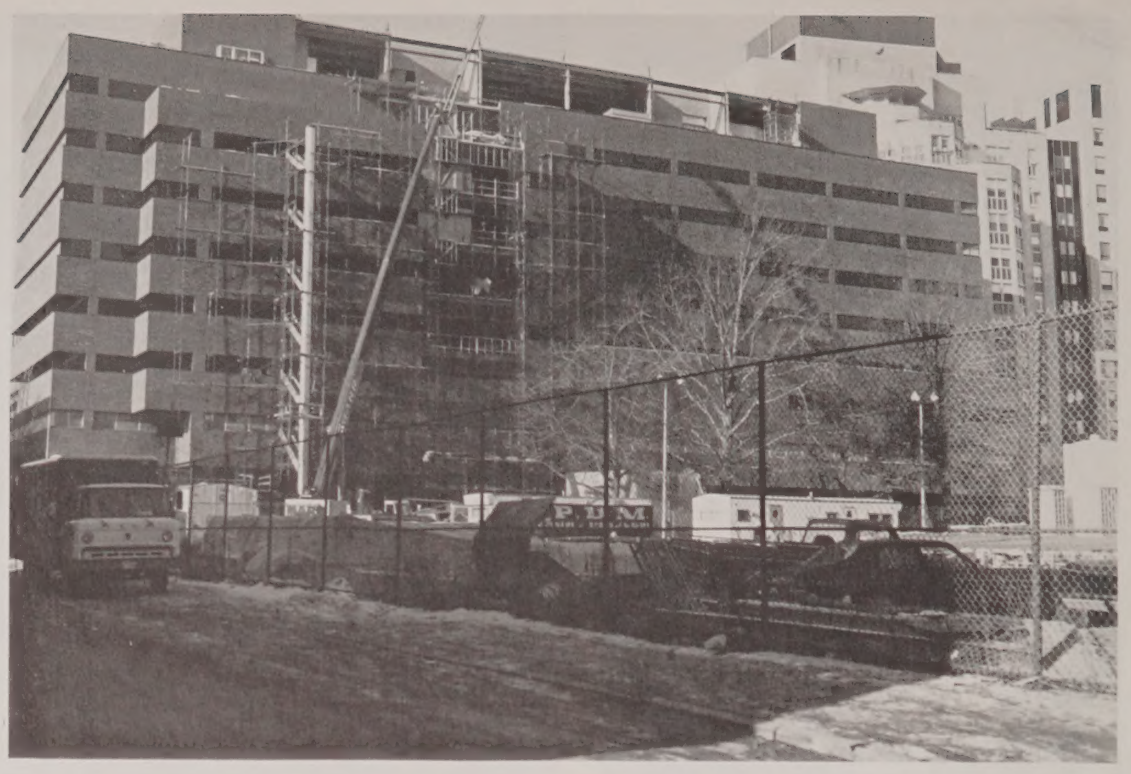
A resident of Wellesley, Mass., he has been involved in several local, state, and national civic activities, including the United Way of Massachusetts Bay where he serves as Chairman of its allocations committee.

As a law student, Mr. Haddad served as editor of the Boston University Law Review and has maintained his interest in writing, having authored many articles for professional reviews and journals.

Among the many honors he has received was a special tribute in 1971 from the Review's editors for his professional achievements. In addition, he was recognized in 1968 as one of the Outstanding Young Men of America, received a special award of appreciation from the B.U. Student Bar Association in 1971, and was recipient of Trinity College's "150th Anniversary Award" in 1973.

Mr. Waldron, a graduate of Union College and Harvard Law School, joined the MGH in 1976 after many years of service in the Massachusetts, New York, and federal governments.

Among the positions he has held locally are Special Counsel to the Committee on Rules in the state's House of Representatives, Commissioner of Administration under former Gov. Endicott Peabody, Special Assistant Attorney General, and Executive Director of the Special Commission on the Structure of State Government during the 1950s. He formerly held positions with the National War Labor Board and with the Department of Justice.



ACC On Schedule Despite Cold, Snow

Despite bitter winter conditions, construction of the hospital's new Ambulatory Care Center (ACC) continues to progress on schedule and, with reasonably good weather, is expected to be completed by the December 1981 target date. The above photo was taken in late December.

As of last week, the steel structure, metal decking, wire mesh reinforcing, and masonry support lintels have been completed. In addition, masonry work is being completed at the mechanical penthouse, staff towers, and main roof parapets, and the exterior brick work is being cleaned and washed down. All staging has been removed other than near the elevator shafts on the east--or Bartlett Hall--side of the building.

Ongoing work includes the installation of the mechanical, electrical, and sprinkler roughing within the building as well as the elevator equipment and shafts both inside and outside the structure.

The main air handling units are being assembled in the mechanical room on the roof, and associated piping and sheet metal work is being installed. Utility work for sewers, water, electric, sprinkler, and telephone service is continuing inside and outside the building, and metal windows and glass are being put in place.

The nine-level ACC will house most of the departments now found in the Clinics Building. These include physician offices; ambulatory surgical and radiology suites; a satellite pharmacy; some specialized laboratories; and appropriate administrative services.

Mr. Dixon

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He has been credited with creating a system for controlling cash receipts and their application to receivables, for creating a system for controlling exchange accounts as well as changing may other departmental procedures, and for merging the receivable accounts of the Chelsea Memorial Hospital with those of the MGH when the latter assumed control of that facility in 1978.

A resident of Sharon, Mass., Mr. Dixon is active in the Ebenezer Baptist Church in Boston where he serves as a Deacon, as chairman of its Finance Committee, and as a member of its Pulpit Committee. He has in the past been named the church's Man of the Year.

In addition, he was chairman of the church's Funds of Renewal program, part of a nationwide effort undertaken by many church groups, including the American Baptist Church, to raise funds for black colleges and universities.

The Black Achievers' program annually recognizes black men and women who have reached levels of excellence in their vocational fields. The achievers are chosen from the professional, managerial, clerical, and skilled work force of the city's many business, legal, educational, and medical institutions.

The program aims at providing role models and support for urban minority youth, and honorees are expected to spend up to 40 hours in a community service project during their recognition year.

Previous recipients of the award from the MGH include: Cherryl Ringgold (1980), Raymond Hawkins (1979), Louis J. Green and John Bufford (1978), Veetlyn Forde (1977), and the late Jimmy A. Young (1976).

United Way Campaign: Thanks for the Support

The MGH's 1980 United Way campaign raised more than $40,500 through employee contributions, a 19 percent increase over 1979. In addition, 10 percent more employees contributed to the 1980 campaign than the previous year.

"We are most grateful for this support," said Maryellen Shachoy, Coordinator of Volunteer Services and Cochairman, along with Gilbert J. Nessolini, Deputy to the Director of Operations, of this year's campaign.

"At a time of economic stress, MGHers have been most supportive of the United Way effort and very generous," she said. "We thank them all."

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
January 29, 1981

COLD WAVE, HOSTAGES' RELEASE SPAWN MGH MEDIA APPEARANCES

The latest wave of arctic cold, together with the release of the American hostages from Iran, have spawned a host of recent media appearances by MGH staff members.

Thus, a common question asked of the MGH physicians pertained to hypothermia, a malady marked by a drastic fall in the body's normal temperature which can be particularly harmful to the very young, the elderly, persons with a physical condition which can lead to coma, and those who are hurt and cannot reach help.

Among MGH staff members appearing on local media outlets to comment on this condition were Dr. John D. White of Medical Services, who appeared January 15 on WEEI-AM, and Dr. Peter L. Gross, Associate Chief of Emergency Services, who was interviewed earlier this month on WNAC-TV's (Channel 7) nightly news.

In addition, Dr. Andrew G. Bodnar of Medical Services appeared on Channel 7 to discuss hypothermia and frostbite, and Dr. Martin S. Hirsch of Medical Services was interviewed on that station's news program to comment on the recent flu epidemic. Both interviews were telecast earlier this month.

Also, Dr. Roman W. DeSanctis of Cardiology was interviewed last month by WITS-AM regarding the medical hazards of shoveling snow.

Concerning the hostage situation, Dr. Thomas P. Hackett, Chief of the Psychiatry Service, was interviewed live by WBZ-TV (Channel 4) reporter Jack Williams on the station's 5:30 and 6:00 p.m. news broadcasts on January 19. Dr. Hackett spoke on the psychological implications of being held captive for such a prolonged period of time. Both interviews originated from the White Building Lobby. Dr. Hackett was also interviewed by WCVB-TV (Channel 5) for its nightly news program that same evening.

In other media appearances, four MGH physicians were interviewed recently by the British Broadcasting Corporation's radio network for future airings in England. The physicians were Dr. Charles A. Sanders, General Director, who was interviewed on technology and health-care costs; Dr. Charles E. Huggins, Director of the MGH Blood Transfusion Service, who spoke on plasma exchanges used in treating irregularities associated with blood circulation and the body's disease-

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ANSWERS TO BREAST CANCER QUIZ

The Cancer Control Office, in conjunction with its "Keeping in Touch with Yourself: A Breast Cancer Education Program," ran a quiz in last week's Hot Line testing employees' knowledge of breast cancer. Answers to that appear on page 2.

ROOM TOO HOT? CALL EXT. 2422

The recent cold wave has, among other problems, wreaked havoc on water pipes throughout the region. Unfortunately, hospitals are not immune to the unpleasantness of this winter peril.

Frozen pipes have occurred at the MGH most notably over weekends in nonpatient-care areas. The cause of most of these freeze-ups has been radiators turned off and windows left open for the entire weekend. To avoid potential problems, the Maintenance Department asks that if an area becomes too hot, please contact the department at Ext. 2422, and someone will be sent to adjust the radiator. If the problem is isolated in a small space, it is permissible to turn off the radiator temporarily, but windows should remain closed.

Also, in another conservation step, hospital employees are reminded to turn off lights when leaving a room.

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FEBRUARY 14 IS VALENTINE'S DAY

The MGH Flower Shop reminds hospital employees that Saturday, February 14, is Valentine's Day, and to avoid the last minute crush during what is the busiest day in the floral industry, they should place their orders as soon as possible. The Flower Shop now offers worldwide wire service for customer convenience.

MEDIA (continued from page 1)

fighting system; Dr. Henry J. Mankin, Chief of the Orthopaedic Service, who talked about bone transplants; and Dr. George E. Thibault, Assistant Chief of Medical Services, who was interviewed about his study of medical technology, particularly intensive care units.

Drs. Huggins' and Mankin's appearances stem from recent MGH News articles and Dr. Thibault's from a past article in the New England Journal of Medicine. In a related matter, Dr. Mankin was interviewed by Channel 5 regarding bone transplants in a piece earmarked for future national syndication, and the Boston Herald-American and Discover magazine recently wrote articles about this same subject. Also, Dr. Thibault appeared on Channel 5's "Sunday Open House" program January 25 to discuss trends in medicine expected during the 1980s.

In addition:

--Harvey L. Simons, Director of Dispatch, and Robert Burroughs, a member of that department, were interviewed by Channel 7 as part of the station's cerebral palsy campaign aired January 17 and 18;

--Dr. Dorothy H. Kelly, Medical Director of the hospital's Home Monitoring Program, appeared earlier this month on television in Los Angeles to discuss Sudden Infant Death Syndrome;

--Dr. Lewis B. Holmes of the Genetics Unit was interviewed January 14 by host Ted O'Brien on Channel 7's "Weekday" program regarding genetic counseling;

--Dr. Joseph B. Martin, Chief of the Neurology Service, appeared recently on WGBH-TV's (Channel 2) nightly news program to speak on the "Center Without Walls," a federally sponsored project for the study and treatment of Huntington's disease. Dr. Martin is principal investigator and Program Director of the project;

--Dr. Ronald A. Malt of Surgical Services was interviewed last month by Channel 5 regarding second opinion surgery;

--Several members of the hospital's Speech Pathology department were seen on a recent "Baxters" program, aired locally on Channel 5, which dealt with hearing impairments in children. Department members included Julie Wheelden, Fran Senner-Hurley, Sarah Ciambrone, Maureen Tardelli, and Ellen Wohl. A 14-year-old patient of the department and her mother also appeared on the program;

--Dr. Joel E. Dimsdale of Psychiatry was interviewed by the Physicians Radio Network on cardiac risk factors while Dr. Peter R. Mueller of Radiology was asked by the same outlet to comment on the use of ultrasound and computers in treating abdominal abscesses. Both interviews are scheduled for future airings.

BASKETBALL LEAGUES BEGIN FEB. 2

Both the MGH Men's and Women's Basketball Leagues will begin play February 2 in the Lindemann Center gymnasium. Anyone still interested in playing but not yet on a team is asked to contact Mr. Brooks, Gray O.R., Ext. 8910, or Mr. Felder, Baker Kitchen.

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ANSWERS TO BREAST CANCER QUIZ

The following are the answers to the quiz regarding breast cancer which appeared in last week's Hot Line.

1). False. Research studies have proven that women who are pill users are at no significantly greater risk of getting breast cancer.

2). True. Breast self-examinations that are performed monthly have been shown to detect lumps in the breast at an early stage of disease. Earlier detection of cancerous lumps increases a woman's chance of survival.

3). True. Breast cancer cannot be "caught" or "transmitted" and is not contagious.

4). False. Although cases of breast cancer are rare in men and younger women, they do occur.

5). True. A professional breast examination should be part of a regular physical checkup. If it is not offered, it should be requested.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
February 5, 1981

"WELLNESS REVOLUTION" TO BE FEATURED IN EMPLOYEE HEALTH PROGRAM FEB. 11

"The Wellness Revolution," a 27-minute film about living longer and better, will be shown on Wednesday, February 11, from 12 to 1 p.m. in the Lower Amphitheatre, Clinics 1, as part of a general health program open to all MGH employees.

The film will be followed by a discussion with health-care professionals on some general health issues. Various informational material will also be available.

The wellness revolution is for everyone, man or woman, athlete or office worker, youngster or senior citizen. Medical research tells us that what we do strongly effects how long and how well we live, and we ourselves are largely responsible for our continued good health.

* * * * *

HOSPITAL DIRECTORIES NOW AVAILABLE

The new MGH telephone directories have been received, and an initial mailing has been made to each hospital department. Departments needing additional copies and not yet having received the initial mailing are instructed to check with the person responsible for obtaining your directories. Departmental representatives may then obtain additional copies at the Communications Office, White 13.

Also, the Boston White Pages, the suburban directories, and the Yellow Pages are available in the Upper Store, Gray Building Basement, during regular service hours.

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SERVICE LEAGUE TO SPONSOR TWO CHAPEL CONCERTS IN FEBRUARY

The MGH Service League will sponsor two concerts this month as part of its Chapel Concert series.

On Wednesday, February 11, at 3 p.m. in the hospital's Chapel, Baker 1, the group "Ad Parnassum" will perform. The group includes a pianist, a violinist, and a cellist.

On Wednesday, February 25, also at 3 p.m. in the Chapel, the duo of Joseph Stukas and Dr. Benjamin Z. Pilch, both of Pathology, will be featured. Mr. Stukas will play the piano, and Dr. Pilch the violin.

The Chapel Concert series is open to all hospital employees and patients. For information on upcoming performances, consult future Hot Lines or contact the Service League Reception Center.

TWO FROM MGH NAMED TO HEAD NATIONAL PROFESSIONAL GROUPS

Two members of the MGH staff have been named Presidents for 1981 of two national professional organizations.

Dr. Herman D. Suit, Chief of the Department of Radiation Medicine, has been elected President of the American Society of Therapeutic Radiologists (ASTR). The announcement was made at the annual meeting of ASTR held recently in Dallas, Texas.

George A. West, M.S., R.R.T., Technical Director of the Respiratory Care Department, was named President of the American Association for Respiratory Therapy (AART) at its annual meeting held in December in Dallas.

Mr. West, who has served as President-Elect of the AART for the past year, is the second Technical Director of the hospital's Respiratory Care Department to hold this office. The late Jimmy A. Young served as President during the early 1970s.

As President of the ASTR, Dr. Suit's major objective will be to expand and sustain the participation of radiation biophysicists and radiation biologists in the organization. He will also serve as spokesperson for the group's public education campaign about the curative benefits of radiation therapy in cancer treatment.

(continued on page 2)

PRESIDENTS (continued from page 1)

Dr. Suit came to the MGH in 1970 as Chief of the Department of Radiation Medicine. He previously served as Chief of the Section of Experimental Radiotherapy at the M.D. Anderson Hospital and Tumor Institute at the University of Texas.

Dr. Suit is a member and consultant to many professional organizations and societies, including the National Cancer Institute, the American Cancer Society, and Union International Contra Cancer. He has written more than 160 journal articles and is on the Board of Editors of Radiation Research and on the Editorial Advisory Board of Cancer and Cancer Research.

Mr. West has been a member of the AART for the past 19 years. In addition to serving as President-Elect, he previously was its Vice-President, Secretary, Chairman of the External Degree Committee, Chairman of the Professional Standards Committee, and a trustee to the National Board for Respiratory Therapy.

He was named the AART's delegate of the year in 1974 and has received its Presidential Award three times.

A graduate of Wayne State University in Detriot and the State University of New York in Buffalo, Mr. West was Director of Respiratory Therapy at Harper Hospital in Detriot prior to coming to the MGH in 1976. He is presently associate in Anesthesia at Harvard Medical School.

Mr. West is a member of several local and national professional organizations in addition to the AART, and he has authored 18 journal articles.

The AART, with a present membership of 18,000, was established in 1947 for the purpose of advancing science, technology, ethics, and art of respiratory therapy and to provide educational programs for those persons interested in the field of respiratory therapy.

* * * * *

PROBLEM WITH LINEN POSTPONED NONEMERGENCY SURGERY JAN. 23

Some nonemergency surgery at the MGH was postponed January 23 as a result of a problem with linen laundered by a commercial firm. Apparently the firm was not properly rinsing out the detergent before returning the hospital's clean linen, and as a result it discolored when sterilized.

Although tests showed the linen was sterile, the hospital postponed some nonemergency surgery during the day and used disposable paper "linen" for the operations that were performed. A normal operating schedule was resumed the following Monday.

NINE FROM MGH, MCLEAN RECEIVE POSTDOCTORAL RESEARCH FELLOWSHIPS

Nine scientists from the MGH and the McLean Hospital, a psychiatric division of the MGH, have been named recipients of postdoctoral research fellowships from the Charles A. King Trust or The Medical Foundation.

The recipients and their research projects are:

Gerald P. Budzik, Ph.D., MGH, "Isolation of MIS mRNA Synthesis and its Cloning";
Richard A. Clark, M.D., MGH, "Angiogenesis of Solid Tumors and Its Relationship to the Clotting System";
Sally Ann Holick, Ph.D., MGH, "Photobiology of Vitamin D and its Clinical Applications";
Dennis K. Kinney, Ph.D., McLean, "High-Density Families: A New Approach to Research on Schizophrenia";
Jeffrey A. Leppo, M.D., MGH, "Thallium Redistribution Rate: Effect of Perfusion Change";
Jane E. Mahaffey, M.D., MGH, "Calcitonin Receptors in Cultured Kidney Cells";
Ralph A. Nixon, M.D., Ph.D., McLean, "The Neurobiology of Proteolysis and its Influence on Myelinogenesis";
Harrison G. Pope, Jr., M.D., McLean, "Epidemiologic, Nosological, and Diagnostic Studies in Schizophrenia and Other Psychotic Disorders";
Charles B. Underhill, Ph.D., MGH, "Receptors for Hyaluronate on the Surface of Tumor Cells."

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • February 19, 1981

Largest Ever Made

$15 Million Pledge Given For New Research Facility

A pledge of $15 million to create a research facility that will help speed developments in medicine from the laboratory to the care of the patient was announced last week by the Trustees of the MGH. The pledge is believed the largest one ever made to an American teaching hospital.

The announcement coincided with formal launching of a $114 million fund-raising campaign by the institution (see related story).

The MGH earlier this month opened a clinic to diagnose and treat neurofibromatosis. The clinic is the first in New England and one of about five in the country. Story on page 4.

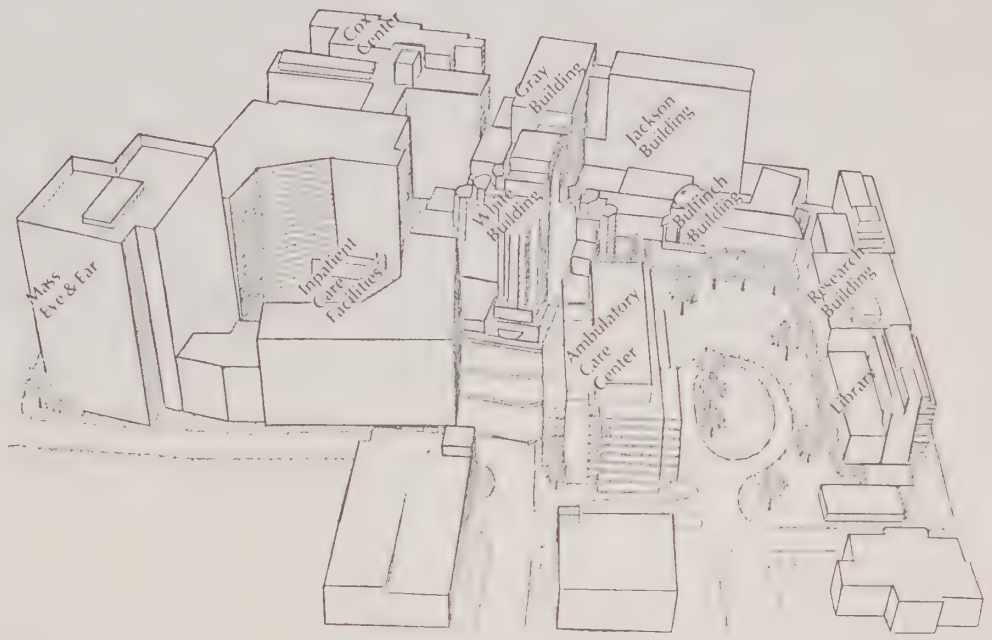
The Trustees said the commitment giving major thrust to the drive came from Arthur O. and Gullan M. Wellman of Florida, and previously of Massachusetts. A member of the MGH Corporation, Mr. Wellman at one time headed Wellman Industries, Inc., a textile manufacturing firm.

Their pledge will be used to build and equip the Wellman Research Building. The space will be created by widening the present Edwards Research Building, constructed in 1951, and extending it to join another MGH building, Bartlett Hall.

A few years ago, Mr. and Mrs. Wellman provided funds that established the Wellman Research Laboratories of the MGH Department of Dermatology (Hot Line, Aug. 23, 1979). The Wellmans have also helped to support the operating costs of the laboratories where studies on the use of light in treating a variety of diseases are conducted. Part of the pledge will provide ongoing support for the laboratories.

The modern new research building will permit investigators of varied disciplines but mutual interests to work more closely together. Such an environment allows for

(continued on page



Artist's conception of the projected MGH campus shows new inpatient care facilities to the left of the White Building and a new research building at the extreme right. The Ambulatory Care Center is in the foreground.

MGH Launches $114 Million Fund Drive

The MGH last week launched a $114 million fund-raising campaign to enable the institution to keep advancing the frontiers of medical knowledge.

Speaking at a kick-off dinner February 11 attended by several hundred friends and staff members of the hospital at the Copley Plaza Hotel in Boston, MGH officials said the magnitude of recent technological improvements that have changed bedside care and opened the way for advances in ambulatory care and research marks a new era to which the hospital must adapt. The drive is by far the largest in the history of New England hospitals.

The funds being sought will regenerate the hospital's inpatient, outpatient, and research facilities, dating from as long ago as 1821, as well as provide momentum for the newly opened MGH Institute of Health Professions.

Accompanying the start of the campaign was an announcement by the MGH Board of Trustees of initial pledges totaling more than $30 million, including a $15 million pledge toward construction of a new research facility to be named the Wellman Research Building (see related story).

More than 500 beds will be either replaced or renovated at a cost of $80 million in areas that have become crowded and outmoded. A new facility will be built to replace the beds now in the Baker Building, the semiprivate pavilion; all beds in the Vincent-Burnham Building, containing the Gynecological Service and the Children's Service; as well as certain beds from the White Building, and from the Phillips House, the private pavilion.

"The MGH has achieved many things in patient care, research, and education," said Dr. Charles A. Sanders, General Director. "However, as the patient care and research buildings have grown older and older, our health professionals increasingly have had to work harder to maintain the standards we cherish for our patients. To meet the challenges of tomorrow we need to make some sweeping physical changes to replace facilities that will soon become obsolete."

(continued on page 2)

Hibert Watson

Hibert Watson: Rhythm and Blues Great

Cost time is here once more.
And if you got no money
you can't live happy here no more.
Cost time is here once more.

The year was 1964, a milestone in the annals of modern-day music as a mop-haired bunch of Britishers began their seemingly relentless assault on America's eardrums, and pocketbooks, in a wave of "yeah, yeahs," "oooohhhs," and electric guitars. Music, it was said, would never be the same.

Meantime, a 30-year-old father of four, transplanted from his native South, visited a Boston record shop to buy some of his favorite rhythm and blues (R&B) numbers. During a conversation with the store owner, the man mentioned he played the guitar and harmonica, sang a bit, and wrote a few tunes. Intrigued, the store owner asked for a demonstration, and later that year, the man, Hibert Watson of Building Service, became an integral part of the fledgling Bluestown label of local record entrepreneur Skippy White.

Time's gettin' tough as it was in '32.
I need a part-time job
and got nothin' home to eat.
Cost time is here once more.
And if you got no money
you can't live happy here no more.
Cost time is here once more.

(continued on page 3)

MGH In *Boston*

Medicine will dominate the March issue of Boston magazine. Among the articles planned are a profile on Dr. W. Gerald Austen, Chief of MGH Surgical Services, and an article on costs for which Dr. Charles A. Sanders, MGH General Director, was an interviewee.

Model of the Wellman Research Building for which the MGH received from Arthur O. and Gullan M. Wellman of Florida a pledge of $15 million, believed to be the largest ever made to an American teaching hospital. In the background is the Bulfinch Building.

Fund Drive

(continued from page 1)

Besides replacement of buildings and sections, inpatient care planning calls for:

--Renovations to provide surgical beds;
--Relocation of some existing beds to new patient rooms;
--Relocation of the Burn Unit;
--And transfer of all remaining patients in the Bulfinch Building, built in 1821, to other quarters.

No new beds will be added to the hospital's present capacity.

New patient rooms will be larger and corridors wider to accommodate monitors, respirators, and other equipment associated with advanced technology. The increased space not only will enhance the ability of the staff to work efficiently but will also increase the privacy and comfort of the patients.

"This venerable institution is physically old," said John E. Lawrence, President of the Massachusetts General Hospital Corporation. "Its internationally known professionals work their miracles in spite of, not because of the physical plant."

The MGH campaign seeks $5.2 million to complete financing of the $32 million Ambulatory Care Center, scheduled for opening late this year. The Center will replace facilities which were built in 1903 to handle 300 patients daily but which now manage to serve 1,400 patients each day.

Six years in the planning by a team of physicians, administrators, and consultants, the nine-level Center will contain most of the departments now found in the old Clinics Building as well as physicians' offices, ambulatory surgical and radiology suites, a satellite pharmacy, some specialized laboratories, and appropriate administrative services. Once fully operational, the new building will be able to accommodate 600,000 ambulatory patients each year.

An additional $2 million must be raised to complete obligations on the Cox Center for Cancer Management, which opened in 1977. Symbolizing the close alliance between research and patient care at the MGH, the Cox Center treats 18,000 patients a year, more than had originally been anticipated. The basement and first two floors of the building are used for the diagnosis and treatment of ambulatory cancer patients while upper floors are devoted to basic biomedical and clinical research.

The MGH hopes to allocate $10 million to its Institute of Health Professions, which opened last fall. The MGH began planning for the school in late 1973 and received official sanction from the Commonwealth of Massachusetts in 1977. The first programs opened by the Institute offer a master's degree in physical therapy and a certificate of advanced study in social work. Next fall, the Institute will offer a master's degree program in nursing and one in dietetics.

Funding for the Institute will include endowment for faculty support and for scholarship aid to assure a broad mix of students from varied backgrounds.

The Treadwell Medical Library which serves both physicians and lay public at the MGH is earmarked for $2 million in improvements, including conversion of important material to microfilm. To provide added space, the hospital plans to combine the Palmer-Davis Nursing Library, situated in Ruth Sleeper Hall, with Treadwell.

The MGH not only has kept up with the rigorous demands of change in its long history but has often also drawn the boundaries of medical knowledge. In adapting to each era, which imposed additional physical burdens, the hospital has maintained a continuity of spirit that has kept the institution a human and caring one.

Research Facility

(continued from page 1)

consolidation of activities and fosters an emphasis on programs at a stage of development that promises high scientific productivity and a prompt transfer of research findings into improved patient care.

Research programs to be undertaken in the new building will be broad in scope, falling into such areas as the neurosciences, endocrinology, metabolism, nutrition, aging, skin diseases, and growth and development.

The past decade has been marked by a widespread increase of information about the function of the brain and the nervous system, and the MGH has been in the forefront of developments in the neurosciences. Newly planned programs will focus on stroke, chronic pain, neuroendocrinology, psychiatric disorders, Huntington's disease, Alzheimer's disease, and normal and abnormal brain development.

As a result of significant advances by its Endocrine Unit, the MGH has the potential to make important new contributions in the areas of nutrition, metabolism, and endocrinology. MGH researchers pioneered recombinant DNA techniques that have increased understanding of endocrine gland function, led to sensitive detection methods, and opened ways of making available large quantities of hormones for treatment.

Although Americans over 65 comprise only 11 percent of the nation's population, they consume nearly 30 percent of the national expenditure on health. In the new Wellman Research Building, investigators from half a dozen departments will work together to learn what events occur at the molecular, cellular, and organic levels during the aging process to heighten the body's vulnerability to dysfunction and disease.

More than 300 scientists and engineers are engaged in research and development in some 75 MGH laboratories, producing a stream of knowledge that sometimes has a major impact on the delivery of health care around the world. The high concentration and juxtaposition in the new Wellman Research Building of scientists and scholars representing many fields create an interdisciplinary atmosphere vital to innovation and productive research.

Arthur O. and Gullan M. Wellman receive the thanks and appreciation of Dr. John A. Parrish of Dermatology for their donation made in 1979 towards the establishment in Temporary Building #1 of a laboratory which is used for experimental treatment of patients in that service's photomedicine research unit. The facility is known as the "Wellman Laboratories."
Shown in the photo, which originally appeared in the Aug. 23, 1979, Hot Line, are: Dr. Parrish; Dr. Thomas B. Fitzpatrick, Chief of the Dermatology Service; Mr. Wellman; Mrs. Wellman; W. Nicholas Thorndike (standing behind Mrs. Wellman), MGH Trustee; Mrs. Louise C. Riemer, Chairman of the Ladies' Visiting Committee; Joseph C. Donnelly, Jr., Director of Resources and Development; and Lawrence E. Martin, Associate General Director.

It's all smiles as Maybelle Gant (center) greets Robert Rhodes (left), Assistant Director of Building Service, and Michael Picardo, Supervisor in the department, at a reception held recently honoring her upon her retirement after 22 years with the hospital. Ms. Gant plans to make her retirement home in North Carolina.

Mr. Watson

(continued from page 1)

"I started playing the harmonica when I was seven years old back home in Woodcock County, Alabama," said Mr. Watson who, when recording, went by the name "Alabama" Watson. "That's how Skippy White gave me the nickname.

"By the time I was 14, I was playing both the guitar and harmonica and was singing a little. My friends and I used to play in local house parties and a couple of small gigs, but we did it then mostly for fun."

The outbreak of fighting in Korea found Mr. Watson and his guitar overseas in the service for two years. Upon returning stateside, he moved to Florida, a popular climate for R&B musicians and one which afforded him an opportunity to listen firsthand to some of his favorites, such as John Lee Hooker, Lightnin' Hopkins, Muddy Waters, and Jimmy Reed.

"I really loved playin' the blues and thought about getting into it as a living, but I didn't write too good and had to play more-or-less by ear," he said. "I was playing in some clubs near Pensacola when I decided why not make a go at it."

In the early 1960s, Mr. Watson set out for the West Coast, but he first paid a visit to friends in New York.

"Figurin' I wasn't too far from Boston, I thought I'd stop in to see my brother Larry before moving on. As it turned out, I never left here."

Larry Watson was an employee at the MGH for 20 years before his death in 1977, and it was he who found a job for Hibert at the hospital in 1962.

"I suppose if I wanted to stay with the blues as a career, I should've moved on to California or maybe Chicago. But by then I had a wife and young family and providing for them was more important."

Not known as a hotbed for rhythm and blues, Boston did at that time have several nightclubs which featured local musicians. It also had Mr. White's record shops as an outlet for R&B numbers and had one radio station that featured a weekly program for this variety of music.

"I played in some of those clubs," Mr. Watson said. "Sometimes I'd be playin' until two or three o'clock in the morning and had to be to work here by six."

Exposure in local clubs did not, however, spawn widespread popularity, and it was after meeting Mr. White that Mr. Watson did gain some degree of acclaim and commercial success.

His recording in 1964 of his own "Cost Time" under Mr. White's Bluestown label eventually sold about 3,000 copies nationwide and drew playtime on the radio and in local jukeboxes.

"My father used to tell us about how bad things were during the Depression," Mr. Watson said. "So that's how I began the song, 'Time's gettin' as tough as it was in '32.' The rest was as true in 1964 as it was in 1932, and probably is true today, too."

Went to the grocery store.
Tried to get some food on time.
The man said, "Wait a minute,
let's see how we stand.
I'm sorry to tell you,
you're just a little too far behind."
Cost time is here once more.
And if you got no money
you can't live happy here no more.
Cost time is here once more.

"Cost Time" went on to become Bluestown's biggest seller, and today the recording is considered a collector's item as one of Boston's few original contributions to rhythm and blues. Bluestown was to release only 10 45-r.p.m. recordings, and many of the local clubs have either closed their doors or changed their appeal.

"The blues died down, but they'll come back," Mr. Watson said. "Most popular music, including rock and roll and disco, owe a lot to the blues. They're still too much a part of American music to forget."

Rhythm and blues, as well as jazz blues, is still very popular in some parts of the country. Local fans may obtain original blues material at Mr. White's shops, and they can listen to blues artists at a couple of clubs and on a Boston radio station which airs a weekly R&B program.

"The kids just don't listen to the blues anymore," said Mr. Watson, who confesses to tapping a toe or two to a disco beat from one of his children's radio. "They're the ones who buy the records and listen to the radio. If they can like it, the blues'll come back."

With his own career having waned as his family increased, Mr. Watson will on occasion pick up the guitar, and he has entertained thoughts of playing professionally again once the children have grown.

"Once the blues get you, they never really let you go," he said. "And no matter what happens to you, you always know you've got the blues."

Went to my girlfriend's house.
I asked her for some dough.
But she says "I'm sorry to tell you,
you're a little too far behind."
Cost time is here once more.
And if you've got no money
you can't live happy here no more.
Cost time is here once more.

FEBRUARY 25 CHAPEL CONCERT CHANGED

There has been a change in performers for the Chapel Concert scheduled for 3 p.m., Wednesday, February 25. The concert will now feature Joseph Stukas of Pathology, who will play the piano, and Al Henderson of Building Service, who will sing. Mr. Henderson, a popular soloist during the caroling sessions held in the White Building Lobby at Christmas, is a student at the New England Conservatory of Music and recently performed with the Boston Symphony Orchestra.

GRIN AND BEAR IT -- Massachusetts Gov. Edward J. King turns his head away and smiles as Judith Marcotte of the Blood Transfusion Service prepares to draw blood from his arm. The Governor, along with several other state officials, recently visited the MGH Blood Transfusion Service as part of a blood donor drive sponsored by the American Red Cross. The hospital has been a Red Cross donor room for more than two years.

Dr. Martuza with neurofibromatosis patient.

Hospital Opens Neurofibromatosis Clinic

A clinic to diagnose and treat neurofibromatosis, a sometimes devastating genetic disease frequently accompanied by varying degrees of deformity, opened earlier this month at the MGH.

Directed by Dr. Robert L. Martuza of the Neurosurgical Service, the clinic is the first in New England, and one of about five in the country, established specifically to deal with the disorder.

Reports of the clinic's opening were carried nationally by both the Associated Press and United Press International wire services as well as locally by the Boston Herald-American. A news conference including Dr. Martuza and a neurofibromatosis patient was held February 2 at the hospital and was carried locally that evening by television stations WBZ-TV (Channel 4), WCVB-TV (Channel 5), and WNAC-TV (Channel 7), and on February 7 by the Independent Network News program, aired in Boston by WSBK-TV (Channel 38).

Although the malady affects an estimated 100,000 Americans and has received widespread attention of late because of the play and motion picture, "The Elephant Man," depicting the tragic life of John Merrick, the illness remains poorly understood. Neurofibromatosis cannot be prevented or cured; yet, many symptoms are treatable.

"Because the disease causes myriad difficulties, neurofibromatosis patients in the past often have had to travel from one doctor's office to another," Dr. Martuza said. "Now, in a single setting, these patients have available the services of varied specialists. Each has studied the illness and is equipped to treat whatever problem may be presented in his area of expertise."

Situated on the third floor of the MGH Clinics Building, the Neurofibromatosis Clinic will be open initially on the first Monday afternoon of each month, but Dr. Martuza said the service schedule will be adjusted if necessary to accommodate patient needs. Appointments can be made by calling 726-3776 on any weekday.

Neurofibromatosis is caused by a defect in genes, the biological units of heredity. The disease can be passed on to a child by an affected parent but can also stem from an unexplained genetic change occurring spontaneously during prenatal development.

Although the majority of patients are affected only mildly, others endure severe physical changes such as the development of hundreds of tumors at nerve endings just under the skin. A disfiguring elevation of the skin surface results. Bone deformities, i.e. enlargement of the head or disproportionate leg length, may occur. Excessive folds of skin and tissue may hang from the body.

Cafe au lait birthmarks at least half an inch in diameter are common in this disorder. Most patients with the disease bear six or more such light brown areas on their body.

Surgery occasionally can produce cosmetic improvement. Sometimes, use of the scalpel wards off serious internal complications, such as encroachment on a bodily organ by a tumor.

Clinic sessions will be attended regularly by specialists in neurology, neurosurgery, dermatology, psychiatry, genetics, and ophthalmology. Orthopedists, general surgeons, plastic surgeons, and representatives of other medical and surgical services will be available when needed.

Dr. Martuza emphasized the role of the geneticist in the new clinic. While many patients, fearing they have the disease, will receive assurances of good health, others found to have the illness may need medical advice. An individual with neurofibromatosis has a 50 percent chance of transmitting it to an offspring.

In addition to serving patients directly, the clinic welcomes queries about the disorder from physicians in the community.

The clinic maintains a close relationship with the National Neurofibromatosis Foundation, a nonprofit organization founded in 1978 to advance knowledge about the disease. The Massachusetts Chapter, which has more than 400 members, meets periodically at the MGH.

"We have much to learn about neurofibromatosis," Dr. Martuza said, "but we are moving forward in several areas of study. Meantime, the clinic serves an important mission. As with any disease, early diagnosis of this illness can help to ward off problems."

Dr. Robert Scully Honored By Memorial Sloan-Kettering

Dr. Robert E. Scully of Pathology has been named recipient of the 1980 Fred W. Stewart prize, an annual award made by Memorial Sloan-Kettering Cancer Center in New York City to a pathologist who has significantly advanced the knowledge of human cancer.

The award was presented to Dr. Scully at a ceremony held recently at Sloan-Kettering and announced in the December issue of the American Journal of Surgical Pathology.

Dr. Stewart was for a long time Chief of Pathology at Sloan-Kettering as well as the first editor of the journal Cancer. He is considered one of the outstanding cancer pathologists of his era.

Dr. Scully, a member of the MGH staff since 1950, is internationally recognized as an authority in the specialty of gynecological pathology. For the past 10 years he has been actively involved with a team studying the effects of diethylstilbestrol (DES) on the female offspring of women who took the drug as treatment for the maintenance of pregnancy. The studies begun at the MGH linked the drug to the occurrence of cancer many years later in a tiny percentage of daughters whose mothers ingested it, and it was banned in 1971 by the federal government for use as a treatment to avoid miscarriage.

In announcing the award, the American Journal of Surgical Pathology said, "Dr. Scully's concepts were always clearly stated, his arguments persuasive and consistently reflected clinical applicability. Thus, a list of important advances of the last two decades in the pathology of ovarian tumors and related disorders would contain Dr. Scully's name prominently displayed."

A graduate of Holy Cross and Harvard Medical School, Dr. Scully has written more than 130 journal articles and has authored or coauthored three textbooks, the latest being the Armed Forces Institute of Pathology Fascicle Tumors of the Ovary and Maldeveloped Gonads. He is President of the International Society of Gynecological Pathologists and is editor of the "Case Records of Massachusetts General Hospital," a popular feature in the New England Journal of Medicine. He is also on the editorial boards of three journals in the field of pathology and oncology.

Marion Alfe receives the plaudits from the many guests attending a reception held recently honoring her upon her retirement after 31 years' service to the MGH. Among the many gifts she received was a huge cake given her by coworkers in the Cox Building.

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
February 26, 1981

MGH RESEARCHER AMONG THOSE FEATURED IN INTERFERON DOCUMENTARY MARCH 4

Dr. Martin S. Hirsch of Medical Services will be featured in the documentary "Interferon: Closing In On Cancer," scheduled to be aired at 8 p.m., Wednesday, March 4, on WSBK-TV (Channel 38) in Boston. Much of the filming for the program was done at the MGH.

In a related appearance, Dr. Hirsch was interviewed recently on Channel 38's "Tom Larson" show were he spoke about interferon and the documentary.

In other media appearances by MGH staff members, Dr. W. John Powell, Jr., of the Cardiac Unit was interviewed February 22 on WNAC-TV's (Channel 7) "Nightscene." Dr. Powell spoke with host David Brudnoy about cardiac research.

Dr. Allan L. Friedlich of Cardiology appeared on WCVB-TV's (Channel 5) "Sunday Open House" program February 15 where he discussed cardiology.

Also, Dr. Thomas P. Hackett, Chief of the Psychiatry Service, and Dr. Bertram Zarins of the Orthpaedic Service were seen on the documentary "This Terrible Pain" shown January 31 on Channel 7. The program dealt with understanding pain from a psychological viewpoint, to which Dr. Hackett spoke exploring such areas as pains associated with headaches, lower back problems, tension, and arthritis. Dr. Zarins covered the subject of pain and sports.

In addition, Dr. Edward W. Webster, Radiation Safety Officer at the MGH, appeared on Channel 7's nightly news programs January 27 to comment on the gold rings which have been found to be radioactive. Persons who have serious skin problems have been advised to seek medical help and have their gold jewelry checked with Geiger counters in the wake of recent reports of rings found to have been impregnated with radioactive radon gas.

* * * * *

POISON PREVENTION PROGRAMS TO BE HELD MARCH 17, 18 IN PATIO ROOM

A short film entitled "250,000 Ways to Poison Your Child" will be shown as part of a poison prevention program scheduled for 11 a.m. to noon and noon to 1 p.m., Tuesday, March 17, in the Patio Room, White Building Basement. The program will be repeated the following day at the same times and location.

These sessions, presented by Sheldon M. Poretsky of Pharmacy as part of "National Poison Prevention Week," will also include discussions and reading material.

An additional program will be held later that week for parents with children on the Burnham floors. That session will be presented by the staff of the Burnham 5 satellite pharmacy.

All employees, particularly those with young children at home, are encouraged to attend the March 17 and 18 programs.

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CONTINUING EDUCATION PROGRAM TO OFFER COURSES THIS SPRING

Everything from nutrition to sign language will be the subject of continuing education courses and conferences offered this spring by the MGH Coordinated Program of Continuing Education in Nursing, Social Work, and Allied Health. Included are:

Sign Language and Deafness. A basic course in sign language designed to help participants gain fluency in finger spelling and reading finger spelling of words. Content will include idiomatic use of sign language, key terms for use in the hospital setting, and commonly used questions. 10 sessions, Wednesdays, 6:30-8:30 p.m. March 18 to May 20. Tuition: $145. Instructor: Ann Meehan-Credaire, Instructor, Framingham Learning Center for the Deaf.

Working with Health Related Support Groups. A course for dietitians, nurses, physicians, social workers, and other allied health professionals interested in starting, consulting for,

(continued on page 2)

COURSES (continued from page 1)

or leading support groups. 5 sessions, Thursdays, 6-8 p.m., March 26 to April 30. Instructor: Phyllis R. Silverman, M.S.W., Ph.D., Assistant Professor, MGH Institute of Health Professions, and Lecturer in Social Welfare at Harvard Medical School. Tuition: $105.

Communication Disorders: A Multifaceted Program for a Multidisciplinary Team. A seven-part medically oriented lecture series for speech-language pathologists, audiologists, nurses, dietitians, and physical and occupational therapists. Cosponsored by Massachusetts Rehabilitation Hospital. Topics include: Central Auditory Processing, Effects of Aging on the Senses, Genetically Based Communication Disorders, Oral Facilitation of Neurologically Impaired Adults, the Neuropsychologist and the Speech-Language Pathologist, the Right Hemisphere and Language, Auditory Evoked Response. Tuesdays, 6:30 8:30 p.m., March 24 to May 12. Tuition: $12 per session or $78 for the series. Course Coordinators: Barbara Oppenheimer, M.S., C.C.C., Staff Speech-Language Pathologist, MGH, and Nancy Lefkowitz, M.S., C.C.C., Director, Speech-Language Pathology, MRH.

Demystifying Burns. A two-day conference for nurses, dietitians, and social workers, and physical and occupational therapists concerned with care of the burned patient at any point from Emergency Room Evaluation to postdischarge follow-up. Content will emphasize evaluation and care of the multisystem problems associated with thermal injuries. April 27, 28. Tuition: $95. Course Coordinators: Sr. Donovan, RN, M.S.N., Clinical Leader, Burn Unit, MGH, and Christine McCarthy, R.P.T., B.S., Staff Physical Therapist, MGH.

Nutrition, Bone, and Aging. A one-day conference for dietitians and nutritionists involved in health care and research. The aging person will be utilized as a framework, and content will focus on the nutritional implications of bone metabolism, current research on nutrients involved in bone, and information on ways of improving the nutritional status of patients with respect to the nutrients involved in bone metabolism. Cosponsored by the HMS Division on Aging. May 15. Conference Coordinator: Mary Carey, Ph.D., R.D., Professor and Director of the Graduate Program in Dietetics, MGH Institute of Health Professions.

Writing for Publication. A one-day conference for health professionals interested in writing for publication. Content will provide practical help on identifying topics about which to write, steps for writing an article on paper, writing a "query" letter, and steps in submitting an article and having it published. Date to be determined. Instructor: Gail Pisarcik, RN, M.S.N., Psychiatric Clinical Specialist in Nursing, MGH, and Editor, Journal of Emergency Nursing.

To register for any of these courses or for more information, contact Bette Covington or Anne Harper, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

* * * * *

RETIREMENTS

The hospital wishes health and happiness to the following members of the MGH family who have retired in the past few months:

Anthony Martinez, Dietary, 44 years

Frank Campanella, Dietary, 40 years

Marion Alfe, Cox Admitting, 31 years

Helen Goodniss, Phillips House Admitting, 25 years

Maybell Gant, Building Service, 22 years

Daphne Lindo, Phillips Nursing, 20 years

Jean Paul Coulon, Maintenance, 18 years

Rose A. Baron, Chemistry Laboratory, 16 years

St. Anthony Cotton, Materials Management, 13 years

Louis Pean, Building Service, 11 years

William Waldron, Administration, 5 years

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
March 5, 1981

WELLMAN GIFT RECEIVES KUDOS FROM BOSTON GLOBE

The following editorial appeared in the February 14 Boston Globe:

If more hospitals had friends like Arthur and Gullan Wellman of Brookline and Palm Beach, there might be more hospitals like the Massachusetts General.

The Wellmans' $15 million gift (Hot Line, Feb. 19, 1981) sets a new American standard for philanthropy to hospitals. Nothing could be more appropriate to initiate a $114 million fund drive that MGH hopes will set a standard for financing hospital improvements in a manner that does not accelerate the inflation of patient fees.

Health costs have been escalating so rapidly over the past several years that an increasing percentage of expenses has been shifted to broad sections of the public through medical insurance premiums and tax-financed government grants. Too many medical administrators have been more anxious to find ways to pass through costs than to cut them.

MGH wants to finance its ambitious building and rehabilitation project in Boston's old West End entirely with donated money. Using only unencumbered cash to pay for a building project of this magnitude is a breathtaking idea in an age when debts and federal grants are as common to hospital construction as bricks and mortar. The money saved by not paying interest on borrowed fund should help MGH hold down the rise in patient rates.

The Wellman fortune, based on textile manufacturing, has been used to underwrite many other public projects in Massachusetts and elsewhere. This time it will completely finance a new research building because Arthur Wellman, at 86, still puts a priority on finding new ways to do things.

There is ample opportunity for other benefactors to help MGH break new ground in fiscal responsibility and medical knowledge. Even with the Wellman gift and another $15 million in pledges already in hand, MGH still needs $84 million to make its plan work.

* * * * *

SCHOOL OF NURSING RECEIVES GRANT TO PRESERVE STUDENT, HISTORICAL DATA

The MGH School of Nursing has received a grant from the National Historical Publications and Records Commission to microfilm and preserve its student and historical records which date from 1873. The work is already under way and is being hastened by the scheduled phaseout of the diploma program.

On May 29, 1981, the school will graduate its last class. The school is legally required to retain student records for 75 years after graduation. Although this minimum requirement safeguards in 1981 the time span 1906 to 2056, the older records have interest and value to historians of nursing and allied professions, nursing education, social trends, developments in science, economics of health care, and the women's movement.

In the past these records have been consulted repeatedly by individual scholars and by state and federal agencies studying health manpower and patterns of nurse careers. They have also been used to establish the fact of citizenship necessary for financial assistance in old age, proof of high school graduation when high school records had

(continued on page 2)

* * * * *

BONE TRANSPLANTS AT MGH SUBJECT OF NEW TELEVISION PROGRAM

MGH bone transplants will be the subject of a new program entitled "Health Beat" scheduled to be shown Sunday, March 8, at 6:30 p.m. on WCVB-TV (Channel 5) in Boston. Dr. Henry J. Mankin, Chief of the Orthopaedic Service, will be shown performing the procedure which is carried out to prevent the need for a limb amputation. Employing a magazine format, the program will be hosted by Dr. Timothy Johnson of Medical Services.

POISON PREVENTION PROGRAM MARCH 17, 18

MGH employees are reminded that a poison prevention program will be held from 11 a.m. to noon and from noon to 1 p.m., Tuesday, March 17, in the Patio Room, White Building Basement, and will be repeated the following day at the same time and same location. The program, presented by Sheldon M. Poretsky of Pharmacy as part of "National Poison Prevention Week," will feature a short film entitled "250,000 Ways to Poison Your Child" as well as discussions and reading material.

An additional program for parents with children on the Burnham floors will be held later that week and will be presented by the staff of the Burnham 5 satellite pharmacy.

All employees, particularly those with young children at home, are encouraged to attend the March 17 and 18 sessions.

* * * * *

NEW PROCEDURE FOR PAGING LOCKSMITH

The Communications Department has installed a new procedure for summoning the hospital locksmith during the hours of 7:45 a.m. and 4 p.m. Instead of dialing the Page Operator, persons wanting the locksmith during those hours are instructed to dial 106. A recorded voice will ask "ID to page?" after which the requesting party is to dial 6112. A voice will ask the extension the locksmith should call back. The requesting party should then dial that number and hang up. The locksmith will be paged and given the appropriate information. In the event of an emergency during other hours, employees are instructed to call Security.

Hospital employees are reminded to enter the Ext. 106+6112 under the listing "Locksmith" on pages 57 and 58 of the new MGH Telephone Directory.

* * * * *

NURSING SCHOOL (continued from page 1)

been destroyed, and genealogical research. The records are unique in their comprehensiveness and have received wide recognition by scholars and researchers.

The newly established MGH Institute of Health Professions will assume responsibility in the future for the ongoing maintenance and care of records and for provision of transcripts and references for graduates. Other records generated by the business of the school will be arranged and listed for deposit in the Francis A. Countway Library of Medicine, where they can be available to authorized users with due regard for privacy and confidentiality.

* * * * *

AROUND THE HOSPITAL

DR. KURT J. BLOCH, Chief of the MGH Clinical Immunology and Allergy Units, has been named chairman of the American Board of Allergy and Immunology (ABAI), a conjoint board of the American Board of Internal Medicine and the American Board of Pediatrics.

The ABAI is responsible for the credentialing of specialists in allergy and immunology, the development of examinations leading to certification and recertification in this specialty, and the granting of certificates to successful candidates for examination.

In addition, the board is concerned with the content of training programs which now includes elements of training in both adult and pediatric allergy and immunology, regardless of whether the program is based in internal medicine or pediatrics.

* * * * *

MARCH IS NATIONAL NUTRITION MONTH

March is here again and so is National Nutrition Month. The theme this year is "Pep Up Your Prime Time...Exercise, Eat Right, Energize." Dietitians nationwide are organizing events to bring nutrition into the public eye.

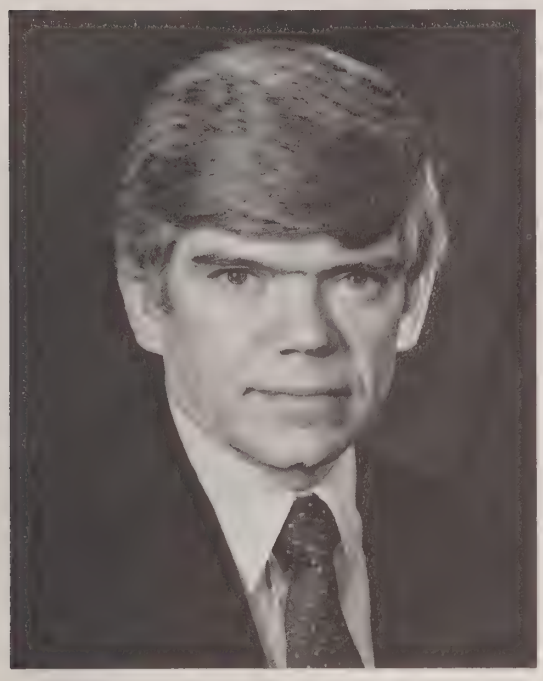
At the MGH, the week of March 16 will be the target week for employees and patients. Various events within the hospital that week will include a nutrition fair, information booths, posters, games, and a special focus on nutrition in the cafeteria. Employees and patients are reminded to keep their eyes open for these happenings.

As part of a statewide effort, registered dietitians will be making television and radio appearances, and a special nutrition event is scheduled for March 14 and 15 at Faneuil Hall Marketplace.

So exercise, eat right, and energize. "Gear Up" for National Nutrition Month. For further information, contact Deborah Diorio, Bunker Hill Health Center, Ext. 118-738.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • March 19, 1981



Dr. Potts

Dr. Leaf

Dr. Potts To Succeed Dr. Leaf As Medical Chief

On May 1, 1981, Dr. Alexander Leaf will relinquish his post as Chief of Medical Services, a position he has held for 15 years, so that he can devote full-time to his research activities and to new duties at Harvard Medical School. Succeeding Dr. Leaf will be Dr. John T. Potts, Chief of the hospital's Endocrine Unit since 1968. The following profiles of both men were excerpted from the March issue of the MGH News.

'To Reemphasize, Rekindle Spirit'

America stands poised on the threshold a revolution in biology which may rival the impact upon society of the Industrial Revolution.

Laboratories are already making rare compounds to augment bodily substances such as insulin for the control of diabetes and potentially cancer-fighting interferon.

The possibility of regulating birth defects traceable to malfunctioning genes no longer seems merely a pipe dream.

"To be meaningful, such achievements require more than the dedication, skill, and insight of the researcher," said Dr. John T. Potts, Jr., who on May 1 will become Chief of Medical Services at the MGH. "The role of the physician treating the patient is equally crucial. The practitioner, after all, presents the challenge to the investigator and determines whether the proposed solution works."

Dr. Potts said that the deep sense of mutual purpose and mutual appreciation that has existed for generations between researchers and clinicians at the MGH

(continued on page 3)

'To Promote Personal Health'

"We're all going to die of something someday," said Dr. Alexander Leaf, "so the name of the game in medicine is really to keep people active, vigorous, and healthy for as long as possible.

"Hospitals are quite correctly committed to curing those who become sick, but since treatment often becomes technologically complex as well as costly to the patient, the medical profession should focus on additional means of bringing about a potentially enjoyable life."

For years, Dr. Leaf, the Chief of Medical Services at the MGH, has studied cultures worldwide to determine what factors contribute to a maintenance of well-being.

On May 1st, he will be able to pursue that interest in a more direct and formal manner as he steps down from the administrative position he has held at the hospital for 15 years.

Dr. Leaf will become Chairman of a newly organized Department of Preventive Medicine and Clinical Epidemiology at Harvard Medical School and serve as Ridley Watts Professor of Preventive Medicine.

(continued on page 2)

'Maverick' Proves He Can Read Anything

Doctors are notorious for their handwriting, some justifiably. An MGH cardiologist, however, has won a contest for reading the worst examples of physician scrawl available. Dr. Peter M. Yurchak was the ultimate winner of the event which attracted entrants from northeastern United States.

Coincidentally, the person establishing the contest was a unit secretary on Baker 7. Casserine Toussaint dreamed up the whole thing in her association with a firm that makes charts and graphs.

For the contest, Ms. Toussaint chose 12 samples, all one or two words long, that included no signatures and contained no language or symbols that would be unfamiliar to patient-care personnel.

Contest blanks were sent to more than 2,000 persons in medical facilities throughout Boston, although returns were sent from as far away as New York and Maine. Of the 80 responses, seven persons, including four from the MGH, were

(continued on page 4)

Longtime Interest Helps To Breed Medical History

As a child, Catharine "Cuffy" Chase raised mice for use in Science Fair Projects, but she did not have any inkling of how big a part animal research would play in her life later on.

Following in the footsteps of her parents, both biologists, Ms. Chase earned a degree in that field and began working in 1968 as a research technician in the laboratory of Dr. Paul S. Russell, Chief of the MGH Transplant Unit, where many of the projects she worked on involved the use of rats and mice.

Two years after Ms. Chase joined the lab, Dr. Marek Skoskiewicz, a surgeon from Poland doing a research fellowship with Dr. Russell, began developing a technique to transplant kidneys in mice. The procedure involved the removal of the recipient's own two kidneys and the transplantation of a kidney from a different mouse.

"We know more about the inheritance patterns of mice than any other animal," said Dr. Russell. "Their genetic makeup is very well characterized, which allows us to devise especially revealing experiments with them which could not be done with other animals."

Ms. Chase was teamed with Dr. Skoskiewicz in this work, and after many hours of observation and practice, she became familiar with the technique herself.

"The most intriguing finding of the work, and now its primary focus, is that in many strain combinations the mice do not spontaneously reject the transplant kidney," said Ms. Chase. As she described it, "if they survive the operation, the mice are likely to maintain a healthy existence with a normally functioning transplanted kidney. This is not generally true of other animals, including humans."

In addition, Dr. Russell said, "These experiments have been very revealing in showing that kidney transplants can be accepted under certain genetic circumstances.

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Cuffy Chase with number 1,000.

Dr. Leaf (right) makes a point with Drs. Cecil H. Coggins and Nina Rubin of the Renal Unit. Dr. Leaf founded the unit 25 years ago and will become its Chief on May 1.

Dr. Leaf

(continued from page 1)

A noted specialist in diseases of the kidneys, he will also become Chief of the MGH Renal Unit which he founded 25 years ago.

Dr. Leaf expects to devote about half of his time to the Renal Unit and the remainder to preventive medicine, particularly efforts to define more clearly and demonstrate what the ingredients are for wellness.

"A study of the medical service of almost any large, urban hospital will probably show that patients 65 years of age or older occupy 40 to 50 percent of the beds," he said. "Much of what we do for our elderly patients represents an attempt to rectify debilitating diseases that have too often reached an irreversible stage."

In 1972, under sponsorship of the National Geographic Society, Dr. Leaf visited three remote areas of the world where elderly people were leading full and productive lives. He was anxious to learn whether heredity, diet, exercise, lack of stress, the geographic environment, or a combination of these influences, account for the longevity of the residents. Some claimed to be very old. When proof was possible, however, the elderly, although still of advanced years, turned out to be considerably less aged than they said.

The doctor's visit to villages in the Andean Mountains of Ecuador, the Caucasus of Russia, and the Himalayans along the borders of Afghanistan and China convinced him that disease is not an essential part of the aging process.

"That these are separable," he said, "means that the health professions can do somethings to eliminate the disease aspect and, if not extend the old age, at least make it more enjoyable."

Dr. Leaf expects to establish an MGH Center for Health Enhancement and Preventive Medicine. Under his direction, the Center will do research and develop programs promoting personal health by inducing faithful adherence to wholesome living habits.

A Cardiac Rehabilitation Program has been conducted at the MGH and at Harvard University's indoor track over the past 18 months. Patients with heart problems or risk factors for coronary artery disease, such as diabetes or high blood pressure, undergo closely supervised jogging exercises three mornings a week at the track. At the hospital, the patients can pursue a variety of physically rewarding interests such as participation in supervised exercise activities of a less strenuous nature, a Smokers' Quit Group, or a series of dietary sessions entitled, "Healthy Eating for a Healthy Heart."

Dr. Leaf believes that in their already busy curriculum most medical schools overlook nutrition. He intends to remedy that shortcoming at Harvard.

The new Department of Preventive Medicine also will seek to stimulate interest in occupational health care to improve well-being at the work site.

"This subject is so undertaught that it is almost invisible in the curriculum," Dr. Leaf said. "People from industry come to us saying they need doctors skilled in occupational medicine. We need to respond to that."

An Occupational Health Clinic which operated at the MGH from 1949 until 1971 reopened last summer (Hot Line, July 10, 1980) to become a part of the new drive against hazards at the workplace.

Dr. Leaf said a major thrust of his department will be to teach medical students how to think statistically. "Instead of taking a particular action just because somebody has said that is what you should do, the student will learn how to form decisions based on the statistical probability of benefiting the patient," he explained.

"In this way, we will also be stimulating studies such as those being conducted at the MGH by Medical Practices Evaluation Unit to determine if we are providing the most appropriate and cost-effective care for our patients."

The unit, created by Dr. Leaf and operated by Drs. George E. Thibault and Albert G. Mulley, has already found that some patients admitted as a precautionary measure to hospital intensive care might do just as well if after 24 hours, they went to a less expensive, less intensive setting.

The author of more than 200 scientific papers and several books, Dr. Leaf looks forward to resuming direction of the MGH Renal Unit and stepping up his own studies into the physiology of kidney function in health and disease.

Some years ago, Dr. Leaf led the way in defining the consequences of the body's excessive salt and water retention resulting from diseases affecting organs such as the heart, liver, and kidneys. He also showed that water retention alone causes expansion and dilution of body fluids, a marked loss of salt through the kidneys, and a series of adverse effects upon the central nervous system.

Included among a number of major studies in the Renal Unit is a multicenter investigation, directed by Dr. Cecil H. Coggins, into the natural history and treatment of nephrotic syndrome, a kidney disease characterized by massive amounts of fluids, as well as the presence in urine of large amounts of the protein, albumin.

Another program deals with infections of the urinary tract, in particular how they might affect transplanted kidneys. Drs. Leslie Fang and Robert and Nina Rubin are engaged in these studies.

Reflecting on his tenure as Chief of Medical Services, Dr. Leaf described a number of improvements initiated by his department.

One involved the move of the medical wards from the MGH's Bulfinch Building, opened in 1821. In 1977, they closed their doors and the patients moved into the newly built, roomy, semi-private accommodations in the Bigelow Tower of the Gray Building.

Dr. Leaf, who played a key role in designing the new floors, said the change catapulted lower-income patients more than a century and one half in terms of a modern treatment site.

Mindful of the advanced age of many Bigelow patients, Dr. Leaf in late 1979 inaugurated a Geriatrics Unit on one of the new floors. The purpose of the unit, headed by Dr. Edward W. Campion, was "to provide expertise for the care of the older patients, to detect and investigate any special difficulties they may have, and to bring their needs into the mainstream of medical attention."

Dr. Leaf also takes pride in his department's role with Pediatrics, Psychiatry, Nursing, Social Service, and other MGH Services in the establishment in 1968 of the MGH-Bunker Hill Health Center in Boston's Charlestown district, the MGH-Chelsea Unit three years later, and a general reorganization beginning in 1972 of the hospital's Ambulatory Care services.

"At one time, all members of the Department of Medicine were expected to spend at least one half day a week in the clinics providing free service to the patients," Dr. Leaf said. "The system proved to be far from satisfactory.

"We then organized a group of physicians who were interested in making a major commitment to ambulatory care. With an understanding that they would have to be self-supporting, the doctors formed an organization called Internal Medicine Associates (I.M.A.) and began a practice that has flourished."

In the group are 20 physicians at the MGH and six each at Bunker Hill and Chelsea who provide general medical care. In addition, a total of 22 specialists stand ready to help with problems involving the endocrine glands, diabetes, oncology, lymphomas, and allergies. Other disciplines at the MGH also operate units modeled after the I.M.A.

Not only do patients benefit from the high quality care but young doctors going through their residency programs also have an excellent setting in which to expand their knowledge.

The next step is the hospital's new, nine-level Ambulatory Care Center (A.C.C.) which will house most of the facilities now in the Clinics Building. Many years in the planning, the A.C.C. represents the sum of the input of the entire MGH community.

Dr. Leaf said the new structure will achieve a major advance in health care for those not needing hospitalization.

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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John J. Canny, *Editor*
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Dr. Potts

(continued from page 1)

helped the institution earn the high esteem it enjoys today. But he describes the long tradition of close collegiality as endangered:

"Medical practice and research have become extraordinarily complex. The Department of Medicine is vastly larger than in 1957 when I began training here as a Resident. Difficulties that size imposes on personal communication and especially the impact of ever increasing state and federal regulations governing reimbursement and health policy have introduced elements which naturally tend to dampen enthusiasm."

Presently winding down the duties he has held since 1968 as Chief of the hospital's Endocrine Unit, Dr. Potts said his primary goal in his new post will be to reemphasize and rekindle a spirit of oneness in a continuing pursuit of excellence in patient care, education, and research.

"If you didn't know the character of the staff people working at the MGH, you would think at first glance that many were merely effective but compulsive workaholics," he said, "but the fact is that what these talented researchers and practitioners do, they do with devotion and zeal. Such people should enjoy one another's presence and the diversity of what is going on here."

Despite an extensive background in research which earned him an international reputation as an authority on calcium metabolism and the hormonal mechanisms that govern it, Dr. Potts has always devoted time to patient care as well. He intends to continue his practice and will also serve as James Jackson Professor of Medicine at Harvard Medical School, a chair honoring a cofounder of the MGH and its first physician.

The new 49-year-old Chief of Medicine will also continue to pursue endocrine research, but because of the limits on his time he has named a successor as Chief of the Endocrine Unit.

"I've chosen Dr. Michael Rosenblatt, a member of our endocrine research staff who is now also in charge of the Endocrine Associates outpatient group," Dr. Potts said. "He is an excellent physician and one of our leading basic investigators with a broad sense of biologic understanding. He brings considerable leadership ability and personal warmth to his new post."

Dr. Rosenblatt graduated summa cum laude from Columbia College in 1969 and magna cum laude from Harvard Medical School in 1973. He obtained his postdoctoral training at the MGH.

Now an Assistant Professor of Medicine at Harvard Medical School, he has authored numerous scientific papers, most of them dealing with studies of parathyroid hormone (PTH).

An author of more than 300 scientific papers, Dr. Potts developed at the MGH what fellow professionals describe as the most versatile, productive, and broad-ranging research unit in calcium and bone metabolism in the world.

The unit's training program has attracted highly talented people not only from throughout the United States but also from such countries as France, England, Ireland, Switzerland, Japan, China, Australia, New Zealand, Venezuela, The Netherlands, and Canada.

Graduated maxima cum laude from LaSalle College, Philadelphia, in 1953, and the University of Pennsylvania Medical School in 1957, Dr. Potts trained at the MGH until 1959 when he joined the National Heart Institute.

There, he worked on PTH and related issues until 1968 when he returned to the MGH to head its Endocrine Unit. Several members of his research team joined him in the transfer.

The training program in endocrinology instituted by Dr. Potts attracts nationwide attention because of its unusual structure. Five autonomous MGH units--thyroid, diabetes, endocrine, molecular endocrine, and reproductive endocrine (gynecology)--voluntarily integrate much of their efforts in patient care, teaching, and research. Trainees thereby receive not only an unusual breadth of knowledge but also unique opportunities to decide on future specialization.

Speaking of the hospital in general, Dr. Potts said that "year after year we fashion house staffs from among the brightest, most hard-working, and most dedicated young doctors around, but although they benefit greatly from their presence here, are they missing anything?

"I'm very anxious to experiment with new ways of sharing the richness of the institution with the house officers. I want to assure them not only the very best medical education but also guidance along career paths."

Recent house staffs have included increasing numbers of young women MDs. "I think that in gauging career opportunities some of these women need more role models at the staff level," Dr. Potts said. "We are watching carefully for the opportunity to appoint more deserving women to staff leadership positions."

Like other MGH notables, Dr. Potts schedules periodic trips to lecture or take part in scientific meetings. He recently spent 10 days in Russia conferring with Soviet scientists on how extended space flight might affect the bones of spacemen.

He tries, however, to restrict his travels to less than 40 days a year. "While it's important to communicate with others in one's field," he said, "one must not fall into the trap of becoming the TWA Professor of Elsewhere while critical work at home lies undone."

Dr. Potts thus is also able to spend more time with his wife, Susanne; daughter, Martha, 18, a freshman at Yale; son, John, 17, soon to enter Brown; and son, Stephen, 12, a seventh grader.

All have a great interest in music. The parents are officials of the Cecilia Society, one of Boston's prestigious old choral groups, and Mrs. Potts is a chorus member. Martha sings with the Yale Bach Society. John plays the flute, and his younger brother is a violinist and sings with the Youth Pro-Musica Chorus.

Dr. Potts also describes himself as an avid tennis player "with enthusiasm in excess of talent," a heavy reader of contemporary novels, especially mystery stories, and a "chess player of poor repute."

PLANS TO IMPROVE LUNCH SERVICE ANNOUNCED

In an effort to speed up lunch service to employees in the General Cafeteria, visitors are asked to use only the East Cafeteria between 11:30 A.M. and 1:30 P.M. Monday through Friday. This will begin on a trial basis on Monday, March 30.

The Employee Dining Area of the East Cafeteria will be available to visitors.

Employees using the General Cafeteria may be asked to show hospital identification between 11:30 A.M. and 1:30 P.M. Monday through Friday. The General Cafeteria will continue to be open to both employees and visitors at all other meal periods.

NUTRITION FAIR TO BE HELD TODAY

Pep Up Your Prime Time, and today, March 19, is the day to do it. As part of National Nutrition Month, the dietitians and dietetic interns are sponsoring a nutrition fair today from 11 A.M. to 2 P.M. in the Patio Room.

There will be something for everyone. You could try your hand at Nutrition Poker, or catch a Nutrition Short sponsored by WMGH. Besides an Information Booth, there will be a Food, Fads, and Fallacies Exhibit, an Exercise Booth, and a BEE desk where a dietitian will estimate your caloric needs. This is a one-day-only event, so be sure to stop by.

Employees and patients are reminded that WMGH has a variety of ongoing nutrition programs year round for both adults and children. These programs are free whether or not you rent a television. They are scheduled Monday through Friday with the children's programs also aired Saturday and Sunday. Topics range from weight control to reading labels to heart disease. Ask your dietician for a copy of the WMGH programs and become "nutrition wise."

MGH TO PARTICIPATE IN HEALTHWORKS

MGH, along with the Massachusetts Eye & Ear Infirmary and the Beacon Hill Civic Association, will be participating in Healthworks on Saturday, May 2, from 10 A.M. until 3 P.M. Healthworks is an intensive, area-wide campaign, designed to promote basic health awareness in order to increase knowledge of how better habits affect one's health. Basic health screening tests and education services will be offered in the program. If you're interested in participating in Healthworks, or learning more about it, please contact Donna Muffoletto, Operations Coordinator of the Ambulatory Care Division, at Extension 2681.

Dr. Potts (right, in front of blackboard) at a meeting of MGH endocrine specialists.

Dr. Paul Russell, Chief of the MGH Transplant Unit, looks on as Ms. Chase examines a recent recipient of a transplanted kidney.

Ms. Chase

(continued from page 1)

"We already know something of the mechanisms involved, and our present work is designed to clarify these further."

When his fellowship expired in 1971, Dr. Skoskiewicz returned to Poland, leaving Ms. Chase as the main person able to perform the transplants. But, she said, she had yet to master the technique.

"It took several months of trial and error before I really became efficient at it," she said. "Fortunately, Dr. Russell was very patient during this difficult learning period. I myself knew that I could learn to perform the procedure successfully, and it was a matter of persevering in order to convince others that that was the case."

Persevere she did, and recently Ms. Chase performed the 1,000th such operation, a feat marked by a celebration within the lab.

At present Ms. Chase, with one possible exception, is the only person known to be doing this procedure. "A woman in Canada spent some time here with me studying the transplant technique," she said. "She may be performing the operation in Canada, but to our knowledge, I'm still the only one doing this procedure regularly."

The transplant operation involves use of very small precision instruments and hair-fine sutures, and it requires exteme patience and a steady hand as all work is performed under a microscope. "The enormous length of time required to learn the procedure is probably the major reason why others have not done it," said Ms. Chase.

The first transplants performed by Ms. Chase often took as long as five hours, "which is a long time for both me and the mouse," she said. Since then, she has refined the technique so that she can perform a transplant in less than two hours.

"The shorter the length of time the mouse is under anesthesia--and it is asleep throughout the operation--the better the chance for a successful outcome," said Ms. Chase. "The longer the mouse is under, the greater the risk of shock and a poorly functioning kidney transplant."

Also, she said, once the kidney is removed from the donor, it must be transplanted as quickly as possible. "If the kidney is without a blood supply for an extended period of time, the kidney cannot function properly and will not support the life of the animal," she said.

"I try to transplant the kidney within 35 minutes. The rest of the time is spent performing other parts of the procedure."

Ms. Chase and Dr. Russell have also undertaken tests to make mice reject the foreign organ. "Some of these experiments have led to the discovery that the recipients of kidney transplants can be induced to reject the organs very rapidly with the appropriate immunological manipulation," said Dr. Russell. "We hope that further studies in this area will help to answer some very important questions in clinical kidney transplantation."

Added Ms. Chase, "We try to be as humane as possible with the animals. After awhile you become sort of attached to them. They really can be friendly little things."

Dr. Peter M. Yurchak (left) and Casserine Toussaint beam at the awarding of a 1903 brass microscope to Dr. Yurchak for deciphering samples of what can most politely be described as less than award-winning penmanship. Ms. Toussaint, unit secretary on Baker 7, was the founder of the contest that attracted entrants from throughout the Northeast.

Handwriting

(continued from page 1)

able to decipher all 12 samples. Dr. Yurchak's winning entry was based on being the first person to submit the correct answers.

"Everyone who participated in the contest took it good naturedly, which was its intent," said Ms. Toussaint. "Even the doctor who found out that one of the samples was his joked about it. And some of the answers were wild."

Asked for the secret of his success, Dr. Yurchak said that as a medical student at another medical center, he worked in the patient records department. "Some of the stuff I had to read there made the contest seem like a cakewalk," he said.

For his efforts, he received a 78-year-old Continental brass microscope and unofficial recognition as king of what Ms. Toussaint called "those flexible mavericks who can read anything."

An employee of the MGH for almost four years, the last two and one-half on Baker 7, Ms. Toussaint is also a free-lance medical illustrator and cartoonist, and she herself formed the small company specializing in illustrations, charts, graphs, and photography for medical purposes. She has attended the Art Institute of Boston and the Art Institute of Chicago, and she has studied at the University of Edinburgh, Scotland.

Among the publications where her work has appeared are Atlantic Monthly, the Boston Globe, and the Real Paper. She has also published a calendar containing many of her medically oriented cartoons which has been widely distributed among Boston's patient-care facilities.

Despite the attractiveness of an art career, Ms. Toussaint said she will forego for the time being any full-time pursuit of this profession in favor of the dependability and other advantages of her present position.

"The freelance illustration business is too erratic to make a full-time living from," she said. "I look at art more as my vocation and at working here as my job. But as it happens, I like my job and the people I work with very much, and I have learned a great deal that has helped me with my artwork."

Including, she said, better penmanship.

Furry creatures and wide-eyed children are only two of the many things that make the annual MGH Night at the Museum of Science a great attraction for the entire family. This year's night is scheduled for Thursday, May 28. Admission to the museum, all regular exhibits, and some special shows as well as parking and some refreshments will be free of charge to MGH employees, their families, and their guests. Consult upcoming Hot Lines for further information.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

April 23, 1981

MASCO SHUTTLE SERVICE ANNOUNCED

Medical Area Service Corporation (MASCO) has developed a shuttle service "Loop the Loop" that connects the Longwood Medical Area with the Fenway, Back Bay, Copley Square, Park Square, Beacon Hill, the MGH, and North Station. This shuttle was designed to facilitate the movement of staff and students between the Longwood Medical Area and the MGH, as well as act as a shuttle service for employees of both areas. In order to use the service you must purchase a token or pass in advance at the MGH Commuter Service Office, Fruit Street Garage (Ext. 2390) or the MASCO building at 59 Benny Street, Boston, between 11 a.m. and 4:45 p.m. (732-2384). MASCO was established to service Harvard teaching hospitals in the Longwood Avenue area. No cash fare will be accepted on the bus. MASCO's fare is 60¢ for a single ride and $5.50 for 10 rides. Schedules showing time and route map are also available at the above locations. This service will be available Monday through Friday only, between 6:15 a.m.-9:00 a.m. and 3:15 p.m.-6:15 p.m. The buses used are green and white, carry a destination sign (M-3) North Shuttle, and will stop when flagged at the corner of N. Grove and Cambridge Street going to the Medical Area or on request at Grove and Cambridge Street coming from the Medical Area. We encourage you to try this new service and welcome your comments.

LECTURE ON PERSONAL SAFETY

A lecture entitled "Personal Safety at Work and at Home" will be given on Wednesday, April 29, in Shriner's Auditorium. Several speakers from both the hospital and local law enforcement agencies will be present. Tom Sullivan, director of MGH security, will speak on what security measures now exist at the hospital. A representative from the Massachusetts Criminal Justice Training Council will discuss certain Do's and Don'ts concerning self-protection. And Gail Pisarcik of the MGH Psychiatric Nursing Service will present a general overview on how to cope before and after a stressful situation or criminal encounter. The lectures are open to all MGH employees and will be offered at the following times:

7:45-9:45 a.m.
12:30-2:30 p.m.
4:15-6:15 p.m.

CLOCKS TURNED AHEAD ONE HOUR ON SUNDAY, APRIL 26

On Sunday, April 26, at 2 a.m., Massachusetts will change from Eastern Standard Time to Daylight Saving Time. This will result in clocks being turned *ahead* one hour. Consequently, employees working a shift at this time will actually work one less hour and will be paid eight hours for seven hours worked. If there are any questions regarding this matter, please check with your supervisor.

"HEALTH WORKS" AT THE MGH/CHELSEA UNIT

The MGH/Chelsea Unit, 100 Bellingham Street, will be offering a variety of free health screenings on Wednesday, April 29 from 3-8 p.m. The Chelsea program is part of a week-long series of health fairs sponsored by the Shawmut Banks, WCVB Channel 5, and WHDH Radio. Health Works will be offering free medical screening and preventive health education at 88 different sites throughout eastern and central Massachusetts and southern New Hampshire. To be a participant in the Health Fairs, a person must be 18 years of age or older. There is no charge for the tests except for an optional blood chemistry examination. The Chelsea site will offer multiple test screening including height and weight, vision acuity, blood pressure anemia, hearing, and special health-related exhibits. There will also be special education exhibits in the areas of nutrition, self breast examination, back care, social services, alcohol education, poison control, prenatal care, and communication disorders.

Health Works at MGH's Bunker Hill Health Center will be held on Friday, May 1, from 12:30-5:00 p.m. The Health Center is located at 73 High Street in Charlestown.

As we have been reporting in previous HOT LINES, the MGH-MEEI Health Fair will be held on Saturday, May 2 from 10 a.m. to 3 p.m.

MGH NIGHT AT THE MUSEUM OF SCIENCE

Ticket applications for the MGH Night at the Museum of Science must be returned to the Staff Records Office of the Personnel Department, Bulfinch 2, by May 1. The MGH Night at the Museum of Science will be held Thursday, May 28, from 5:30 to 8:30 p.m. Tickets covering parking, admission to the museum, all regular exhibits and some special shows are available free of charge to all MGH employees, their families, and guests.
Ticket applications can be obtained at the Staff Records Office or at Payroll.

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MARATHON RUNNERS TAKE NOTICE

With the thrill of victory over and the agony of 'da feet' continuing, the HOT LINE is again this year interested in publishing the names of all MGH employees who participated in Monday's Boston Marathon. Please include times and order of finish. In addition, the HOT LINE would like to publish BAA Marathon photos of runners from the MGH. These photos must be black-and-white prints. Runners are asked to write the News Office, Bigelow 12, or call Ext. 2206. The HOT LINE congratulates all those who participated in this year's race.

MGH BASKETBALL PLAYOFF RESULTS

The White Kitchen Warriors are the champs of the MGH Basketball League. The Warriors defeated Awesome to win this year's playoffs. The final standings are as follows:

MEN'S BASKETBALL

Warriors	*15-0*
Awesome	*10-5*
Majestics	*9-5*
Lightning '7'	*7-6*
Nighthawks	*6-7*
Medicine	*5-7*
Clin. Adm.	*4-6*
Neurology	*1-9*
Basket Cases	*0-10*

WOMEN'S BASKETBALL

Crazy Horse	*6-0*
Bad Co.	*2-4*
Murphy's Drips	*2-4*
Radiology	*1-3*

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ANOTHER SEASON OF GOLF

The MGH Golf League is getting ready to swing into action again this season. The league begins the week of April 27. For more information contact Randy McDonnell at Ext. 8614, Steve Kauffman at 8626, Stan Dickie at 3195, or Al Kennedy at 8681.

There will be a meeting and "shoot-out" on Saturday, April 25, at 9:30 a.m. at Sandy Burr Country Club in Wayland. Refreshments will be served.

MGH IN THE MEDIA

The recent assassination attempt on the life of President Reagan resulted in an outpouring of interest by the local media concerning the surgery performed. Many questions relating to the President's operation were directed to the MGH. MGH chief resident in surgery, Dr. Charles McCabe, was interviewed by the Boston Globe and the Boston Herald American, as well as by several TV and radio stations about the surgical procedures involved. On July 1, Dr. McCabe will become a full-time faculty member at the MGH and at Harvard Medical School.

Dr. Joseph B. Martin, chief of Neurology at the MGH, will be a guest this Sunday, April 26, on Channel 5's (WCVB-TV) "Sunday Open House." Dr. Martin will be discussing "Endorphins and the Brain." The program is broadcast from 9:30 to 11:30 a.m.

MGH Surgeon Dr. George Nardi was recently interviewed by WCVB-TV (Channel 5) concerning a study published in the New England Journal of Medicine, showing an association between the drinking of coffee and the development of pancreatic cancer. Dr. Nardi participated in the study, which was headed by Dr. Brian MacMahon of the Harvard School of Public Health. At Dr. MacMahon's request, Dr. Nardi was also interviewed by several radio stations and newspapers in this country and Canada.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
April 30, 1981

MGH DEPARTMENT OF NURSING WEEK

Governor Edward J. King has proclaimed the week of May 4, 1981 as *"Massachusetts General Hospital Department of Nursing Week."* And in commemoration, the department of nursing will be holding the following events:

MONDAY, MAY 4

Coffee

East Cafeteria 7-10 a.m.

TUESDAY, MAY 5

Beatrice J. Kalisch and Philip A. Kalisch, faculty members from the University of Michigan, will be discussing their research on "The Rise and Fall of the Image of the Nurse in Motion Pictures." The Kalisches are currently coprincipal investigators of the image of the nurse in the mass media.

Shriners Auditorium 3:30-6:30 p.m.
Wine and cheese reception will follow in Bartlett 9.

WEDNESDAY, MAY 6

Judith Dysak, R.N. M.N., Instructor at the MGH School of Nursing, will be speaking on "Images of Nursing."

MEEI Auditorium 8-9:30 a.m.
Bigelow 9 conference room 5-7 p.m.

THURSDAY, MAY 7

Ruth Purtilo, Ph.D., Associate Professor of Health Care Ethics, MGH's Institute of Health Professions, will discuss "Ethical Considerations of Nursing."

MEEI Auditorium 10-12 a.m.

Joan Garity, R.N. and M. Ed, will speak on "Maslow Revisited...Meta Needs."

Bigelow 9 conference room 5-7 p.m.

FRIDAY, MAY 8

MGH Nursing Service Recognition Program

MEEI Auditorium 3-5 p.m.
Reception will follow program.

MGH NIGHT AT THE POPS JUNE 10

The 17th annual MGH Night at the Pops will be held Wednesday, June 10, at 8 p.m. at Boston's Symphony Hall. Tickets are $12.50 and $14 and will be issued in the order in which applications are received. There are no exchanges or refunds. For more information or additional ticket applications, contact the Personnel Records Office.

SYMPOSIUM AND RECEPTION FOR DR. ALEXANDER LEAF

Friends and colleagues are invited to attend a symposium and reception in honor of Dr. Alexander Leaf. The symposium is entitled "Basic Research in a Teaching Hospital" and will take place on May 8 in the Ether Dome. There will be two sessions. The morning session is from 10-12, with Dr. Kurt Isselbacher presiding. The guest speakers will be Dr. Edgar Haber, Dr. Stephen Krane, and Dr. Jerome Gross. The afternoon session is from 2:30-4:30. Dr. Stephen Krane will be presiding and the guest speakers will be Dr. Thomas Stossel, Dr. Kurt Isselbacher, and Dr. John Potts. A reception in the Bulfinch 2 Conference Room will follow the afternoon session. On May 1, Dr. Leaf steps down as Chief of Medical Services. He is being succeeded by Dr. Potts.

CHANGE IN "HAPPY HOUR"

Regular Medical Services "happy hour" will be changed on Friday, May 1, to a special house officers reception for Dr. Alexander Leaf at Maitre Jacques, from 5-7 p.m.

THE MGH OBSERVES BETTER SPEECH AND HEARING MONTH

For more than 50 years, May has been designated as National Better Speech and Hearing Month. This year the Speech-Language Pathology Units of the MGH, MGH's Bunker Hill Health Center, and the MGH/Chelsea Unit will be running special programs throughout May to increase community awareness of speech, language, and hearing disorders. Posters, photographic displays, and handouts will be strategically placed throughout the hospital. Articles will be featured in May issues of the MGH Hot Line. The following special events are scheduled at the MGH:

Saturday, May 2
Booth at MGH/MEEI Healthfest

*Monday, May 4 *12-1 p.m.*
Information/discussion on stuttering, laryngectomy

*Monday, May 11 *12-1 p.m.*
Information/discussion on stroke and head trauma

Saturday, May 16 10 a.m., SBI Auditorium, Language Disorders Unit Annual Lecture "People and Machines that Speak and Understand" with Kenneth Stevens, Ph.D., Professor of Electrical Engineering, MIT

*Friday, May 22 *12-1 p.m.*
Film "Communication Disorders Specialist"; Information/discussion on voice disorders

*Friday, May 29 *12-1 p.m.*
Information/discussion on child language development and articulation

(In the Patio Room, adjacent to the cafeteria)*

1980 STATEMENT OF BENEFITS

The 1980 Statement of Benefits were mailed to your homes over the weekend of April 3, 1981. These statements reflect the status of your individual Benefit Programs at the MGH as of December 31, 1980. If you wish to have any facet of your Benefit Program explained to you, or if you feel that there are any errors in the data presented on the statement, please call the Benefits Office at Ext. 8133. Any errors on date of birth, date of hire, or Social Security number should be reported to Staff Records by submitting a Personnel Data Change Form. The Benefits Office is holding all statements returned for incorrect address. If you have moved and have not informed the hospital of your change of address, please check with the Benefits Office. Both the Benefits Office and the Staff Records Office are on Bulfinch 2.

ALSO FROM THE BENEFITS OFFICE

An application is to be made to the Internal Revenue Service for an advance determination of the qualification of the latest amendments to the MGH Pension Plan. A notice to interested parties is available in the Benefits Office or can be viewed on Cafeteria and Post Office bulletin boards.

RECEPTION FOR MARIE GALLAGHER

A reception honoring Miss Marie Gallagher of the Treasurer's Office, upon her retirement after 20 years of service to the MGH, will be held on Thursday, May 7 from 3-5 p.m. at the Bulfinch 2 Conference Room. All friends and co-workers of Miss Gallagher are invited to attend.

AROUND MGH

Dr. Robert R. Young, Director of the Clinical Neurophysiology Laboratory at the MGH, will serve as Praelector in Medicine at the University of Dundee May 10-16. While in Scotland, he will deliver the Sydney Watson Smith Lecture of the Royal College of Physicians of Edinburgh and will also lecture and conduct seminars at the Department of Physiology and Department of Pharmacology in the University of Dundee and at the Institute of Neurological Sciences, University of Glasgow.

MGH IN THE MEDIA

Dr. David Sheehan, director of the MGH's Psychosomatic Unit, will be appearing on Channel 4's (WBZ-TV) "People Are Talking" program, on Wednesday, May 13, at 12:30 p.m. Dr. Sheehan will be talking about agoraphobia, or fear of open spaces.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
May 7, 1981

AROUND MGH

Ronald Prachniak has been named Senior Facilities Engineer in the Facilities Engineering Department, West End House 2. Mr. Prachniak was previously General Foreman of Plant Operations with the Maintenance Department and succeeds Dennis Dickson. Prior to coming to the MGH in 1976, Mr. Prachniak was employed by Honeywell and Balco. In his new position, he is responsible for the design and selection of heating, ventilation, and air conditioning equipment for the hospital. His new extension is 5169.

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Dr. Richard J. Kitz, Anaesthetist-in-Chief at MGH, has been invited to be a Burroughs Wellcome Visiting Professor to the United Kingdom in 1981/82. Dr. Kitz will be participating in various programs arranged by the Royal Society of Medicine in London. The chief of Anaesthesia since 1969, Dr. Kitz is also the Henry Isaiah-Dorr Professor of Research in Anaethesia at Harvard Medical School.

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MGH Radiologist Dr. Marjorie LeMay has returned from Liberia, Africa, where she looked into the need to set up a voluntary physicians program for medical care and teaching. Dr. LeMay's visit was in conjunction with CARE.

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Dr. Gerald L. Klerman has been selected to receive the Menninger Award from the American College of Physicians. The award is given "in recognition of distinguished contributions to the science of mental health." Dr. Klerman is Director of Research in the Stanley Cobb Psychiatric Research Laboratories of the MGH, and a Professor of Psychiatry at Harvard Medical School.

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Dr. Michael Moskowitz recently was appointed Director of the Neurosurgical Stroke Laboratories. He is also an Associate Professor of Neurology at Harvard Medical School.

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Dr. Roberto Heros recently returned to MGH to become Chief of Neurovascular Surgery. Dr. Heros had been an Assistant in Neurosurgery at MGH in 1977. He returned to the hospital from Pittsburgh, where he was Associate Chief of Neurosurgery at Presbyterian-University Hospital.

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Dr. Benjamin Castleman, former head of the Pathology Department at the MGH, has been honored in ceremonies at the annual meeting of the United States-Canadian Division of the International Academy of Pathology, held March 2 in Chicago. Dr. Castleman was presented with the F.K. Mostofi Award in recognition of "outstanding and loyal service" to the Academy, now in its 75th year. And Dr. Castleman also made the first presentation of the Benjamin Castleman Award, established by former students, colleagues, and the trustees of the MGH, to honor his contributions to patient care and medical education. The Castleman Award will be given each year to the pathologist under 40 years of age who has published the best scientific paper in human pathology. This year's recipient was Dr. Roger Warnke of Stanford University.

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Dr. John S. Burke, chief of the MGH's Trauma Services and head of the MGH Burn Unit, was recently elected president of the American Burn Association at its meeting in Washington D.C. Dr. Burke has pioneered a number of advances in the treatment of burns.

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David Zuza has been selected to serve as the Administrative Fellow for 1981-83. Mr. Zuza will receive his MBA from Cornell's Sloan Program for Hospital and Health Services Administration in June and will join the MGH staff shortly thereafter. The Administrative fellowship is a two-year program. Mr. Zuza is the ninth Fellow selected, and his arrival coincides with Catherine Robbins' completion of the fellowship and Steven Lipstein's beginning of the second year of his program.

PHYSICIANS REAPPOINTED

Seven physicians from the MGH have been reappointed to the Chapter of Scientific Advisory Committee of the National Foundation for Ileitis and Colitis, Greater Boston Chapter. The physicians include Dr. Kurt J. Isselbacher, Chief of the MGH Gastrointestinal Unit and immediate past chairman of the advisory committee; Dr. Stephen E. Goldfinger, Chief of the MGH Gastrointestinal Clinic; Dr. Andrew L. Warshaw of Surgical Services; and Drs. Bernard R. Aserkoff, Edwin P. Maynard III, Robert H. Schapiro, and William E. Strole, Jr., all of Medical Services. Ileitis, an inflammation of the small intestine, and colitis, an inflammation of the colon, afflict more than two million Americans. The advisory committee of which the MGH doctors are members provides educational programs for the public as well as the medical profession.

MGH WAR [illegible] REUNION

The officers of the 6th General Hospital (MGH) will assemble at The Country Club in Brookline on Saturday, May 30, to celebrate the 39th anniversary of their departure (May 15, 1942) for military duty. Dr. Daniel J. Holland, general chairman, is being assisted by a cadre of McKittricks, Welches, Ulfelders, and Ellises in planning the Saturday afternoon reunion. MGH alumni and others assigned to the 6th General Hospital unit are now widely scattered but are expected to assemble on May 30 for a memorable reunion.

MGH IN THE MEDIA

A study by MGH Medical Researcher Dr. Robert Neer was quoted in the February, 1981, edition of Reader's Digest. Dr. Neer, along with Dr. Richard Wurtman, an MGH graduate and presently the director of the neuroendocrine laboratory at MIT, conducted a study on what happens to people who spend most of their time indoors where the only light comes from electric bulbs. It was found that the group surveyed suffered a severely diminished ability to absorb calcium.

*****

Dr. Ann Brace Barnes, a staff member of Vincent Memorial Hospital, recently appeared on the WBZ-TV (Channel 4) program "Evening Magazine." Dr. Barnes was seen giving medical advice in a story concerning Beth Winship, who writes the "Ask Beth" column in the Boston Globe.

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Dr. Robert D. Brandstetter, a Clinical and Research Fellow in Medicine at the MGH, has appeared on the WBZ-TV (Channel 4) program "Four Today." Dr. Brandstetter discussed how nonsmokers can be affected by cigarette smoke, especially if they suffer from asthma.

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Ms. Phyllis Silverman, on the faculty of the MGH's Institute of Health Professions, recently appeared on Channel 7's (WNAC-TV) "Weekday" program to talk about widowhood.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • April 16, 1981

Dr. Michael Holick Named Outstanding Young Leader

When he was 12, Mike Holick had a large paper route. Being the oldest of five children, he was encouraged by his father to save the money he earned for a college education. And he did-- the first person on either side of his family to graduate from college. He didn't stop there either, earning a bachelor's degree, a master's degree, a Ph.D, and an M.D.

Today, Dr. Michael F. Holick is an Assistant in Medicine at MGH, an Associate Professor of Medicine at Harvard Medical School, and a lecturer at MIT.

And he has just been honored as one of Boston's Ten Outstanding Young Leaders by the Boston Jaycees, in ceremonies held on April 10, at the Sheraton-Boston Hotel.

This marks the seventh time in the last eight years that an MGH employee has been cited and the tenth time since the award was established in 1952.

The recipients of the "TOYL Award" are selected from among the thousands of young men and women, between the ages of 18 and 36, who live in the Greater Boston area and who are engaged in a variety of endeavors ranging from the United States Senate to sports.

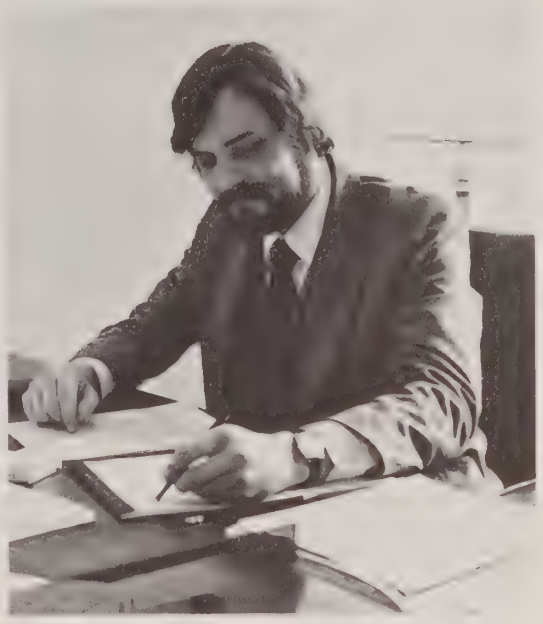
Dr. Holick was born in Jersey City, New Jersey, and holds a bachelor of science degree from Seton Hall University, and a master of science, a Ph.D,, and an M.D. from the University of Wisconsin.

He came to the MGH in 1975 as a research associate. The following year he served simultaneously as an intern and as a Clinical Fellow in Medicine.

After completing his residency in 1978, Dr. Holick became a Clinical Assistant in Medicine at MGH and an Assistant Professor of Medicine at Harvard Medical School. He has just been promoted by the medical school to Associate Professor of Medicine.

(continued on page 2)

Dr. Holick and wife Sally in their lab



Mr. Rothwell

Mr. Daggett

Rothwell and Daggett Appointed To New Posts

Working at all levels in various companies has given the MGH's new Director of Human Resources some very strong feelings on what role his department should play at the hospital.

Thomas E. Rothwell was recently named Director of Human Resources succeeding Richard C. Daggett, who was appointed Director of Special Support Services.

And when you look back at Mr. Rothwell's career, you'd probably have to agree that he has experienced working at every level.

You see, 16 years ago, Mr. Rothwell was working on the assembly line for Chrysler Corporation, while attending school at night.

During his 10 years at Chrysler, Mr. Rothwell also became involved in employee relations. And it was in that area that he feels he learned his most important lessons.

"One of the most important things I've learned is that you can't lump people into groups," he says. "Everyone has individual needs and wants. In other words, we all want to be treated as individuals, not as a number or part of a specific group."

Mr. Rothwell's role at MGH will include managing personnel-related functions throughout the hospital. These include Personnel Services encompassing Recruitment/Employment; Wage and Salary Administration; Benefits Administration; Employee Relations; Training and Development; and Employee Records. Mr. Rothwell will also be a member of the Operations Committee and the Hospital Advisory Committee.

And, MGH's new Director of Human Resources is quick to point out his appreciation for his new position.

(continued on page 4)

Steps Taken In Wake of New MBTA Cuts

In anticipation of cutbacks in weekend MBTA service, several MGH departments have initiated their own programs to help employees get to and from work.

Two of the larger departments involved in this effort are Dietary and Clinical Administration.

Annie Galbraith, director of the Dietary Department, says about 225 people are employed in Dietary on Sundays and that 110 of them rely on the MBTA to get to and from work.

But by helping workers to arrange carpooling, 70 employees have now found another means of transportation.

And Mae Dozier, associate director of the Dietary Department, adds that efforts are continuing to assist other employees needing transportation.

MGH's Clinical Administration Department has also been busy working on alternative means of transportation for employees.

Department director Frank Folding says three specific steps are being used: One is to encourage carpooling where possible; the second is to reschedule certain personnel to reduce the impact of the "T" cutbacks; and the third is to permit employees some flexibility in their shifts.

"We are allowing some employees to come in a half hour or an hour later in the morning," says Mr. Folding, "while other workers are being told that they can leave a little earlier in the evening if they can come in earlier."

The Commuter Service Office will continue to help employees arrange carpools. The MGH will continue to work with other hospitals in developing plans in case of more MBTA service cutbacks.

Additional information on the MBTA situation will be passed on to employees through department heads as it becomes available.

Dr. Holick

(continued from page 1)

Dr. Holick has been the recipient of several medical awards including the American Oil Chemists Society's Honored Student Award, M.D. Anderson Hospital's Wilson S. Stone Memorial Award, the University of Wisconsin's Inbusch Award, and the American Society for Bone and Mineral Research's first annual Fuller Albright Young Investigator Award, given to him last year. And he has just been elected to the American Society of Clinical Investigators.

At the age of 35, he has already authored more than 70 scientific papers.

In a letter to the Boston Jaycees supporting Dr. Holick's nomination, Dr. John T. Potts, Chief of the Endocrine Unit at MGH, who on May 1 will become Chief of Medical Services, wrote that Dr. Holick

"...has already achieved an enviable position with regard to scientific productivity in many areas relating to the metabolism, chemistry, photobiology, and biological function of vitamin D.

Dr. Holick is the most outstanding and imaginative young scientist whom I have encountered during my years at the Massachusetts General Hospital and the Harvard Medical School."

And Dr. Ronald W. Lamont-Havers, Deputy to the General Director for Research Policy and Administration, wrote of Dr. Holick,

"He has the great ability to engender excitement and enthusiasm in others and thus readily attracts young postdoctoral individuals eager to work with him and gain from his experiences."

On being a researcher, Dr. Holick says, *"To be the first person on earth to uncover a new piece of knowledge is a thrilling experience."*

Only two years past his residency, Dr. Holick has already had a number of such thrills.

One new piece of knowledge uncovered by him involved new separation techniques that allowed the isolation and purification of the active form of vitamin D, a substance critical to the development and maintenance of our bones.

His techniques were so successful that every other laboratory in the world engaged in studying vitamin D metaboism has adopted his methods.

Using these techniques, Dr. Holick and his colleagues determined how vitamin D_3 is made in the skin during exposure to the sun.

One of his studies also resulted in worldwide use of a form of vitamin D in treating many diseases which otherwise resist vitamin D.

Dr. Holick's wife Sally works with her husband at MGH as a biochemist and is beginning her own productive research career.

Previous MGH recipients of the TOYL Award are: Genevieve V. Foley, Pediatric Nurse Clinician, 1980; Paula Beth Lutzin, Recreation Therapy, 1978; Dr. Eve E. Slater, Hypertension Unit, 1977; Dr. Robert H. Rubin, Infectious Disease, 1976; Dr. Robert A. Parrish, Dermatology, 1975; Dr. Nina E. Tolkoff-Rubin, Dialysis Unit, 1974; Dr. Edgar Haber, Cardiac Unit, 1966; Dr. W. Gerald Austen, Chief, Surgical Services, 1965; and the late Dr. John H. Knowles, former General Director, 1962.

The recent Vincent Club production of "Doing Our Own Sweet Way" played to enthusiastic audiences at Faneuil Hall. Pictured above are three of the dancers rehearsing a scene from the show, which was presented April 1-4. The production benefits the Vincent Memorial Hospital.

20,000 Visitors and Counting

On Wednesday, January 21, the MGH passed a significant milestone--it hosted its 20,000 visitor since the establishment of the planned tour program.

Since 1976, the hospital has been conducting tours of the MGH for about 4,000 visitors a year, most of whom are high school and junior college students.

Ferdinand "Bob" Strauss, director of Special Projects for the hospital, says the tours were begun to coincide with the nation's Bicentennial. "But they became so popular," he says, "we just continued them."

Eventually, two types of tours were developed. One is scheduled every Wednesday and Friday for groups. It lasts for about three hours and includes a visit to three MGH departments, along with a visit to the Ether Dome where a slide presentation is viewed.

The other tour, called the Bulfinch Tour, is held every Tuesday and Thursday from 2 to 3 p.m. for the general public. It consists of a visit to the Ether Dome and the slide presentation.

"We usually get about 30 people on the long tour," says Mr. Strauss. "And the number of people on the short tour varies. But even if there's just one person who wants to go on the tour, we still have it."

Mr. Strauss adds that in recent years because of popular demand there is a waiting list of about a year for many larger groups wanting to come to the hospital on Wednesday or Friday.

Although most of those who participate are students--some come from as far away as New York and Pennsylvania--the hospital has played host to visiting dignitaries, as well.

"We have had groups of doctors visiting us from the People's Republic of China," says Mr. Strauss.

But whether the group is from China or Chelsea, the theme of the tour is the same.

"We don't want people to be afraid of hospitals," says Mr. Strauss. "And we want to show them that a hospital is a place where people come to get better."

Mr. Strauss speaking to student group

TV Program Spurs New Interest About SIDS

Dr. Dorothy Kelly's recent appearance on CBS's "Sixty Minutes" has resulted in renewed interest about the MGH monitoring program.

Following Dr. Kelly's appearance on March 8, a special recorded message line was established for people with questions about home monitoring for bradycardia or apnea, a breathing or heart rate problem believed to be a major cause of Sudden Infant Death Syndrome (SIDS).

Nearly 200 calls have come into the recorded message line. "Many of the calls were from people doing research," says Dr. Kelly, "and some physicians have also called wanting to help."

But Dr. Kelly also believes that the "Sixty Minutes" program may have negated some of its potential for good by emphasizing the emotional impact of SIDS.

"And it also gave the impression," says Dr. Kelly, "that the high risk babies are those born to mothers in their late 30's, when in fact that is not the case."

Dr. Kelly suggests that those parents concerned about their babies being high risk should consult with their own pediatricians to determine if the child should be on a monitoring device.

"About 600 babies have been involved in the MGH home monitoring program since it was begun by Dr. Daniel Shannon in 1973," reports Dr. Kelly, "and it has been very successful."

Dr. Kelly adds that anyone concerned about SIDS can help by donating money for research. Through the research of people like Dr. Daniel Shannon, director of Pulmonary Research in the MGH Children's Service, and Dr. Kelly, a cause and cure of SIDS may someday be found.

MGH CHAPEL CONCERT SERIES

April 22, 1981
Wednesday 3:00 p.m.

New England Conservatory of Music
Scholarship Woodwind Quintet
Gail Mangan

Dr. Daland

Dr. Ernest Daland Dies, Helped Found MGH Tumor Clinic

Dr. Ernest M. Daland, 90, an original member at the MGH in 1925 of America's first tumor clinic for the study of certain cancers, died recently at Cape Cod Hospital.

Dr. Daland maintained a surgical practice in Boston from 1919 until his retirement to Cape Cod in 1970.

He was a visiting surgeon at the MGH, Faulkner Hospital, New England Deaconess Hospital, and Norwood Hospital. He was also a faculty member at Harvard Medical School.

In 1927, Dr. Daland became the first chief of staff at Pondville State Cancer Hospital a post he held for 32 years until he resigned in 1959.

In 1952, the Daland Society was formed. Its membership is made up of doctors who have done resident training at Pondville since 1927.

From 1950 to 1952, Dr. Daland was the president of the Massachusetts Division of the American Cancer Society and received a medal from the society in 1956 for his "distinguished services in the war against cancer."

In 1959, Dr. Grantley W. Taylor, a noted surgeon at many Boston hospitals including MGH, said of Dr. Daland, "he has done more than almost any man to make expert treatment of cancer available at nominal or no cost to needy Massachusetts residents."

Mr. George West, director of the MGH Respiratory Care Department, (right) recently appeared on THE JOAN FONTAINE SHOW. Also appearing with Mr. West was a representative of the Becton Dickinson Respiratory Systems Company (middle).

HOLY WEEK AND EASTER SERVICES

Holy Week and Easter services for patients and employees will be held in the MGH Chapel. The schedule of services includes:

Maundy Thursday, April 16
Mass at 4 p.m.

Good Friday, April 17
service at 4 p.m.

Holy Saturday, April 18
Easter Vigil Mass at 7 p.m.
(no 4 p.m. Mass)

Easter Sunday, April 19
Easter Mass at 4 p.m.

MGH NIGHT AT THE POPS

The 17th annual MGH Night at the Pops will be held Wednesday, June 10, at 8 p.m. at Boston's Symphony Hall.

Tickets are $12.50 and $14 and will be issued in the order in which applications are received. No tickets will be sold after May 15.

The hospital has arranged for approximately 1,020 floor seats with five seats per table.

Employees are encouraged to order tickets early. There are no exchanges or refunds.

For more information or additional ticket applications, contact the Personnel Records Office or consult the posters which will be distributed throughout the hospital.

A PATIENT'S LETTER OF THANKS

The hospital often receives letters from patients or their families lauding MGH employees for the extra effort they extend in providing more than just health care.

The following is excerpted from a recent letter from a Milton man who was in the MGH for gallbladder surgery. It is representative not only of many other commendations the hospital has received, but also of the many aspects which comprise patient care.

"I can honestly state that the levels of care, concern for patients, expertise in every case were far beyond anything I had experienced previously.

"I particularly appreciated the care given me by the respiratory unit in intensive care and later during my stay. Every one of the girls administering physical breathing therapy was not only expert, but also gentle and considerate.

"I was on the sixth floor of Phillips House following the surgery and found the floor care, at any hour of the day or night, instantaneous, helpful, and always cheerful.

"The meals served to me were appetizing and delicious, even though I could not eat a great deal.

"The whole experience has left me with many pleasant memories of the people who make the MGH the outstanding hospital that it is. I was fortunate to be in such good hands."

Rothwell/Daggett (continued from page 1)

"We're a service department," emphasizes Mr. Rothwell, "and as such we're here to serve the needs of all employees, no matter what their job or where they are located in the hospital."

And in order to serve the needs of employees, Mr. Rothwell believes he must get to know the employees.

"I believe the best way to get to know people is to spend time on the floors and units meeting with people in their work environment, not yours."

The Illinois native hopes he won't be a stranger to those who work at the MGH, either. "My office is on the second floor of the Bulfinch Building, and I do believe in an open-door policy."

Mr. Rothwell is filling the post vacated by Richard Daggett's new appointment.

Mr. Daggett joined the MGH in January of 1977 from the University of Michigan Medical Center in Ann Arbor, where he served as both Assistant Hospital Director and Personnel Administrator.

In his new capacity, Mr. Daggett will be responsible for the Dietary Department, Treadwell and merged professional libraries, Medical Art and Photography, and Safety. He will continue his responsibility for the Staff Clinic and for the Infection Control activities of the hospital.

The appointments of Mr. Rothwell and Mr. Daggett took effect on April 1.

Not All Sewing At MGH Done In Operating Room

We've all heard about a stitch in time saving nine, but some of us working at MGH may not know too much about the people here responsible for doing a lot of that stitching.

Marion Seymour and Blanca Rosales comprise the MGH Sewing Department. Between them, they probably sew enough stitches each year to wrap much of the hospital in thread.

Ms. Seymour and Ms. Rosales are responsible for mending garments worn by personnel and patients in various hospital units, including patient floors, operating rooms, and research areas.

They must also measure and make alterations to uniforms worn by the hospital staff, both professional and nonprofessional. In addition, they stamp items with the name of the hospital and the name of the person who will be wearing that article of clothing.

It sounds like a big job for two women, but there was even more involved in it several years ago.

"We used to mend all the sheets and pillow cases," says Ms. Seymour, "but we don't have to do that anymore. We have enough to keep us busy as it is."

Ms. Seymour, who has worked in the Sewing Department for nearly 32 years, came to MGH after being a patient at the hospital.

"I asked for a job in the hospital, and since I knew how to sew, they gave me a job in the sewing room."

She also met her husband at MGH. He was employed in the Orthopaedic Department.

Ms. Seymour and Ms. Rosales also sew linen and drapery items. "We used to even make curtains from scratch," says Ms. Seymour, "but we don't anymore. We still shorten, lengthen, and repair them."

However, Ms. Seymour and Ms. Rosales still make special linen items such as equipment covers and operating room covers. And they also create sample items for use as patterns by the manufacturers of certain products.

But mending is still their primary job. "Every tiny hole has to be patched," says Ms. Seymour. In fact, some patches even have patches in them. But by that time, it's probably time to discard the item."

During Marion Seymour's 32 years and Blanca Rosales' 12 years at the hospital, they have also made some rather unusual articles.

"I remember once," recalls Ms. Rosales, "I was asked to make a 'johnny' for a 500-pound man."

The two women have also been called on to make baby items, such as slings and elbow restraints.

And for those who thought the only Emergency Room at MGH was on the first floor of the White Building, Ms. Seymour and Ms. Rosales have news for you. They are often asked to deal with some serious nonmedical emergencies.

"People come in here from time to time with ripped pants or skirts and ask us to sew them," says Ms. Seymour, "and we're glad to help them out."

But Ms. Seymour insists she does not do personal work for employees. As she puts it, "I have enough to do when I get home." And those interests outside of work include knitting and crocheting.

Marion Seymour and Blanca Rosales say they like their jobs, especially because of all the different people they meet. And with the number of employees and patients increasing, their jobs become that much more important.

Blanca Rosales (left) and Marion Seymour doing stitching in their "operating room."

VOLUNTEERS NEEDED FOR HEALTHWORKS '81

Nurses, phlebotomists, physicians, secretaries, lab techs, etc. are needed to man the 27 different health screening and educational booths of Healthworks '81.

Sponsored by the Shawmut Bank of Boston, Channel 5 (Timothy Johnson, M.D.) and WHDH (Jess Cain), the program designed to promote health awareness will be held at MGH-MEEI on Saturday, May 2 from 10 a.m. to 3 p.m., and is open to the general public.

Any MGH employee may participate. Please contact Donna Muffoletto at Ext. 2681.

NEW WEIGHT CONTROL GROUP BEING FORMED

The MGH Nutrition Service announces the creation of a new weight control group, based on behavior modification, and emphasizing behavioral changes as they relate to eating, exercise, and life-style. The program is open to MGH employees and nonemployees and begins Monday, April 27, and lasts for nine weeks, one hour per week, from 5 to 6 p.m.

Those interested in joining must make an appointment with the Nutrition Service to work out an individualized diet plan. A referral from an MGH physician or from the staff clinic is also needed. However, those employees with referrals from physicians outside the MGH will also be accepted.

For more information, call the Nutrition Service at Ext. 2779.

[illegible] "[illegible]" [illegible]OUT JELLY BEANS

If the current craze in Washington is making you think about switching to jelly beans as a new snack, you may want to think again.

Ruth Palombo, Unit Coordinating Dietitian, Ambulatory Nutrition Service, says that since jelly beans are basically sugar, there is no nutritional value in them.

"And besides that," says Ms. Palombo, "they stick to your teeth. And bacteria love that."

Jelly beans are also high in calories. Ten jelly beans average about 66 calories, while one cup of popcorn without butter is about 45 calories. However, jelly beans still have less calories than the average chocolate bar.

But if you're hooked on jelly beans and are trying to kick the habit, there are alternatives. "I tell people to eat fruit and vegetables as snacks," says Ms. Palombo. "It's better for them."

So if someone tries to tell you that jelly beans are nutritious, they probably don't know "beans" about jelly beans.

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • May 14, 1981

A 26-Mile + Test of Endurance and the Spirit

They've been doing it for 85 years.

They endure long hours of practice for 364 days in order to be mentally and physically prepared for THE day.

And on THE day, they make their way to Hopkinton, Massachusetts, a town that at least for one day each year, has its place in the sun--rain or shine.

And they have their place in the sun, too.

Win or lose, they battle with their feet, legs, arms, and souls. It's a battle of men and women against 26 miles, 385 yards of nature and concrete. And for most, just to have finished is to have won. And for those who do not finish, there's always next year, and another great race on THE day.

By now, everyone knows that Toshihiko Seko of Japan was the winner in the men's division of the 1981 BAA Marathon, and Allison Roe of New Zealand was the winner in the women's division.

But there were thousands of others who made it from Hopkinton Green to Boston's Prudential Center, some of them in less time than it takes us on occasion to travel from Riverside to the Pru by the MBTA.

Some of those who ran in the Marathon are from the MGH. And they are to be congratulated just for participating and inspiring so many of us to tie our laces and put one foot in front of the other for either 26 feet or 26 miles.

The names and running times of those from the MGH appear on page 6.

Dr. Robert Wolfe (148) running in Newton

ALSO IN THE HOT LINE THIS WEEK

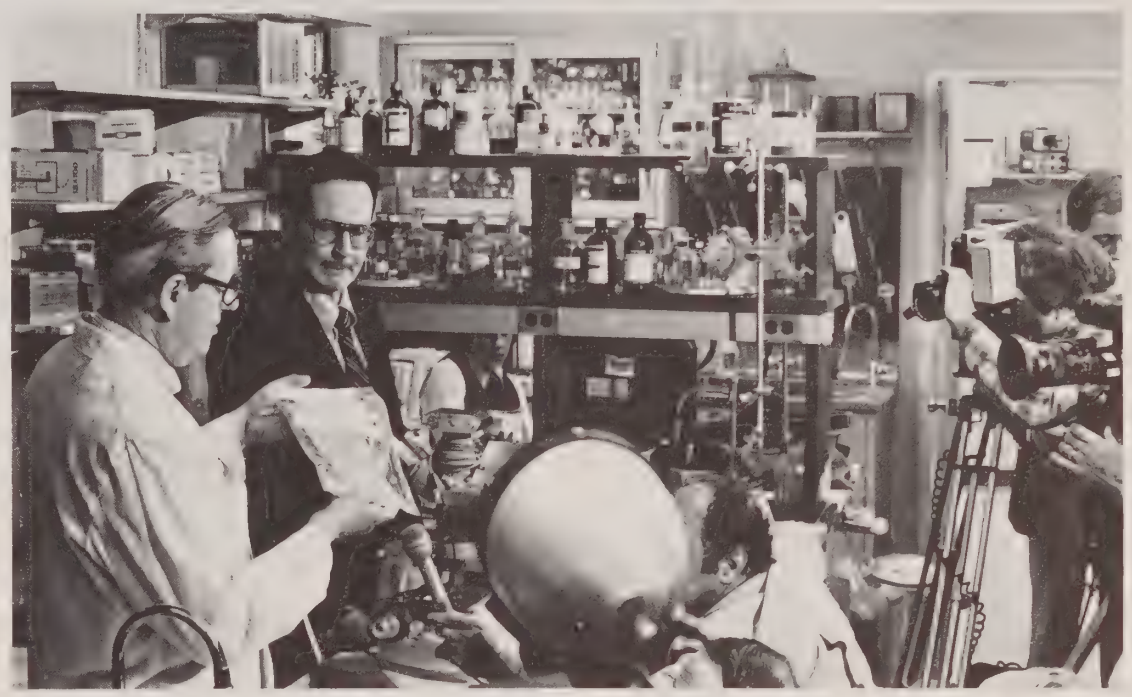
How Employees Can Protect Possessions... Page 2

Dr. Roslyn Elms Named First Director of M.S. in Nursing Program.....Page 3

American Burn Association Honors Elizabeth Sheehy R.N.....Page 3

HOT LINE Focus on Dietary Department... Page 4

MGH Participates in Better Speech and Hearing Month.....Page 5



Dr. Burke (left) and Professor Yannas displaying artificial skin at recent news conference

Successful Results Using Artificial Skin

Physicians have achieved excellent results at the MGH and the Shriners Burns Institute in treating 10 severely burned patients with an artificial skin made up of layers that closely resemble those of human skin.

Dr. John F. Burke, Chief of the MGH's Burn Unit, says that without the new artificial skin three of the 10 patients probably would have died.

He explained that in the past, in order to survive, patients burned over almost all of their body, as these three were, needed immunosuppressive drugs to prevent rejection of skin grafts. Such drugs also increase considerably the risk of infection. Since all three patients had developed infections before arriving at the hospital, they could not be immunosuppressed. However, because the new man-made skin is not rejected, it requires no drugs.

None of the six patients treated by the MGH physicians in the hospital's Burn Unit or the four they cared for in the affiliated Shriners Burns Institute needed immunosuppressives.

Dr. Burke, a surgeon who also heads the MGH-MEEI Trauma Service, attributes success of the new skin to two principal factors: A more than 10-year collaboration between MGH-Shriners researchers and a team at MIT led by Professor I.V. Yannas of the Department of Mechanical Engineering and the abandonment of a long-held concept that an artificial skin had to be made of a nonreactive material.

"Neither team could have succeeded alone," Dr. Burke emphasized. "We needed the engineering know-how that MIT could provide, and they needed our medical expertise."

(continued on page 3)

The right hand of 18-year-old George Murphy was recently replanted during a 17-hour operation at the MGH. Here Mr. Murphy is seen getting some special attention from White 9 nurses as he prepares to leave the hospital. (Left to right) Amanda Savage, Joanne D'Agostino, Kathie Maloney, Geralyn Jordan, Debbie Juliano, and Valerie Boggia. Story about Mr. Murphy's surgery appears on page 6.

Employees Urged to Protect Themselves

In advertising, the motto is, "Let the buyer beware." But according to MGH security director Tom Sullivan, hospital employees should also beware, especially when it comes to safeguarding their possessions.

Mr. Sullivan says that the hospital has been fortunate in not having a wave of thefts.

But employees can help prevent thefts from increasing, he says, by being aware that their possessions may be the target of thieves.

"People should lock all their valuables in a safe place," he says. "And each patient floor should have lockers for that purpose."

Mr. Sullivan adds that the items most attractive to potential thieves are handbags, which are left unattended for much of the day. "All patients are asked to keep their valuables in a safe place, and employees should do the same thing," he adds.

Other items reported stolen from time to time include watches, rings, and cameras. But the security director is quick to point out that occasionally these items are not "stolen."

"We have a 'lost and found' here," says Mr. Sullivan, "and one or two items are usually brought in each day. So check first to see if your missing articles are here."

Although money or jewelry are usually the sought after items, some unusual ones are taken from the hospital, as well.

Mr. Sullivan says that scrub suits were the target of thieves last year, when there was a national wave of such thefts in hospitals.

"The kids would take them from the basement laundry last summer and would wear them even to play baseball." And Mr. Sullivan says the scrubs became so popular, some local stores even began selling them.

Since MGH is open 24-hours-a-day, the security director insists that thefts will never be entirely eliminated.

"Places like this invite all the problems of the streets to come inside," says Mr. Sullivan. "But I believe we have enough manpower to serve the needs of all our patients and employees."

Presently, the hospital employs 30 security officers, eight doorkeepers, and four members of the nighttime patrol force. And Mr. Sullivan adds that all security officers are trained at the State Police Academy in Framingham and licensed by the State Police.

"This is a good force," says Mr. Sullivan, "and we're here to provide any assistance we can, even escorting employees to their cars at night."

Mr. Sullivan, who came to the MGH nine years ago after more than 20 years with the FBI, also welcomes the assistance of those working in the hospital to help prevent theft or vandalism.

He says such senseless acts as writing on elevator walls require costly cleaning or painting. He encourages employees to be on the lookout for anything suspicious, especially strangers seen in hospital areas not authorized for the general public.

And if a lock is broken or a key is lost, remember that there is a locksmith on duty to serve your needs. But the key word is still awareness.

As Mr. Sullivan puts it, "You really have to take advantage of the facilities available to you. In that way, you'll be making our job easier."

Mr. Castaldo during recent lecture on fire safety

Fire Safety At MGH Is No Accident

The MGH's Safety Department believes that *EMPLOYEES* can prevent *HOSPITAL* fires.

Robert Castaldo, assistant safety officer at the MGH, explains that the Safety Department is responsible for protecting employees, patients, and visitors from all chemical, biological, or physical hazards.

"We really try to prevent problems before they happen," says Mr. Castaldo. "And in that respect, we encourage people to help themselves by learning to recognize and report safety hazards."

To do this, the Safety Department holds Fire Safety Orientations each month for new employees and anyone else interested in attending.

In addition, special classes are held for certain employees such as nurses, respiratory therapists, and EKG technicians.

"What we try to do in these classes," explains Mr. Castaldo, "is to make employees aware of where the equipment is, what type it is, and how to use it."

Mr. Castaldo says there are about 300 smoke detectors, about 300 fire alarm pull stations, and about 600 fire extinguishers in the hospital, one extinguisher within every 75 feet in patient care areas. "When an alarm is sounded," says Mr. Castaldo, "we want our employees to know what to do."

In case the hospital should ever have a fire, well-trained employees offer the best assurance that it can be handled effectively.

In the event of a problem, the first line of defense, according to Mr. Castaldo, is the MGH's "Fire Brigade." "The 'Brigade' is made up of about 30 people from the different shops in our maintenance department. They're the first ones to arrive at the scene of the problem, and have been thoroughly trained in fire fighting procedures," says Mr. Castaldo.

Alarms are tested regularly in the hospital, along with all other fire apparatus.

In addition, members of the Safety Department have training in such areas as biology, chemistry, electricity, and mechanics.

Mr. Castaldo believes that employees are becoming even more aware of the importance of fire safety as a result of the classes.

But he says his department can always use extra help. "We want to know about anything that may lead to possible injury or reduce one's efficiency on the job."

For that reason, employees are urged to call with any questions, comments, or suggestions about safety. The extension is 2425. And a 24-hour recorded message center is at extension 5126 for those working nights and weekends.

Congratulations to the White Kitchen Warriors, champs of the MGH Basketball League.

Dr. Elms

Dr. Elms Named Director of Nursing Program

Roslyn Ruggiero Elms, Ph.D., R.N., has been named the first Director of the Master of Science in Nursing Program of the MGH Institute of Health Professions.

Dr. Elms was appointed in September of 1980 and joined the Institute staff full-time in January. She will be hiring faculty and completing program planning and admissions procedures to open the program in September of 1982.

Earning a diploma at the MGH School of Nursing and a bachelor's degree from Columbia University, Dr. Elms also received a master's degree in nursing from Yale University School of Nursing, where she specialized in mental health and psychiatric nursing as well as administration. She earned her Ph.D. from the University of California at Berkeley, Division of Higher Education Policy and Administration.

Her most recent position was as Senior Consultant with the Assembly Ways and Means Committee of the California State Legislature, where she was active in the management and organization of the fiscal subcommittee which annually reviewed the budget requests of the University of California, the California State Colleges, and the California Community Colleges.

Dr. Elms had previously served as the senior consultant to the Assembly Post-secondary Education Subcommittee. She has also been influential in drafting legislation and budget proposals and has served as a liaison between the legislature and various state, educational, and community organizations.

Prior to her legislative experience, Dr. Elms was Acting Chairman of the Division of Nursing, Research Associate and Lecturer at California State University at Sacramento.

She has held faculty appointments at the University of California at San Francisco, Texas Christian University, Yale University School of Nursing, and Grace-New Haven (now Yale-New Haven) School of Nursing.

In addition, she has held research or administrative positions at Yolo County Mental Health Services in Woodland, California, and the Moyne Institute of Preventive Medicine at Trinity College, Dublin, Ireland.

Upon graduating from the MGH School of Nursing in 1959, she served in the hospital's Emergency Ward. She has also been on the nursing staff at Columbia-Presbyterian Medical Center, St. Luke's Hospital in New York, Bellevue Hospital, and Grace-New Haven (now Yale-New Haven) Hospital.

Dr. Elms has received many honors and awards during her career. Most recently she was named recipient of the Chancellor's Patent Fund Award at the University of California at Berkeley. She has also been named an Outstanding Young Woman of America.

She has written many journal articles pertaining to nursing practice and education. In addition, she is an accomplished speaker, having addressed many conferences and symposiums on nursing as well as appearing as a panelist both on television and before private groups in California to discuss the Bakke decision.

Dr. Elms and her husband, Dr. Alan Elms, Professor of Psychology and Chairman of the Department of Psychology of the University of California at Davis, have two daughters, Heather and Laurel.

The Master of Science in Nursing Program is designed for individuals with bachelors degrees in fields other than nursing and will be one of only two such programs in New England (the other is at Yale) and only three nationwide.

The MGH program is scheduled to admit its first class in September of 1982; it is a three-year program, expected to enroll 50 students per class.

The program is one of several graduate programs offered at the Institute of Health Professions where students are already enrolled in the M.S. Program in Physical Therapy for Registered Physical Therapists and the Graduate Certificate in Social Work in Health Care. The M.S. Program in Dietetics for Registered Dietitians will open in September of 1981.

Miss Lucy Ann Shannon (center), Supervisor of Residences for the MGH School of Nursing and Physicians Residences, was recently honored with a retirement party. Pictured with Miss Shannon is Helen Sherwin, Coordinator with the school (left) and Nursing School Director Natalie Petzold.

Skin (continued from page 1)

Dr. Burke said studies to date indicate the artificial skin has not resulted in any inflammation or rejection, and no infections have developed in the grafted areas.

Although it is too early to tell the long-term cosmetic effects, Dr. Burke said that so far no large scar formations have developed, and the new skin looks more and more like normal skin as time passes. In fact, Dr. Burke states that at this early date the cosmetic results exceed those attained through traditional methods.

Among the advantages of the artificial skin are simplicity of manufacture and long-term storage at room temperature.

Dr. Burke, who is a Helen Andrus Benedict Professor of Surgery at Harvard Medical School, declared, "We are firmly convinced that the artificial skin is better than anything else now available for the management of acute burns."

The MGH-Shriners-MIT work with humans will be described a few months from now in the scientific journal Annals of Surgery.

In the future, Dr. Burke's team hopes to explore the possibility of improving a patient's appearance by removing old burn scars and substituting artificial skin. "At this point," he says, "one can only guess how it would work out, but it's an area in which we're very interested."

Mrs. Sheehy

Elizabeth Sheehy Honored

Elizabeth M. Sheehy R.N., the Nurse Administrative Officer in the MGH's Phillips House and an internationally known innovator in burn care, was recently presented with the Curtis P. Artz Distinguished Service Award by the American Burn Association, in ceremonies in Washington D.C.

Mrs. Sheehy's distinguished career in the development and practice of burn care includes service in primary burn nursing at the MGH, as Director of Nursing and Paramedical Department at the Shriners Burns Institute, and as a consultant in burn education and care.

She has also served as a visiting professor in burn nursing, a consultant to the Department of Health, Education, and Welfare (now Health and Human Services), a consultant member of the HEW/HSA Burn Task Force, and represented the International Society for Burn Injuries on a consulting visit to the People's Republic of China in 1978.

In describing her achievements, the American Burn Association stated, *"Betty's contributions to burn medicine are extensive and highlight major improvements in burn care. Throughout her work the total care of the patient is uppermost, and she is a primary facilitator in coordination of the various disciplines in burn care.*

"The respect of her staff and colleagues is deep, not only because of her determination to provide quality patient care, but because she leads by example.

"Among her contributions are those related to development of the Frozen Skin Bank, the clinical use of allograft, the development of nursing techniques using the Bacteria Controlled Nursing Unit which achieve reliable, low rates of bacterial cross-contamination, and nursing procedures vital to successful use of primary excision of burns.

"Further, she was the originator of the concept which culminated in the Boston Burn Injury Education Demonstration Project.

"Among other accomplishments, she was instrumental in initiating the Associate Distinguished Service Award and the President's Continuing Education Grant."

Mrs. Sheehy is a graduate of the MGH School of Nursing, Emmanuel College, and Antioch University. She is married and is the mother of two sons and a daughter.

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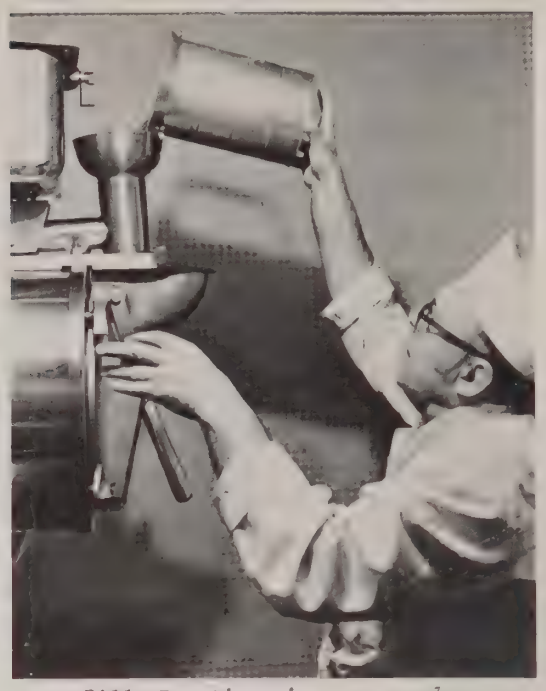
Patricia Conlon, *Typist*

(Left to right) Mabel White, Daphne Hector, and Irma Frederick, salad makers



Billy Prentice, ice cream maker

No Preservatives or Additives — Just a lot of Pride

Is the best way to a person's heart still through his or her stomach?

Medically speaking, of course, a cardiac surgeon would say NO. But if you talk with some of the people working in the MGH's Dietary Department, they may give you a "second opinion."

Kathleen Creedon R.D., a clinical dietitian at the MGH and Education Coordinator for the department, says the philosophy of Dietary is quite simple:

"If people aren't going to eat what we want to give them, then we want to give them what they'll eat."

But to really understand how Dietary functions, you really must understand numbers--BIG NUMBERS!

About 150 loaves of bread are baked at the MGH each day, along with about 100 dozen rolls, 90 pies, 3,000 cookies, and hundreds of muffins.

But baked goods aren't the only products made in the kitchens of the MGH. All the ice cream served at the hospital is also made there.

"We make 45 different flavors of ice cream," says chief baker Larry Stevens. "We've already surpassed the 28 flavors of Howard Johnson, and we're closing in on Baskin Robbins."

However, Mr. Stevens is quick to point out that only four different flavors are offered in any single day.

In an age when people look for the easy way of doing things, you may ask why a hospital continues to make many of its own foods.

"We still find it very cost effective to make our own products," explains administrative dietitian Judith Barber. "But cost isn't the only factor; it's also quality."

No additives or preservatives are put into any product made at the MGH, although enriched flour is used. And the nutritional value of the products made is also very important.

About 500 people are employed by the Dietary Department, the majority of them in three specific production areas: the White kitchen, the Baker kitchen, and the Bigelow 7 kitchen, which on May 22 celebrates its fifth anniversary.

Nearly 6,000 meals a day are served in the hospital's cafeteria, as well as three meals a day for about a thousand patients. This means the Bake Shop must work around the clock on weekdays to make many of the bakery items.

Much of the responsibility for getting the food to the patients and employees lies with the dietitians.

Administrative dietitians deal with food production to patients and employees while clinical dietitians deal mainly with food service. There are about 50 dietitians employed by the MGH, most of them on the clinical side.

Both clinical and administrative dietitians are involved in the planning of menus. The hospital operates on a three week menu cycle, so that the same menu offered today will probably be offered three weeks from today. There are also three seasonal cycles.

"But variety is important in our menus," says Ms. Barber, "although many patients must have restricted diets."

From time to time, the Dietary Department is also asked to make some rather unusual items.

"We once baked a cake in the shape of the Bulfinch Building," says Ms. Creedon. "And just recently, we were asked to bake a wedding cake for a patient who got married while in the hospital."

Those who work in the MGH kitchens, like those who work in the MGH operating rooms, must work together as a team. As the sign hanging in the Bigelow 7 kitchen puts it, *"NEEDS EVERIONE'S ALL: TEAMWORK NEVER CHECKS OUT."*

Constantine Zaimis, baker

Marvin Russell, dietary service aide

(left to right) Danny Weisenmiller, Geneva James, and Ronald Workman, dietary service aides

Sophie Zaites, senior dietary aide

The MGH Observes National Better Speech and Hearing Month

More than 20 million Americans--nearly one out of every 10 people in this country--suffer from some kind of communication disorder. For some, it is a speech defect. For others, it's a hearing problem. And still others suffer from a voice or language impairment.

May is National Better Speech and Hearing Month...a time to become aware of what is being done in Speech and Language Pathology Units, such as the ones at the MGH, the MGH's Chelsea Unit, and at the MGH-Bunker Hill Health Center.

Julie Wheelden, director of the MGH's Speech-Language Pathology Units, says a combined total of more than 10,000 patient visits were recorded last year at the MGH and the two neighborhood health centers. She says the patients range in age from less than a year to over 90!

Ms. Wheelden says her staff of 11 provides comprehensive diagnostic and rehabilitative services to the communicatively handicapped population. The hospital-based speech pathologist interacts with the medical community to provide comprehensive patient care to each patient.

The theme of MGH's participation in National Better Speech and Hearing Month is one of *AWARENESS*.

"We often take for granted the ability to hear and communicate," says Ms. Wheelden. "And what we want to do is heighten the awareness and consciousness of all those in the MGH community to the problems of people with communicative disorders."

Speech-Language Pathologist Bonnie Schwartz and two-and-a-half year old "Keon," who suffers from delayed speech and language development

All this month, brochures, posters, and displays have been distributed and placed throughout the hospital to give those at the MGH a better understanding of communicative disorders, as well as current information on diagnosis, treatment, research and technology.

The pamphlets being distributed include the following subjects:

The What, How, and Where of Speech-Language Pathology
Speech-Language-Voice-Hearing...What Happens as We Age?
Understanding Stuttering
Voice Disorders
Head Trauma
Stroke and Its Effect on Speech and Language
Laryngectomy
Cleft Palate
Bilingualism
"Motherese," or How to Talk to a Child

In addition to these brochures, a film on the role of a speech-language pathologist is being shown on Friday, May 22 from 12-1 p.m. in the Patio Room. Question-Answer discussions and equipment displays will be on hand Friday, May 15, and Friday, May 29, also in the Patio Room. Voice disorders and child language development and articulation will be highlighted.

And this Saturday, May 16, at 10 a.m. Dr. Kenneth Stevens, a professor of electrical engineering at MIT, will lecture in the Shriners Burns Auditorium on "People and Machines that Speak and Understand."

Ms. Wheelden emphasizes that not only in May, but also throughout the year, information and assistance is available at the MGH's Speech-Language Pathology Units:

MGH, Burnham 7	Ext. 2762
MGH/Chelsea Unit	Ext. 5983
Bunker Hill Health Center	Ext. 5745
Audiology Department/MEEI	Ext. 109-634

"Nancy" (right) works on her pitch intensity with Speech-Language Pathologist Fran Senner-Hurley by talking into a visi-pitch machine.

Dr. Sprince (foregrowni) and Dr. Oliver checking patient's X rays

Grant Awarded to Drs. Sprince and Oliver

The National Fund for Medical Education (NFME) has awarded a two-year grant of $67,044 to Drs. Nancy L. Sprince and Christine Oliver, directors of the MGH's Occupational Health Clinic.

The grant is in support of their project entitled "Occupational Medicine: An Innovative Educational Program." The project is being sponsored by the International Business Machines Corporation, through the NFME.

Drs. Sprince and Oliver are presently engaged in developing an Occupational Medicine curriculum for Harvard Medical School

"We had heard that there was an interest in Occupational Medicine at the medical school," explains Dr. Sprince, "but that there was no program being offered. So we decided to develop our own."

Dr. Sprince defines Occupational Medicine as diseases, illnesses, or injuries caused by or in the workplace.

MGH's Occupational Health Clinic reopened last July to treat people suffering from occupational illnesses such as occupational dermatitis, black lung disease, and illnesses caused by exposure to asbestos.

"Such occupational diseases," says Dr. Oliver, "are not that much more prevalent now than they were years ago. They're just better recognized."

Dr. Oliver adds that certain illnesses have come into prominence now because of their latency periods. "Many people were exposed to asbestos in the 1940s," says Dr. Oliver. "But it's been in the last ten years or so that we've really learned the outcome of such exposures."

Drs. Sprince and Oliver believe there's a definite need for occupational medicine courses in medical schools.

They indicate that more than 390,000 cases of occupational disease occur each year, and more than 100,000 workers die each year as a direct result of work-related disease. Compounding these statistics is the fact that of the nation's 320,000 physicians, less than 5,000 are practicing occupational medicine.

Included in the curriculum being developed will be group field trips to instruct students in recognizing hazardous workplace exposures, evaluating control measures, and suggesting programs for medical surveillance or workers.

The two-year grant to Drs. Oliver and Sprince by the NFME is one of the first to be awarded in occupational medicine and begins in July.

This year marks the 40th anniversary of the General Store, and also the 40th year that Miss Anna P. Revere has been associated with it. Miss Revere came to the MGH in 1935 as a member of the Ladies' Visiting Committee. And in 1941, she became a member of the original committee that started the store. From 1966-1974, Miss Revere served as its chairwoman. Mrs. Francis (Judy) Paige is currently the director of the General Store and Flower Shop, which are administered by the Ladies' Visiting Committee.

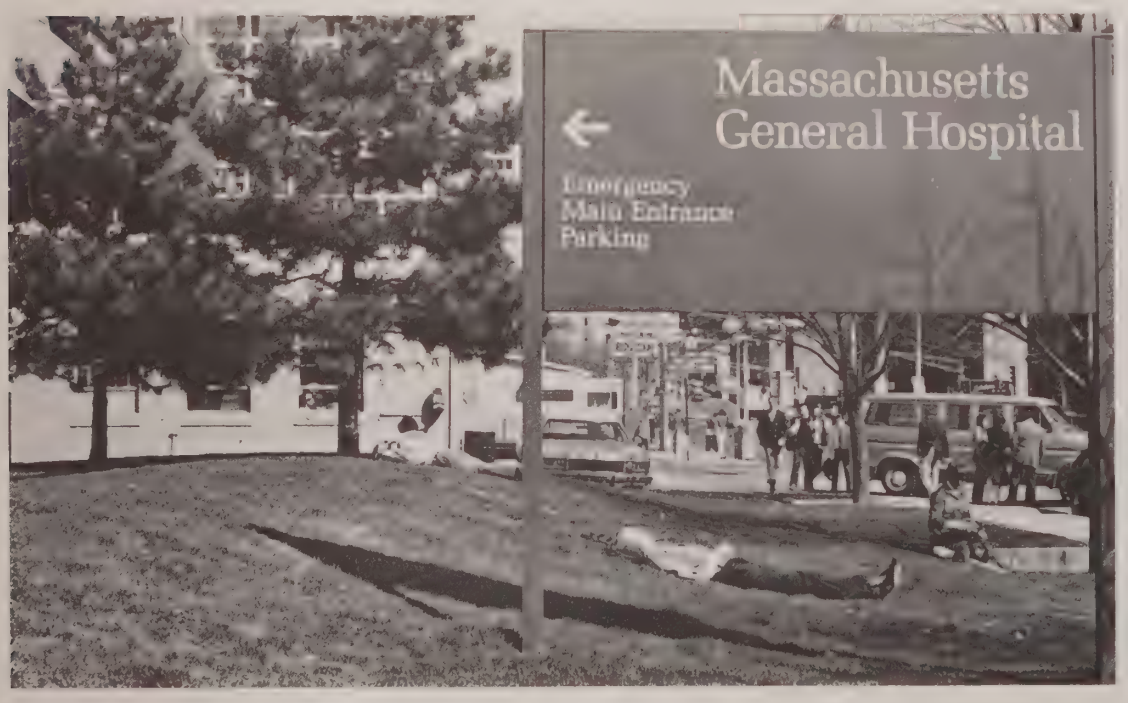
Hand Replanted at MGH

An 18-year-old Ryegate, Vermont resident has returned home with a right hand that was replanted at the MGH after a freak lumbering accident.

The hand of George Murphy Jr. was cut off just below the wrist by a saw at the Blue Mountain Lumber Company in South Ryegate on April 3.

Apparently the amputated hand flew up in the air and was cut again on the way down. The double cut made the resulting 17-hour surgery one of the most difficult replantation repairs ever done at the MGH where the world's first successful replantation of a severed limb was performed in 1962.

Surgeons performing the operation were Drs. James W. May Jr., G. Gregory Gallico, and Frederick Lukash, all of the MGH's Plastic Surgery Service replantation team.



In the spring a person's fancy turns to thoughts of...getting a good sun tan.

The following are the names and the running times of those from the MGH who the HOT LINE is aware participated in this year's Boston Marathon:

Dr. Robert Wolfe, Shriners	2:23.45
Dr. Benjamin Treadwell, Orthopaedic Research	2:35.29
Howard Berman, McLean	2:51.30
George Smith, McLean	2:53
Dr. James Hudson, McLean	2:59
Dr. Ward Cromer, Bunker Hill	3:04
Dr. Robert McKelvey, McLean	3:04
Joseph Rubin, McLean	3:04
Dr. Harvey Simon, Internal Medicine	3:13
Andrew McLaughlin X-ray Technologist	3:18
Dr. Richard Erbe, Genetics	3:19.15
Dr. Tom Daniels, Medical Resident	3:27
Greg Lutz, McLean	3:34
Dr. Harry Sobel, Project Omega	3:34
Catherine Dooley, McLean	3:37.36
Wayne Davis, McLean	3:39
Carolyn Crimmins, Chelsea Unit	3:40
Dr. Robert Leet, Bunker Hill	3:45
Dr. Jack Rutledge Medical Resident	3:47
Dr. Francis de Marneffe General Director, McLean	3:53
Dr. Paul Stark, Radiology	4:14
Sally Robinson, McLean	4:23
Dr. Barry Nocks, Urology	4:30:12
Eileen Buckley, Nutrition	5:00

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

May 28, 1981

RENOVATION OF GENERAL CAFETERIA MOVES STEP CLOSER TO REALITY

You may recall that in the October 23, 1980 edition of the HOT LINE, we published a questionnaire concerning the renovation of the General Cafeteria. A sample of possible furnishings to be used in the renovation project has been on display for several months now, and employees have been giving their opinions on such items as the ceiling, lights, paint, divider, seats, and the carpet. Having considered the choices expressed, the Renovation Advisory Committee has decided on a plan, with construction to begin on Monday, June 29. Details of the project will be published in the June 11 HOT LINE.

MGH SOCIAL SERVICE DEPARTMENT CELEBRATES 75TH ANNIVERSARY

The MGH's Social Service Department will hold an all-day symposium on Saturday, May 30, 1981, beginning at 9 a.m. The symposium is entitled, *"Patient Care, Education and Research: 75 Years of Social Work at Massachusetts General Hospital,"* and it commemorates the 75th anniversary of the beginning of social work practice in general hospitals. The MGH was the first hospital in the world to have a Social Service Department. On October 1, 1905, a desk opposite a lunch counter in the corridor of the Outpatient Department served as the first social service unit in any hospital. Today, the MGH prides itself on a social service staff of about 115 people, including 55 with master's degrees in social work, 30 case work assistants, and seven registered nurses. During fiscal 1980, the department screened or provided services to 39,026 patients. The Social Service Department symposium consists of five sections: Clinical Social Work in the General Hospital; Education for Social Work in Health Care: The Massachusetts General Hospital Institute of Health Professions; Reaching Out into the Community: The Neighborhood Health Center; Essentials of Discharge Planning in the 80's; and Innovative Programs: Responding to Unmet Needs. Each invited participant in the program can choose one of these five sections to attend both in the morning and afternoon.

PERSONAL SAFETY SEMINAR

Another Personal Safety seminar will be held on Friday, June 26, from 1-2 p.m. in the Clinics 1 Lower Amphitheatre. A general overview of personal safety in the home and on the street will be discussed. All MGH employees are invited to attend. For further information contact Donna Burke at Ext. 2214.

MUSICAL COMPOSITION TO BE DEDICATED TO THE MGH

The MGH Night at the Pops is always a special occasion. But this year's 17th annual event, to be held Wednesday, June 10 at Boston's Symphony Hall, will take on even added significance because one of the compositions to be conducted by the Pops' John Williams was written by a former MGH patient and will be dedicated to the hospital. The composition is entitled *"The Pioneer Dances"* and was written by Peggy Stuart-Coolidge, who was a patient at the MGH 17 times in the last four years. She died recently. Mrs. Stuart-Coolidge is believed to be the first American woman composer of symphonic works to be heralded by an album devoted solely to her own compositions. Entitled *American Reflections*, the recording was released in June of 1976. A native of Boston, Mrs. Stuart-Coolidge began composing at the age of nine, and her works have been performed not only in this country but around the world as well. Just prior to her death, she had been given a citation of honor in Congress for furthering better understanding among nations through the universal language of music. Mrs. Stuart-Coolidge's dying wish was that one of her compositions be performed by Pops conductor John Williams in honor of MGH. And on the night of June 10, at Symphony Hall, that wish will come true.

BOBBY BEALE LEAVES MGH

Robert (Bobby) Beale, a 20-year-old Cohasset youth in a coma since a January 31 Florida motor vehicle accident, left the MGH last week, out of his coma and able to talk. He was transported by ambulance to the Braintree Rehabilitation Center where he will undergo physical therapy. Until about three weeks ago, the former Cohasset High School hockey star showed only slight progress toward recovery from his coma. Then he began to respond to commands. Little by little he struggled to form words. On May 14 his mother, Mrs. Jean Beale was talking to him. She asked a question expecting him to make a sign for yes. Instead, he *said* "yes." The word was halting but understandable. He then said "Mom." When Mrs. Beale asked him the color of his shirt, he said "yellow." Since that day, Bobby has been able to add a number of words. Thus far he speaks in responses of one or two words but repeats entire phrases. Dr. Peter Black, the MGH neurosurgeon who has been heading the team of physicians, nurses, and other health professionals caring for Bobby, said he is hopeful that the Cohasset resident will recover substantially.

NEW DIRECTORIES HERE

Another batch of Boston Area Yellow Pages directories has been delivered to the hospital. Anyone who has not yet received the 1981 edition can get at the Upper Store as many as the department needs.

RETIREMENT PARTY FOR SIMEON GAGNE

A retirement party in honor of Simeon R. Gagne will be held on Friday, May 29, from 3-5 p.m. in Bartlett Hall 9. Mr. Gagne has been a member of the MGH's Maintenance Department since 1946 and is currently a department foreman. A highly talented individual, he may be best known for constructing models of the MGH now on display in the lobby of the Warren Building.

ARTHUR WELLMAN HONORED

Arthur O. Wellman, who earlier this year contributed $15 million for the creation of a new research facility at the MGH, was recently honored in Palm Beach, Florida, with the Salvation Army Association's "Progress Through Science" Award. The award was given to Mr. Wellman "for the international scope of his record-breaking $15 million contribution to basic research at the MGH." A former resident of Brookline, Mr. Wellman and his wife a few years ago provided funds that established the Wellman Research Laboratories of the MGH Department of Dermatology.

AROUND MGH

Dr. James H. Nelson, Jr., Director of Gynecology at the MGH's Vincent Memorial Hospital, has recently been installed as president of the Society of Gynecologic Oncologists. Dr. Nelson is also the Joe V. Meigs Professor of Gynecology at Harvard Medical School. Dr. Meigs was a former Director of Gynecology at the MGH.

Dr. Edwin H. Cassem, Chief of Psychiatric Consultation-Liaison Service at the MGH, will be one of the guest speakers at the 1981 New England Cardiovascular Society Scientific Sessions, to be held Tuesday, June 2 at the Copley Plaza Hotel in Boston. Dr. Cassem will be speaking on the "Management of Psychological Problems in the Patient with Acute Infarction." Those from the MGH on the society's planning committee are Dr. Roman W. DeSanctis, director of the MGH Coronary Care Unit, Dr. Edgar Haber, chief of the Cardiac Unit, and Roseann Rich, R.N., M.S.N., a cardiovascular clinical specialist.

Dr. Stephen Goldfinger, a member of the MGH's Gastrointestinal Unit and an Associate Dean for Continuing Medical Education at Harvard Medical School, was recently a guest speaker at a meeting of the Women's Educational and Industrial Union. Dr. Goldfinger discussed a new book entitled HARVARD MEDICAL SCHOOL HEALTH LETTER BOOK, which he edited with Channel 5's (WCVB-TV) Medical Editor Dr. Timothy Johnson. Dr. Johnson is also a member of the MGH staff.

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Hope Wright, who for many years served at the White Building Information Desk, died recently in New Hampshire. She was 83. Ms. Wright, formerly of West Medford, was a 25-year employee of the MGH.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • June 11, 1981

Cafeteria Renovation Set to Begin

It's used by an estimated 5,000 people at the MGH everyday. It's where many people who work in the hospital spend their leisure time. And it's about to get a new look.

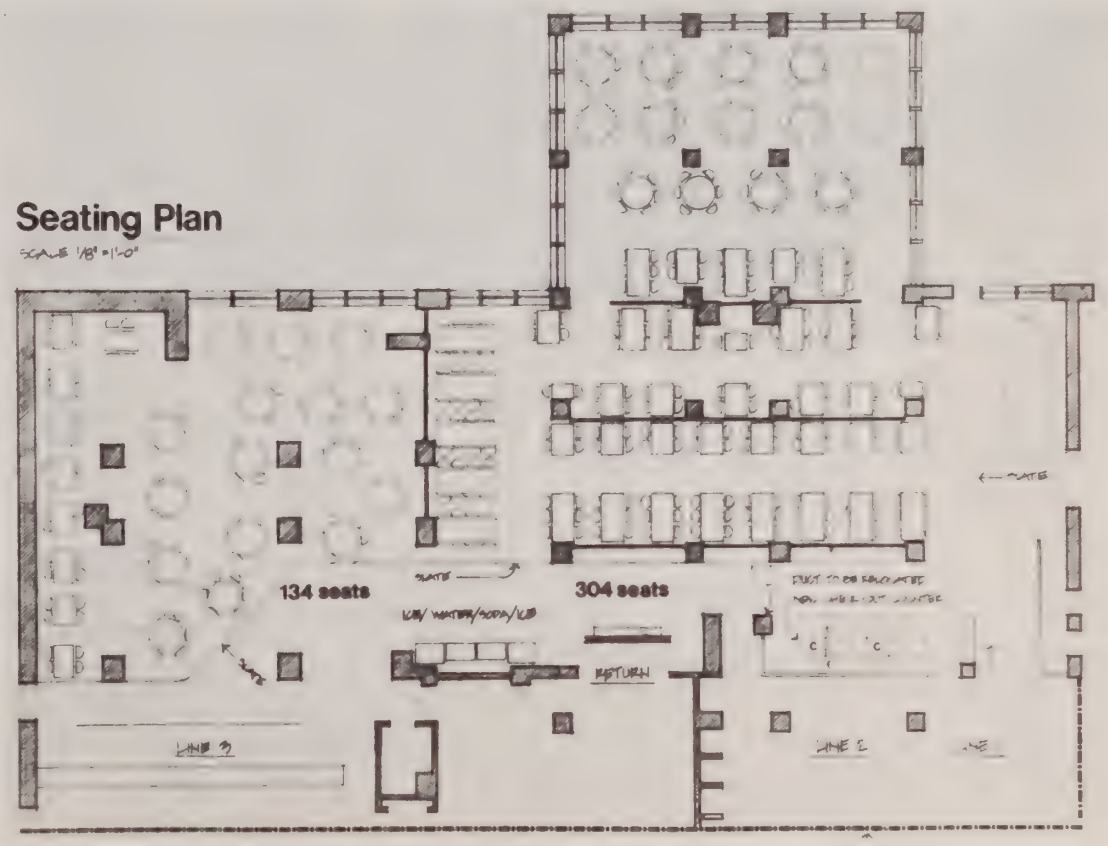
It's the General Cafeteria in the basement of the White Building.

Starting June 29, renovation of the cafeteria dining area will begin. This will include new tables, new chairs, new lighting, a new ceiling, new flooring, new paint, new color scheme, and the addition of some room dividers.

"Our purpose in making these changes," explains Priscilla Burns, a member of the Planning Committee, "is to create as warm and as positive an atmosphere as possible. We want something that employees and visitors can enjoy for many years to come."

Ms. Burns adds that many of the changes taking place are a direct result of suggestions offered by employees in recent months.

"We received many thoughtful and concerned comments about the cafeteria," says Ms. Burns. "And we appreciate all those who took the time to respond."



The actual renovation of the cafeteria will proceed in two phases: Phase 1 is from June 29-July 15 and involves construction in the Line 3 or Sandwich Line area, and Phase 2 is scheduled from July 16-August 16 and will include changes in the areas of Lines 1 and 2.

(continued on page 4)

A True Love Story on Burnham 6

It *should* have been a happier occasion.

The patient was well enough to be leaving the MGH after a long stay.

But this was different in so many ways, for so many reasons.

The patient was a two-year-old girl, with curly blond hair, twinkling blue eyes, and an unforgettable smile. And she had been here at the MGH ALMOST HER ENTIRE LIFE.

Her name is Natasha Roberts. And in her two years she has probably been through more than most people have to endure in an entire lifetime.

You see, Natasha was born on April 22, 1979 at the Eastern Maine Medical Center in Bangor, with an external heart, stomach, and abdomen. She also developed severe lung difficulties.

Natasha was transferred almost immediately to the Maine Medical Center in Portland, where she underwent extensive surgery.

However, because of severe medical problems, she was transferred on August 30, 1979 to the MGH, a place that would be her home for the next one year, eight months, and 12 days.

(continued on page 6)

Governor Edward J. King after signing proclamation declaring the week of May 4-10 as "Massachusetts General Hospital Department of Nursing Week." Pictured with the Governor are (left to right) Mary Macdonald, R.N., Director of the Department of Nursing; Dr. Charles A. Sanders, General Director of the MGH; Dorothy Barone, R.N., and Dr. Deanna Pearlmutter, R.N., cochairwomen of the Department of Nursing Week. Story and other photos are on pages 2 and 3.

A "look back" at the MGH School of Nursing and the class of '31 will be the focus of a special edition of the HOT LINE, to be published on June 25. We congratulate the 68 members of the last class who "look ahead" to a future in nursing.

ALSO IN THE HOT LINE THIS WEEK

Volunteer Recognition Day Ceremonies held.....Page 4

MGH Night at the Museum of Science..... Page 5

The MGH Observes Physical Therapy Week... Page 6

Health Fair Held at the MGH/MEEI..... Page 6

"MGH Department of Nursing Week" kicks off with coffee hour in East Lobby.

Ruth Purtilo, Ph.D., Associate Professor of Health Care Ethics, MGH's Institute of Health Professions, discussing ethical considerations of nursing.

Does Nursing Make a Difference at MGH? — YES!

Nursing *does* make a difference at the MGH.

This was underscored during MGH Department of Nursing Week, May 4-8.

Seminars were held throughout the period, focusing on such subjects as the image of the nurse in the mass media, and in motion pictures, and the ethical considerations of nursing.

The week's activities were culminated with Nurse Recognition Ceremonies, held Friday, May 8 in the MEEI Auditorium, where a proclamation signed by Governor Edward J. King was read.

The Governor's proclamation appears on page 3.

The following nursing staff was selected to receive citations for their nursing service/department during Recognition Ceremonies:

Ambulatory Nursing Service
Ms. Marie Burns, R.N.

Intensive Care Nursing Service--Surgical
Ms. Catherine MacEachern, L.P.N.

General Clinical Research Center
Ms. Charlotte Swan, R.N.

Medical Nursing Service--Baker Division
Ms. Dawn McLaughlin, R.N.

Medical Nursing Service--General Hospital
Ms. Hannah Moore, N.A.

Neuromedical-surgical Nursing Service
Ms. Nora Leahy, R.N.

Operating Room Nursing Service
Ms. Lucille Shurkus, R.N.

Orthopaedic Nursing Service--Baker Division
Ms. Elizabeth MacLellan, L.P.N.

Pediatric Nursing Service
Ms. Patricia Beckles, R.N.

Phillips House Nursing Service
Ms. Rosemary Holohan, R.N.

Psychiatric Nursing Service
Mr. Lloyd Stanley, R.N.

Surgical Nursing Service--Baker Division
Ms. Mary Ellen Polio, R.N.

Vincent Nursing Service
Ms. Ann Dooley, L.P.N.

White/Bigelow Nursing Service
Ms. Zina Thomas, N.A.

In addition, the Department of Staff Education and Nursing Studies received a Special Citation. It was accepted by Ms. Beverly Brooks, R.N.

Group Recognition was given for contributions to the MGH Manual of Nursing Procedures, the MGH Manual of Pediatric Nursing Practice and Procedures, the MGH Manual of Operating Room Nursing Procedures, the MGH Department of Nursing--Staff Education Manual, the Committee on Patient and Personnel Welfare, and the Committee on Patient Education.

Dr. Deanna Pearlmutter, R.N., Chairman, Psychiatric Nursing Service, and Dorothy Barone, R.N., Staff Nurse, White 6, served as cochairpersons for the week.

And it is hoped Department of Nursing Week will become an annual event at the MGH.

The Continuing Care Planning Unit nurses were surprised by a luncheon on Friday, May 8.

The luncheon was hosted by Eleanor Clark, Director of Social Service, and the Social Service Central Office staff in recognition of MGH Department of Nursing Week.

However, it does not take a designated week for Eleanor Clark to acknowledge "Nursing Makes a Difference at MGH."

In 1965, it was Eleanor Clark who introduced nursing into the Social Service Department of MGH.

Judith Dysak, R.N. M.N., Instructor at the MGH School of Nursing, speaking about the images of nursing.

Some of those who participated in the coffee hour

Dr. Philip A. Kalisch (second from left) and Dr. Beatrice J. Kalisch (middle) discussed the image of nurses. With the Kalisches are (from left) Dr. Deanna Pearlmutter, R.N., Edward Coakley, R.N., and Dorothy Barone, R.N.

Joan Garity, R.N. and M. Ed, speaking on "Maslow Revisited...Meta Needs."

The Commonwealth of Massachusetts

By His Excellency

EDWARD J. KING

Governor

A P R O C L A M A T I O N

1981

WHEREAS: Nursing has been an essential and integral part of the mission of the Massachusetts General Hospital since its opening in 1821; and

WHEREAS: This Department of Nursing has for one hundred and sixty years dedicated its collective energies to meeting the caring and curing needs of clients and patients who enter through its myriad portals; and

WHEREAS: In this decade of the 80's, despite the grim reality of a national nursing shortage, the Department remains committed to the delivery of the highest quality of physical, emotional and technical nursing care bases on individualized patient needs; and

WHEREAS. The accomplishments of this Department in the areas of nursing practice, nursing education and nursing research have been widely recognized; and

WHEREAS: It would appear appropriate to acknowledge the continuing excellence of the contributions of this nursing staff to the care of people from within and without the Commonwealth;

NOW, THEREFORE, I, EDWARD J. KING, Governor of the Commonwealth of Massachusetts, do hereby proclaim the week of May 4 - 10, 1981, as

MASSACHUSETTS GENERAL HOSPITAL DEPARTMENT OF NURSING WEEK

and urge the citizens of the Commonwealth to take cognizance of this event and to participate fittingly in its observance.

Given at the Executive Chamber in Boston, this twenty-seventh day of April, in the year of our Lord, one thousand nine hundred and eighty-one, and of the Independence of the United States of America, the two hundred and fifth.

Edward J. King
EDWARD J. KING

By His Excellency the Governor

Michael Joseph Connolly
MICHAEL JOSEPH CONNOLLY
Secretary to the Commonwealth

GOD SAVE THE COMMONWEALTH OF MASSACHUSETTS

"Hold still, Governor. I'm a nurse. Would I hurt you?"

"I appreciate the applause but just save some for next year."

A portrait of Dr. Aubrey O. Hampton, Chief of Radiology at the MGH from 1941 to 1964, was presented to the MGH recently at the 14th annual Aubrey O. Hampton Lecture, sponsored by the Department of Radiology. Pictured with the portrait are (left to right) Mr. Lawrence E. Martin, Associate General Director; Dr. Dilon Watson, Professor of Diagnostic Radiology, MD Anderson Hospital and Tumor Institute, Houston, Texas, and this year's Hampton Lecturer; Pietro Pezzati, who painted the portrait, and Dr. Dan Taveras, current Chief of Radiology at the MGH.

Ceremonies Held Honoring MGH Volunteers

"In the ability to learn, the volunteer finds his or her reward."

That was one of the themes conveyed at this year's Volunteer Recognition Day ceremonies held May 1, at the MGH.

Barbara Buchanan, Director of Field Education for the Public and Community Service, University of Massachusetts/ Boston, was keynote speaker at this year's ceremonies, which saw awards being presented to 32 MGH volunteers.

Dr. Ronald Benz, Chairman of the Advisory Committee to the Volunteer Department, introduced Dr. Charles A. Sanders, General Director of the MGH, who expressed the appreciation of the Administration for the contribution made by the volunteers.

Mr. Francis H. Burr, a member of the Board of Trustees, presented the awards.

Among the awards were the Jessie Harding Award for Volunteer Service and the Trustees Award for Member of Staff.

The recipients of the Harding Award were Mr. John Paul Barry and Miss Angela Ricker.

Mr. Barry is in his tenth year of consistent, dependable volunteer service. Miss Ricker is in her eleventh year with the Evening Recreation Service.

The Trustees Award, given to an employee of the MGH who has made an outstanding contribution to the effectiveness of volunteer service, went to Lucy Ionescu from Central Surgical Supply.

This is the second year that the Trustees Award has been given. In presenting the award, Mr. Burr said of Ms. Ionescu,

"[illegible]"

Special Picture Awards were given to the following 29 MGH volunteers:

Barbara Adams, Joanne Agababian, Mary Avery, Hanne Beck, Mary Bryson, Lucy Burr, Lydia Cambell, Alice Corcoran, Carol Donnelly, Sheryl Elkins, Louis Filadoro, Doris Fisher, Eleanor Hackett, Elsie Hermann, Constance Hurley, Avis Keating, Frances Kelley, Andrew Manley, Rona Matisoff, Jeanette Maund, Tina Miller, Helen Muldoon, Jason Murdock, Brigid O'Malley, Ellen Quinn, Robert Smith, Charles Snelling, Jean Swaim, and Connie Thibideau.

A reception followed the ceremonies in the Patio Room.

Miss Angela Ricker (left) and Mr. John Paul Barry (center) received Jessie Harding Awards for Volunteer Service during Volunteer Day Recognition Ceremonies. Ms. Lucy Ionescu was this year's recipient of the Trustees Award.

Cafeteria (continued from page 1)

Lines 1 and 2 will remain open during work on Line 3, and Line 3 will reopen during the construction of Lines 1 and 2, so that some part of the cafeteria will always be open during the renovation.

The East Cafeteria will not be affected. The entire General Cafeteria is scheduled to reopen on Monday, August 17.

According to Annie Galbraith, Director of the MGH Dietary Department, one of the primary objectives of the refurbishing project involves aesthetics.

"We plan to make improvements in the attractiveness of the cafeteria as a place to dine," she says. "And one of the areas of concern is reduction of the noise level."

This will include the installation of acoustical ceiling tiles, as well as a new vinyl flooring. In addition, the stone-type slate surfacing will be extended from the counter room to the most heavily traveled areas of the cafeteria.

Plans to use bench seating and carpeting were abandoned because of practicality and cost. However, Miss Galbraith emphasizes that even though round tables were not included in the display area, they will be used along with rectangular-shaped tables when the renovation is completed.

Despite these changes, Miss Galbraith insists there won't be any significant change in the cafeteria's seating capacity of 448. "And we're going to try to do everything possible so that people using the cafeteria during the renovation will be inconvenienced as little as possible," Miss Galbraith says.

A lot of the work will be done by MGH shops, such as the carpenter shop and the labor shop.

Jim Gage of the MGH's Planning Office says that the project was in the discussion stage as far back as the end of 1979. "We wanted to make the cafeteria more attractive," explains Mr. Gage, "because it's one area in the hospital that benefits almost everyone."

And Mr. Gage adds that there was a definite cross section of input during the planning from a number of MGH departments, in addition to Dietary, including Volunteers, Patient Care, Building Services, Maintenance, Personnel, Nursing, and Social Service.

According to Mr. Gage, many of the decisions made resulted from what did and did not work in the display area of the cafeteria. "It was really a matter of testing and user response that determined what we were going to do."

And Mr. Gage believes employees and visitors will certainly notice a difference. For example, 90 percent of the lighting will change from direct to indirect lighting; some of the chairs will be forest green in color while others will be a shade of red; the table tops will be butcher block; and there will be partitions to give a sense of privacy.

In looking forward to the opportunity for a new look in the dining area, Miss Galbraith said, "We believe that people will now be able to relax a little in quieter surroundings during lunch time. We've had a very positive reaction to the anticipated changes."

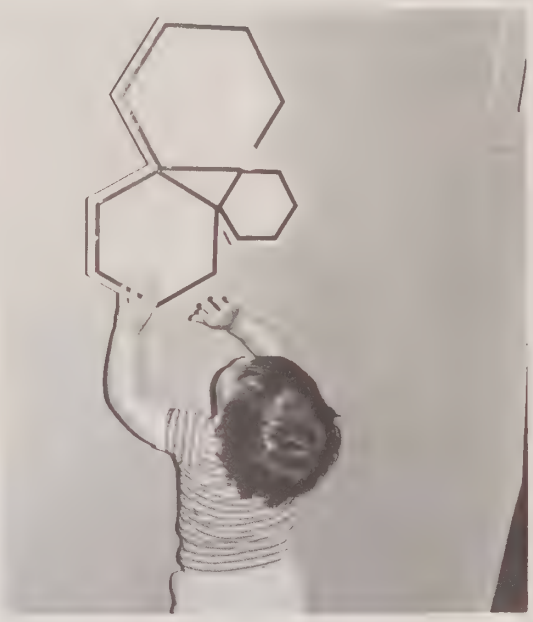
The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

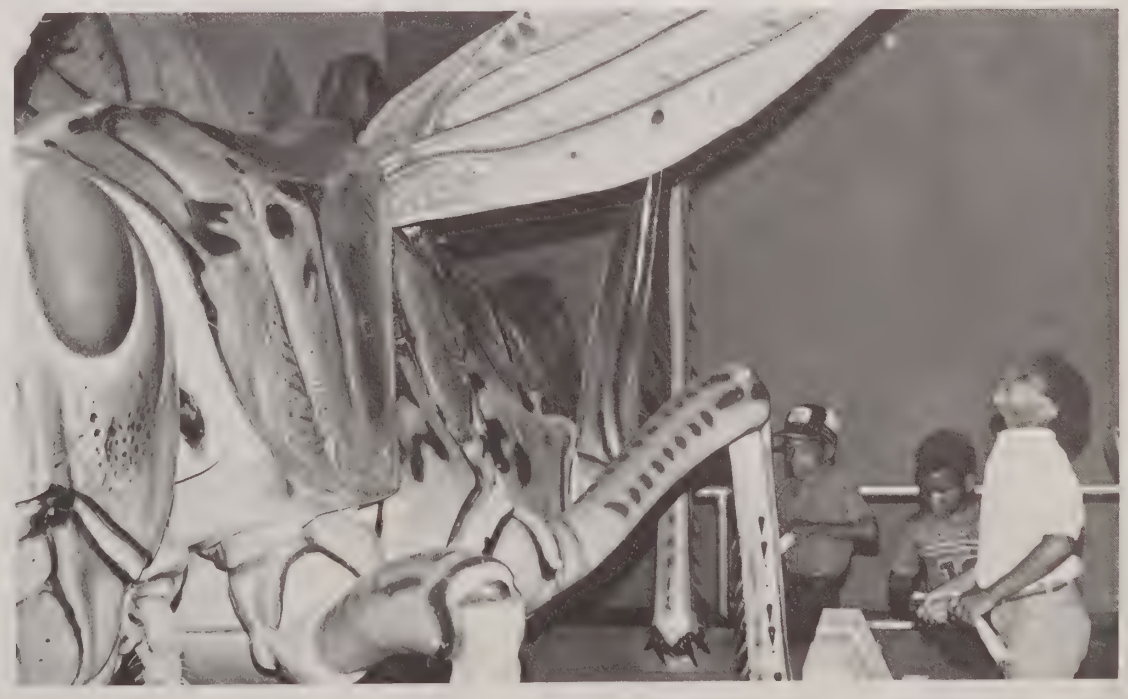
MGH Night At The Museum of Science

Something

For Everyone



Well, *Almost* Everyone



Physical Therapist Dave Porell helping patient Ed Bland to strengthen his leg muscles using an exercise machine.

Plans Being Made For Physical Therapy Week

This is the year of the disabled. And the week of June 29-July 3 is not only National Physical Therapy Week but Massachusetts Physical Therapy Week, as well.

With that in mind, the MGH's Physical Therapy Department and Chest Physical Therapy Department are planning a series of activities marking the occasion.

Information about the departments will be on display across from the General Store.

In addition, the Physical Therapy Department will be holding a Bake Sale in the Gray Lobby on Wednesday, July 1, from 11 a.m. to 2 p.m.

An information booth will also be set up in the Gray Lobby on July 1 to answer questions about common muscular skeletal problems and questions about community support groups.

MGH's Physical Therapy Department comes under the Rehabilitation Medicine Department and is located on Vincent 1. The Chest Physical Therapy Department is part of the Anesthesia Department and is located on Cox 3.

MGH's Institute of Health Professions has begun a graduate degree program in Physical Therapy.

Natasha Roberts with some members of her MGH "family." First row (from left to right) Nurses Lori Hyde, Mary McLaughlin, Cabrina Gallagher, and Jan Brideau. Standing (from left to right) Janet Nally, R.N., Natasha, Alison Chase, R.N., Renee Marchand, R.N., Dr. Bob Drucker, Helen Landers, R.N., Dr. Katherine Sims, and Betsy John.

Love Story (continued from page 1)

For much of that time, Natasha's future was in serious doubt. But in the last few months she had shown improvement, so much in fact that on May 12 she was able to leave the MGH to continue her recovery at the Eastern Maine Medical Center, the hospital where she was born.

Natasha is being weaned from a respirator, and she has recently been taken off the respirator for up to 40 minutes at a time. It is hoped that in Bangor, Natasha will be weaned completely from the respirator.

But Natasha's arrival in Maine to rejoin her parents is just one part of this story. The people she left behind on Burnham 6 is the other.

"In many ways she was almost like our daughter," said one nurse. "We watched her grow and develop both physically and psychologically."

To that end, the personnel on Burnham 6 received a lot of help from members of the Foster Grandparents Program.

At times, it seemed as though Natasha knew everyone on the floor. And certainly everyone on the floor knew her.

And the nurses certainly knew how to make Natasha smile--that unforgettable smile.

"Where's your body, Natasha?" they would ask. And Natasha would point to her stomach and laugh.

One year, eight months, and 12 days! It's a long time to spend in the hospital, especially when you're an infant.

But those who work on Burnham 6 will certainly have a lot of nice memories. And so will Natasha.

"I guess she'll be missed a lot," said one visitor to a nurse on the floor. The nurse just looked down, staring at the floor, and mumbled, "That has to be the understatement of the year."

Yes, it *should* have been a happier occasion.

Healthworks a Success

A huge success! That's how the Healthworks '81 Fair held at the MGH and the MEEI on Saturday, May 2, is being described.

An estimated 350 visitors took part in the program with some of them scheduled for follow-up care at the MGH and MEEI.

In addition, 125 visitors participated in the Chelsea-MGH Unit Health Fair, held Wednesday, April 29, and 55 people attended at Bunker Hill on Friday, May 1.

Donna Muffoletto, who coordinated the hospital's fair, commented:

"It was especially exciting to have staff from every corner of the MGH come together in a joint effort for the community and preventive medicine. Not only were all the visitors overwhlemingly impressed, pleased, and grateful, but the staff had a wonderful time. I would like to thank everyone who volunteered for their time, expertise, and unmatchable enthusiasm. Your spirit is a part of what makes MGH such a special place."

(Left to right) Lisa Ann McGrath, Sawsan Galal-Mohamed, and Carlyle Flash are just three of the many volunteers who participated in the MGH/MEEI Health Fair. Ms. McGrath and Ms. Galal-Mohamed are members of the Blood Transfusion Service. Mr. Flash is a member of the Maintenance Department.

A symposium and reception honoring Dr. Alexander Leaf was held on May 8. Dr. Leaf (right) is seen here with Dr. John T. Potts, who succeeded him as Chief of Medical Services.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

June 18, 1981

RENOVATION OF CAFETERIA SEATING TO BEGIN JUNE 29

The renovation of seating areas in the General Cafeteria will begin Monday, June 29. During the first phase of work, the seating area near the take-out lunch line will be closed. Line 3, the take-out line, will remain open for lunch Monday through Friday, throughout the three-week period of the renovation. Because of the location of the divider walls during the project, the soda machines in the cafeteria will be unavailable. Cafeteria patrons should plan to use the soda machines near the Gray Building elevators.

As soon as work has been completed near the take-out line, renovation will begin in the General Cafeteria seating area. During Phase II, several changes will occur. Lines 1 and 2 in the General Cafeteria will be open for lunch but will be serving the take-out menu (which is currently available on Line 3). The present take-out line, along with the East Cafeteria, will offer a full menu, including hot food items. Patrons in this area will be able to enjoy the newly renovated dining area. The East Cafeteria will be the temporary location for the breakfast, dinner, and late supper meals. It will also be open for lunch, as usual. On the weekends, all meals will be served in the East Cafeteria.

Phase II is expected to require approximately four and a half weeks to complete. Exact reopening dates for the cafeteria will be posted as soon as they are determined.

Although an effort is being made to minimize inconvenience during the renovation, some changes will be necessary. Additional serving personnel and traffic guides will be on hand to make the lines move as smoothly as possible. The cooperation of all cafeteria customers will be appreciated in order to facilitate the service. Here are some ways you can help:

1. If you have a flexible lunch time, please consider eating before 12 o'clock or after 1:30 p.m., when the cafeterias are less crowded.

2. Please read the posted menu and make your selections before entering the line.

3. Please comply with any changes you may find in the traffic patterns of the cafeteria lines. For safety's sake, it may be necessary to limit the number of people entering the line in a particular area. If this is true, please follow the directions given by the line monitor.

4. Please have your money ready when you reach the cashier.

5. As is currently the case, visitors are asked to use the East Cafeteria for lunch.

Because seating in the cafeterias will be greatly limited, cafeteria patrons will be looking for pleasant surroundings in which to enjoy their lunches. During the warm weather, the Bulfinch and Warren patios will provide some seats. The cafeteria patio will also be open. During Phase II, customers may get to the patio through the Patio Room. The Patio Room itself will also be available for noontime dining. It will not be available for group meetings between 11 a.m. and 2 p.m. during the renovation.

Many suggestions going into the renovation were made by employees, and it is hoped you will like the result.

PLEASE GO AWAY!

The MGH, in conjunction with a local travel service, is offering two vacation packages this fall. You can cruise from Boston to Halifax, Nova Scotia, from September 1-4. The second package goes to Montreal over the Columbus Day weekend. The motorcoach will leave from the main entrance of the MGH on October 10. For costs and other information on these vacation packages contact Susan McDonald in Staff Records at Ext. 2214.

MAGGIE KUHN TO LECTURE

The MGH Institute of Health Professions is sponsoring a lecture by Maggie Kuhn of the Gray Panthers on Monday, June 29, at 7:30 p.m. at the Old West Church, 131 Cambridge Street. The lecture is under the general title: *"Ethical Issues in the Health Professions: The Elderly as a Focus for Discussion."* Since her 65th birthday in 1970, Maggie Kuhn has almost single-handedly created and built the Gray Panthers. The Gray Panther movement embodies her unique philosophy of old and young striving together to eradicate "ageism." "Aging," she says, "is the term for a continuous process of growth throughout life." In addition to her involvement with the Gray Panthers, Ms. Kuhn has served on the boards of many organizations, including the Senior Services Law Center in Boston. She is also the author of several books and the recipient of many awards, including Humanist of the Year by the American Humanist Association. The lecture is open to the public, but because seating is limited, tickets will be issued gratis on a first come, first served basis. For tickets or further information contact Ruth Purtilo, Ph.D or Jacqueline Marchando at Ext. 8008.

PERSONAL SAFETY SEMINAR

Another Personal Safety seminar will be held on Friday, June 26, from 1-2 p.m. in the Clinics 1 Lower Amphitheatre. Guest speakers will be Ralph Ward of MGH Security and Gail Pisarcik of the Psychiatric Nursing Service. All employees are invited to attend.

RUNNERS!

Come join the MGH Roadrunners on Thursday, June 25, beginning at 4:30 p.m. The club is looking for new members to join for fun runs, races, and good times. This meeting is being held to introduce new people to the club. Runners of all abilities are welcome. For more information and for the meeting site contact Mike McGuinness at Ext. 2415 or Marcia Sullivan at Ext. 8856.

SPECIAL OLYMPICS

Registered nurses are needed as volunteers for the Massachusetts Special Olympics Chapter Games on Friday evening, June 19, and all day Saturday, June 20, at Boston University's Nickerson Field. The overnight volunteers will be accommodated in BU dormitories and will supervise the dispensing of medication to the athletes who may require it. The Saturday volunteers will be on the athletic field attending to any injuries. The MGH Emergency Ward has been designated as the primary emergency facility. With the MGH's support of the on-site personnel, the Medical Committee is confident that these athletes will have the best medical care possible. For more information contact Jim Canavan at Ext. 3141.

NEW HEALTH INSURANCE CLAIM FORM

Effective July 1, 1981, Blue Shield of Massachusetts will implement a new claim form for both Blue Shield Programs and Medicare. This form, the Health Insurance Claim Form (HCFA-1500), was developed by the Health Care Financing Administration based on the American Medical Association Health Insurance Claim Form. Both Blue Shield Programs and Medicare B Claims Departments will implement the necessary system changes to process the HCFA-1500 claim form on July 1, 1981. Therefore, claims received after that date must be on the new form in order to be processed in a timely manner. Blue Shield will return claims not submitted on the HCFA-1500 form on or after July 1, 1981. In order to prevent a delay in claims processing, we suggest that no claims be forwarded to Blue Shield after June 26, 1981 unless they are on the HCFA-1500 form. Those providers who use computer billing will receive instructions for the completion of the new form by March 1, 1981. Since program changes will be necessary to implement the Health Insurance Claim Form, this may be an appropriate time to convert to tape or diskette submission in place of computer bills. If a computer service or computer billing provider has questions about tape or diskette, please call Ms. Jacqueline Black, Data Acquisition Coordinator, at (617) 956-2306, Ms. Jan Veneto, Administrative Assistant, Professional Relations at 956-3453, or Mary Avedisian, Professional Relations Representative, at 956-2207 or 726-8130. All providers will receive a supply of the new claim forms and detailed instructions prior to June 26, 1981.

PLEASE WATCH FOR JUNE 25 EDITION OF THE HOT LINE DEVOTED TO THE MGH SCHOOL OF NURSING.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • June 25, 1981

"Hail and Farewell"

It was that kind of day when the weather very definitely reflected the mood.

May 29, 1981 in Boston was one of those very changeable spring days. It was the type of day when nature couldn't seem to make up its mind whether to be sunny or rainy. So it did both, even at the same time.

The weather, to a great extent, symbolized the emotions of those associated with the last graduation exercises of the MGH School of Nursing diploma program.

For the 68 graduates, the faculty, the school's administration, and the alumnae, it was a day of smiles, a day of tears, and for many, several moments of both.

It was also a day of conflicts, contrasts, and contradictions. It was a day that many had looked forward to for the past three years but wished that it had never come once it arrived. It was a day to be impulsive, yet reflective. It was a day when outward joy concealed hidden sorrow. It was a day that saw the end of the MGH School of Nursing as a diploma graduating program and thus the end of an era, as well.

For 108 years, the School of Nursing has trained a total of 7,943 young men and women to become not just nurses but *good* nurses. The name of the school had changed through the years from the Boston Training School in 1873, to the Massachusetts General Hospital Training School for Nurses in 1896, to the MGH School of Nursing in 1940. Yes, the name of the school had changed, but the high quality of instruction and dedication during those years did not.

The training of nurses and other health specialists, of course, will continue at the MGH in a new form--the MGH Institute of Health Professions. (See story page 6.)

And according to Natalie Petzold, Director of the MGH School of Nursing, the long tradition of excellence will continue. "It will just be through a markedly different model," she says.

She also says that students must now contend with different standards for comparing their educational achievements.

"One cannot deny," explains Miss Petzold, "the basic necessity of having some type of system of evaluating credentials of all people in the health professions. A system of credits to evaluate what one has learned is an essential part of society today. Most likely the majority of our students will eventually continue their education to earn a baccalaureate or advanced degrees, and that process is facilitated when credits can be earned as part of the basic educational program."

Another very essential part of today's society is change.

"It is important," says Miss Petzold, "to continue to grow and to be responsive to those changes which impact upon education, nursing, health care and students, and health care consumers. For these reasons, the School has long been characterized by innovation and change but not perhaps of the magnitude of that which will occur."

But for anyone associated with the School for any period of time, change can also be very difficult.

In 1945, Helen Sherwin came to the MGH School of Nursing as an instructor. And just hours before the last graduation she admitted the obvious.

"You know," she said slowly, "graduation day is always such a happy day. But this year it's also very sad." Her face, however, told more than her words.

One student describes Miss Sherwin as a walking history book...someone who knows practically everything there is to know about the School of Nursing. And she does.

In *A Centennial Review 1873-1973 of the Massachusetts General Hospital School of Nursing*, Sylvia Perkins writes, *"Helen Sherwin has always been unique among the MGHSN faculty in the gentleness of her pervasive influence, in maintaining her multiple interests in improving the community, and its organizations and its people, and in her active participation in the cultural affairs of Boston, notably in the field of music."*

The class of '81 also recognized Miss Sherwin as being unique. A quilt made from old student-nurse uniforms was presented to her during this year's graduation.

It was a surprise the students had been planning for some time. "This will certainly bring down the house," promised one official of the school.

And it certainly did. It was a very special moment...for a very special person.

And in its own way, the class of '81 was very special, too.

(continued on page 3)

IN THE HOT LINE THIS WEEK

Significant Years in Nursing School History.....Page 2

Some Thoughts from Two Students.....Page 4

If One picture's Worth a Thousand Words Page 5

A Look Ahead.....Page 6

School of Nursing Through the Years

1873...Boston Training School opened, independent of the MGH. Mrs. Billings, a Civil War nurse, was named first director. The school was located at 45 McLean Street, where St. Joseph's Church is now. Four students enrolled first year. Thayer Building, just completed, served as dormitory.

1874...Mrs. von Olnhausen named director.

1875...Linda Richards named director. All wards and patients turned over to school. First three students graduated.

1877...Anna Wollhampton became director.

1879...Jane Sangster named director.

1881...Anna Maxwell became director.

1883...School moved into Thayer Building.

1884...Uniform adopted for students was blue and white striped with white aprons.

1889...Maria Brown named director. Checked design introduced in uniform.

1890...Pauline Dolliver became director.

1896...School demonstrated its value so much that hospital assumed responsibility for it and renamed it the MGH Training School for Nurses.

1901...Program changed from two years to three years.

1903...First formal graduation exercises held.

Alma Palmberg, Class of 1888.

1910...Sara Parsons, who along with Anna Maxwell helped secure passage of federal bill giving rank to Army nurses, became director.

1911...Students given two hours off duty daily.

Different styles of uniforms

Class of 1891. First graph taken on Bulfinch steps.

1912...High school diploma required of entering students.

1914...School moved into Walcott Building.

19[illegible]...Student government initiated at school.

1919...Simmons College established program leading to degree from college and diploma from MGH.

1920...Sally Johnson, who headed the Army School of Nursing, named director.

19[illegible]...Program with Simmons College ended.

19[illegible]...School renamed Massachusetts General Hospital School of Nursing.

19[illegible]...Ruth Sleeper named director. Tuition increased to $258 for three years. Coordinated program with Radcliffe College established.

19[illegible]...A full-time counsellor was appointed.

1948...Program with Hood College established, leading to degree from Hood and diploma from the MGH.

1953...Bartlett Hall opened as a students' residence.

1956...A married student was admitted to the school for the first time.

1960...20 Charles Street (former Lincolnshire Hotel) used as students' dormitory.

1962...Program with Hood College ended.

Alternate program developed in cooperation with Northeastern University.

1965...School moved to present location on Parkman Street.

1966...Natalie Petzold named director. Nursing Service became separate from Nursing School. Programs with Radcliffe and Northeastern end.

Senior stipend of $30 per month discontinued.

1967...First man admitted to school.

1973...School celebrated its centennial.

School received first of two Capitation Grants totaling $117,794. Instructional Resource Center established.

Hannah Brierly, Class of 1887.

1977...Number of faculty and support staff reached peak of 98.

1978...Last diploma class enters. Palmer Davis Library holdings reach peak of 14,159 volumes and 200 current periodical titles, more than doubled since 1965. Student financed assistance awards administered by or in cooperation with School reached $344,157 for the school year.

1980...Total tuition fee and room charges for three years had increased to approximately $8,300.

1981...School received grant of $3,059 upon recommendation by the National Historical Publications and Records Commission to assist with project expenses of preserving school records. Last class graduates.

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Joanne Mega (left) and Susan Haire

Two Students' Perspectives

Some Thoughts and Feelings

by Susan Haire and Joanne Mega

It was a sunny September day in 1978 when we moved into the residences of Bartlett Hall and 20 Charles Street. As a group of individual men and women we were coming together from varied experiences and backgrounds; yet the anticipation of the journey ahead facilitated the creation of the bond which would form among the members of the MGH School of Nursing Class of 1981.

...coffee and doughnuts in Walcott Living Room...Ether Dome Orientation...decorating our rooms...Big Sister and Big Brother giving helpful hints...barbecues on Bartlett Lawn..."do we really wear this uniform?"...Convocation.

Our first year. To fully describe this 11-month challenge would require a lexicon of nouns, verbs, and adjectives. Not only because of the length of the year, but also the intensity of the year and the experiences it afforded.

The transformation from a young adult into a professional nurse required learning anatomy and physiology, microbiology, chemistry, pathophysiology as well as psychology, sociology, and nutrition. This newly acquired knowledge was then applied to the care of patients.

Nothing short of strong determination, phone calls to family, and the chance to lean on one another for support would give us the strength to endure what was an unbelievable yet unforgettable year.

...Ulna, femur, and patella...Gram Stain ...making a perfect bed in just under 45 minutes...The Hopi Way...Wednesday morning exams...sleepless Tuesday nights ...cations, diffusion, osmosis, and active transport to "7-11" for coffee...

The Operating Room. *Closed glove...open glove...15-minute sterile scrubbing... learning instruments..."hold that retractor tight"...3-0, 2-0, silk suture...my strength after standing for five hours is nil...the marvels of the human body and modern surgical technique...OR Paper...pull out the Turabian ...Yellow Sub on the way home to sleep for 12 hours...Family Day.*

Student nurse Adele Kelley receiving Alumnae Association Award from Adele Corkum, for whom this year's award was named.

Ambulatory Care nursing is *referrals... nursing history forms...home visits to patients to share company and tea... long hours..."Is spring near?"...learning Social Security laws...longing for sun and fun.*

researching a chart..."The Potassium level one week ago?"..."When will this end?"...utility room conferences...mini care plans, major care plans..."How can I go on like this?"...diabetic teaching ...MAJOR MEDS...Third rotation, the end is coming and spring has arrived... the Holiday Inn pool...A & P Term Paper ...Turabian footnotes..."Will this ever end?"...putting on sterile gloves...the Special Olympics sure was...watching the seniors graduate--with envy...Kreb's Cycle...last Anatomy and Physiology and microbiology exams...the End of the Year Party is here--"Whew!"

Rested and reacquainted with society over the summer, included a varied itinerary on our journey through the MGH School of Nursing: Obstetrics, Pediatrics, Operating Room, Ambulatory and Psychiatric nursing.

Trekking to the Boston Lying-In Hospital for Obstetrics at 6 a.m. in December, daylight just a memory...proud to be MGH...breakfast in the coffee shop... checking fetal heart beats...timing contractions...holding a mother's hand and patting a nervous father on the back...the miracle of birth...weighing newborns...teaching infant care.

Pediatrics brought us back home to MGH... *apnea monitors...pediatric medication dosages...playroom...hugs...Shriners... brave children...MCN Paper...Turabian again..."who said this year is easier, compared to what?"...Pedi Comp Care... 40 pages of notes to study...the Half-Way Party in February...we CAN make it!*

Officers of Class of 1981

McLean's idyllic environs were the setting for our psychiatric nursing experience. *Riding the Belmont bus... climbing the hill...plain street clothes at last...The Lollipop...Outward Bound (Wow!)...1:1 Paper...Turabian who?...contract meetings...termination.*

We are Seniors! Closer to earning the initials "R.N." for our own. *Capping... happy...feeling tall in new tall caps ...first rotation...giving medications alone...breakfast in Cafe General... Core...cranial nerves again...tape of Florence Nightingale...learning our MGH School of Nursing heritage...tracheostomies..."will graduation ever come?"... chest tubes...special assignment...V-Fib ...spinal hypothermia...lunch together ...K-wires...evenings 3-11...The 7's... the 100 Day Countdown begins with a blast--can you believe it's here?*

As the flowers appeared with the advent of spring, the thought of the Class of 1981 turned to graduation. *Spring Formal at the 57...Bonne Bell...ordering school pins...state board registration ...elegant Alumni Dinner...Leadership... "let's burn Turabian's pages with ceremony"...Our Last Clinical Day-- CELEBRATE!...Graduation is here...How do I say good-bye?*

The past three years for the Class of 1981 have not been *entirely* happy ones, but they are certainly special. The indelible impression of each tear, especially now, each sigh of near-exasperation, and each scream of joy and laughter has created in each of us not only a professional, but also a stronger individual. Moreover, we became a group to draw strength and a sense of humor from each situation. The MGH school pin and black band we now wear remind us of our pride as an MGH graduate and are dedicated in honor of ourselves--the Class of 1981.

"To achieve all that is possible we must attempt the impossible to be as much as we can be we must dream of being more."--Anon.

Students and faculty members with magnolia tree given to the MGH by the Class of '81

Graduation (continued from page 1)

It came to the MGH in September of 1978 cognizant of the fact that it might well be the last in a long and proud tradition at the hospital. With each passing year from 1978, the class would see more friends and faculty members leave. And when September of 1980 came along, the class of 64 women and four men felt changes in the support they were used to. Missing too were the stimulation and challenge of welcoming a new class of freshmen and serving as their mentors.

"In some ways I felt sorry for this class," admitted Margaret Keeley, nursing school instructor, who along with Maureen Banks, was the class advisor. "Usually there are three classes of students here. But this past September, they were the only ones left."

As a result, many of the students said that a special bond was formed with each other, a bond that for some would be harder and harder to break as graduation approached. "I think we've been through a lot together," said one student, "and that has brought us closer." (See story page 4.)

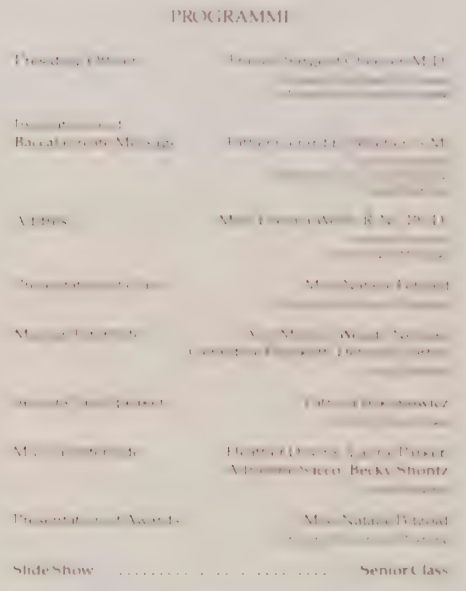
But as was the case with Miss Sherwin, the real story was written in their faces rather than expressed in their words.

There were many events leading up to graduation day. But the one which seemed to provide the most emotional release was the traditional Charles Street celebration on the last day of classes...a celebration that literally stopped traffic.

Yet amid the afternoon uproar, one sign hanging from the student nurses' dormitory on 20 Charles Street seemed to put some perspective in the chaos. It read: *"This is it...the last of the best."* And it was.

"This class and past classes should feel good and feel proud about the preparation they have to begin careers in the field of nursing," says Miss Petzold, who has been associated with the school since 1948 and has been its director since 1966.

During those 15 years as director, Miss Petzold has participated in many graduation ceremonies. "We see this graduation ceremony a lot like the others," she said in late April. "It marks a tremendous achievement for the students and those who have helped them along the way. But of course this year it's even more special." No further explanation was needed.


PROGRAMME

Slide Show ..... Senior Class

Over the years, John Hancock Hall has been the setting for many graduation ceremonies. But few have had such underlying emotion as this year's. After all, we at the MGH were not just saying good-bye to a group of men and women... but we were saying a final good-bye to a bit of history, as well. As commencement speaker and school alumna Thelma Wells remarked, "It's almost as if all generations of graduates are with us on this night...the ghosts of classes past."

And if the ghosts *were* in John Hancock Hall the night of May 29, they were probably very pleased. It was a graduation that truly had something for everyone.

For traditionalists, there were the speeches, the awards, and the red roses. For those looking for something a bit different, there were the musical interludes and a slide show. As one proud father observed, "I think I enjoyed this graduation even more than my own." And he was not alone.

And, of course, there was the emotion. Just as the day had been filled with changing elements from sun to rain, the night was filled with changing emotions --from laughter to sobs.

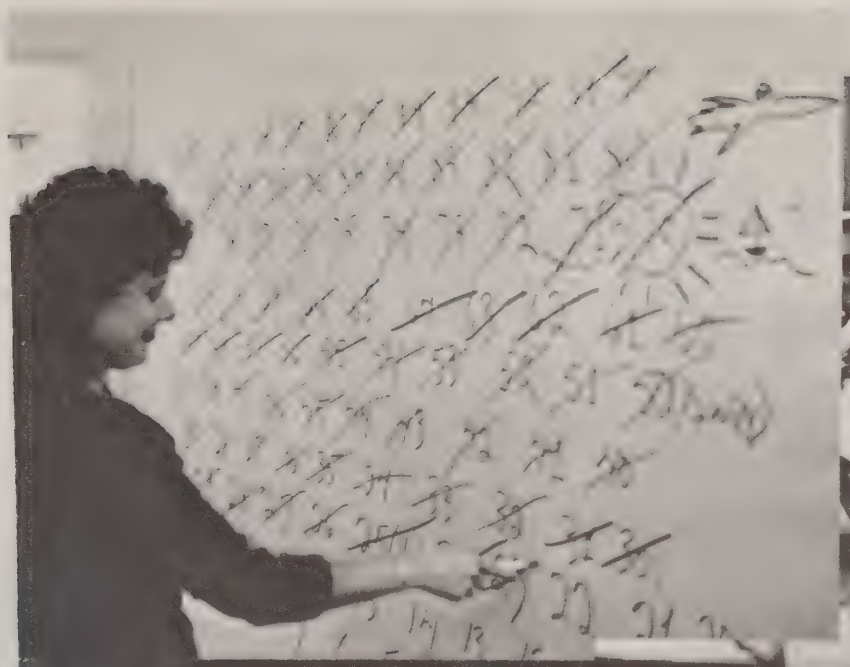
It was not easy to be merely a passive observer. As Natalie Petzold remarked, "Once you're a part of this school, you're never not a part of it."

At the end, as the graduates and audience filed out of John Hancock Hall for the last time, a single red rose was left behind on a table on stage where there had been 64 other roses earlier. Was it meant for the school, or as Alfred Lord Tennyson once wrote, "for the days that are no more?"

(continued on page 6)

It was a night of smiles

...and a night of tears



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oops!

Alumnae Association presenting Nursing School Director Natalie Petzold with portrait. (From left to right) Adele Corkum, Miss Petzold, former Director Ruth Sleeper, and Association President Maureen McGrath.

It Isn't an End but a Beginning

"The School of Nursing was good for its time, and the Institute of Health Professions will be good for its time, as well."--Natalie Petzold, Director, [illegible] of Nursing

"Most of the doctors at the MGH...were not in favor of a school for nurses, nor were many of the Trustees. [illegible] Cabot and Mrs. Parkman met with representatives of the Trustees, [illegible] reluctant permission to make the experiment. A circular presenting the main facts about the undertaking was sent to doctors throughout Massachusetts in order to enlist their support and to attract applicants. Two head nurses were engaged, four pupils were enrolled, and the School opened as planned, on [illegible], 1873."--Excerpt from A CENTENNIAL [illegible] 1873-1973 OF THE MASSACHUSETTS [illegible] HOSPITAL SCHOOL OF NURSING, by [illegible] Perkins.

In 1873, a school at the MGH to train nurses was an idea "whose time had come." And in 1981, a Graduate Program in Nursing designed to prepare nonnursing college graduates for professional nursing practice is also an idea "whose time has come."

And Dr. Roslyn Elms, Director of the Nursing Program at the MGH Institute of Health Professions, believes such a program is part of a natural progression.

"It's really an evolutionary process," says Dr. Elms. "There have been lots of changes in the School of Nursing during its 108 years. And this is just another change, especially in structure and objectives. However, the tradition and commitment of the Nursing School will remain."

Dr. Elms, who is a 1959 graduate of the MGH School of Nursing, is also quick to point out that the new program being undertaken should be considered as a beginning, not an end.

"What is being planned is not the 'extinction' of the School of Nursing but the evolution of the School. Evolutions," she went on, "change the order of the familiar and sometimes create discomfort, but they also provide the strength and vitality necessary for survival."

And Dr. Elms says she would like the support of the School of Nursing alumnae in bringing about this new change.

"We want the alumnae to be a part of the new program in any way they can...to view it as their own."

And the Director of the Institute's Nursing program also makes this pledge: "We will perform in a way that will afford us not only recognition but also respect as clinicians, as scholars, and as teachers. The long tradition of the MGH School of Nursing won't allow us to do any less. The dedication to quality must continue."

The MGH Institute is essentially a college of health professionals established by the MGH Trustees to implement the degree-granting authority given to the hospital by the state.

Two programs are already under way: a master's degree program in Physical Therapy and a graduate certificate program in Social Work.

In September of this year a master's degree program in Dietetics will begin and in September of 1982, the master's degree program in Nursing will start. Other programs being planned after 1982 are a master's program in Speech-Language Pathology and bachelor's degree programs in Radiologic Technology and Respiratory Therapy.

Presently, the Institute has about 25 students enrolled and has a staff of about 30 full-and part-time faculty members. Eventually, the school hopes to attract as many as 350 students and approximately 70 faculty members once all the programs begin.

But Dr. Julian Haynes, Provost of the Institute, concedes that the job being undertaken now is not an easy one.

"The problems we have aren't that different from operating an existing program," says Dr. Haynes. "However, we are experiencing some difficulties indigenous to starting anything new."

These include a lack of visibility nationwide, the limited amount of financial aid that is currently available to students, and the apprehension that always accompanies a new program.

But Dr. Haynes emphasizes that the name *"Massachusetts General Hospital"* is quickly influencing those who have any doubts. And the hospital's long tradition, says the Provost, cannot be understated.

"There's a significant record of past accomplishments here. Therefore, we in the Institute have a significant tradition to live up to, a tradition that insists that nothing will be accepted unless it is first rate."

And Dr. Haynes says he has no doubts the Institute will be able to live up to those high standards. He explains that all the areas of study being offered are fields in which the MGH has had a long history of active participation.

"They're all areas that involve direct patient care, areas in which the hospital has clinical facilities, and areas where there was an interest on the part of clinical units. So I really see the Institute as an extension of activities that have always gone on at the MGH."

The Institute of Health Professions is also unique.

"In effect," says Dr. Haynes, "what we have here is a hospital operating a university. And I don't think there's anything else in this country which has the breadth of what we're doing here."

A survey conducted on the School of Nursing Class of 1979 showed that 44% of those responding indicated that they continued their education after leaving the MGH. And the Institute, according to Dr. Haynes, is one way the MGH is responding to educational needs within the health professions.

But is it also a radical departure? The Provost says not really.

"It is a radical departure in the sense that it's new and different from what has been done in the field of education at the MGH up until now. But by the same token, wasn't the Nursing School a radical departure from the way nurses were prepared before 1873?"

Graduation (continued from page 3)

The class of 1981 is gone now, and so is a lot of the Nursing School staff. But there are memories to be sure, and the spirit of the school will certainly live on in Sleeper Hall, in Bartlett Hall, in 20 Charles Street, and especially in its graduates.

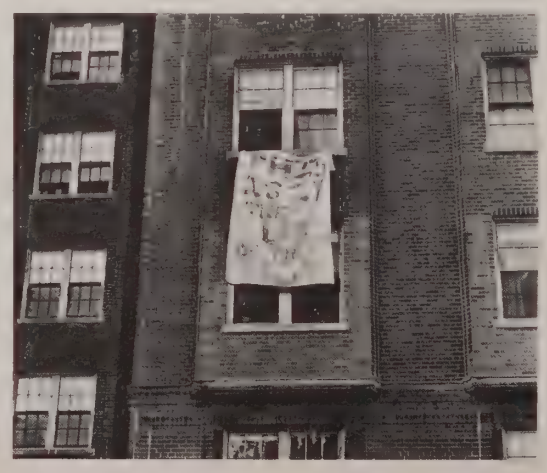
"I think the most gratifying thing as a teacher is to see graduates once they're out in practice," said Miss Petzold, "and to learn of the contributions which they are making in the different fields of nursing and to their communities. That's really what it's all about."

Ralph Waldo Emerson once said that "The only gift is a portion of thyself." But the class of 1981 may have already given the hospital a part of themselves in the form of a magnolia tree planted on the Bulfinch lawn, a living gift to their ever renewing commitment to nursing.

"A good name is better than a precious ointment," according to Ecclesiastes. And if that's the case, then the name *Massachusetts General Hospital School of Nursing* is better than the best medicine on the face of this earth.

You've done the MGH proud, School of Nursing! And as the last graduates of the school, wearing their starched white uniforms, walked into the black of the Boston night on May 29, 1981, the only question was, Can the class of '81 do any less?

The ghosts of classes past will probably be watching.



The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • July 9, 1981

Social Service Marks 75th Year

It all started on October 1, 1905, with a desk opposite a lunch counter in the corridor of the Outpatient Department.

More than 75 years later, the MGH's Social Service Department, oldest in the country, has grown to a staff of about 115 people. And during fiscal 1980, the department, under Director Eleanor Clark, screened or provided services to nearly 40,000 patients.

On May 30 at the MGH, the Social Service Department held an all-day symposium entitled, *"Patient Care, Education and Research: 75 Years of Social Work at Massachusetts General Hospital."*

A highlight of the day's activities was the presentation of a special award of the Ella Lyman Cabot Trust, in memory of the wife of Richard Cabot, who played a pivotal role in the beginning of Social Service at the MGH. The recipient was Barbara Moscowitz, a caseworker assistant in the department since 1975,"in recognition of her outstanding, creative, and pace-setting contribution to Social Service at the MGH."

(continued on page 4)

Caseworker Assistant Barbara Moscowitz (right) being presented with a special award of the Ella Lyman Cabot Trust by Dr. Allan L. Friedlich.

The Stuff Dreams are Made of

In a way it's now become the American dream...to win big bucks just by taking a small chance.

And a portion of that dream came true recently for one MGH employee.

Rona M. Venditti, who works in the OR Statistics Office on Gray 3A, has come into some new numbers of her own. On May 13, she won $5,000 in the Massachusetts State Lottery's "Big Money" program.

Ms. Venditti explains that her road to fortune started innocently enough with her boyfriend buying her a lottery ticket a couple of months ago...her first ticket. She matched the last number of the ticket to a number drawn on a previous "Big Money" program and sent the ticket in, hoping that it would be selected from thousands of other tickets. And it was.

"I remember having the program on but not really watching it," recalls Ms. Venditti. "And all of a sudden I heard my name on the air. Since I wasn't positive, I asked my mother and father if they had heard my name, but they weren't watching the TV show either. But then a little while later my phone started to ring with people telling me that they heard my name, and a couple of days later I received a letter from the show telling me when I would appear."

Ms. Venditti did make her appearance on TV that very next Wednesday night, May 13.

The number 13, of course, is considered unlucky for some people, but not for Rona, as she easily won $5,000 in a matter of seconds. But if she had added the 1 and the 3 in the number 13 or had taken the advice of a fellow employee, it could have been a lot more.

"Originally, I was going to pick 'six-yellow,'" said Ms. Venditti in explaining what number and color to select on the "Big Money" wheel that would determine her prize. "But since the wheel didn't go higher than the number 5, I split the 6 and came up with the number 3."

(continued on page 3)

Rona Venditti, with fingers crossed, hoping her dream will come true. At left is the host of the program Tom Russell.

Another Advance In the Use of Lasers

A laser device used in medicine as a research tool has demonstrated that it can "tune in" and affect or destroy predetermined targets in skin without harming any surrounding structures.

Although never before used in patient care, the tunable dye laser scored excellent results in tests at the MGH in a study which compared the instrument's effectiveness with that of the argon laser, a tool much employed in medicine.

In a recent address to the American Society for Photobiology at Williamsburg, Virginia, Dr. John A. Parrish, an MGH dermatologist, reported on the investigation conducted in the hospital's Wellman Research Laboratories which he directs.

Coauthor with Dr. Parrish in this work is R. Rox Anderson, an MGH investigator for five years who is now simultaneously a medical student in the Health Sciences Technology Program at Harvard Medical School and MIT.

In the MGH studies, volunteers (including Dr. Parrish and other researchers) had forearms exposed to beams from either the dye or argon laser. In each case the target was a tiny portion of a superficial blood vessel.

Since the sting of the laser beam felt no worse than a pinprick, no anesthesia was needed. Biopsy specimens were obtained after each treatment.

(continued on page 4)

ALSO IN THE HOT LINE THIS WEEK

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Dietetic Internship Graduation..... Page 3

Tips on Tanning.....Page 3

Dr. W. Gerald Austen Honored....Page 4

Marjorie Ionta

Chef Anthony Martinez

Retired But Always Remembered

The word kept cropping up during each conversation about three different people from three different departments in the MGH. The word--*special.*

The three are Marjorie Ionta, Director of the Physical Therapy Department; Simeon "Sy" Gagne, supervisor of the Paint Shop; and Anthony "Chef" Martinez, chef of the Baker Kitchen.

And the reason they were being discussed is that all three recently retired from the MGH after serving the hospital a combined total of more than 110 years!

Ms. Ionta first came to the MGH as a Physical Therapist in 1946. She left the hospital two years later but returned in 1955 as Director of the Physical Therapy Department.

She is described as a specialist in "Proprioceptive Neuromuscular Facilitation," or P-N-F, an approach to therapeutic exercise using the principles of neurophysiology.

She also committed herself to the total-approach philosophy of patient care that includes treating the "total" patient, not just one specific problem area, since many bones and joints are interconnected.

Colleagues also say she's special for her professional and personal interest in her staff.

Ms. Ionta has been an active member of the American Physical Therapy Association and a former president of the Massachusetts chapter.

While she was busy improving joints and muscles, "Sy" Gagne was busy doing the same to paintings around the hospital, restoring several to their original condition. In addition, Mr. Gagne is an accomplished painter in his own right, having painted the portrait of Charles Bulfinch now hanging in the building bearing his name.

But "Sy" not only fixed things and painted things in his 38 years here, but he also built things. In fact, he built the entire Massachusetts General Hospital...literally--not once but twice!

Of course, what he built were the models of the MGH now on display in the Warren Building lobby.

As one colleague remarked, "If the job was unusual, out of the ordinary, or [illegible], it was given to Sy."

And a similar feeling was expressed about Anthony "Chef" Martinez, who recently retired after working 44 years in the kitchen of the Baker Building, the last 30 years as its chef.

Whenever there was a request for food which required a gourmet touch, it was given to Chef Martinez. And he used his talents to create unusual entrees and appetizers, including liver paté.

"No job was too big for the Chef to handle," said one colleague.

And Chef Martinez's special talents were put to the test time and time again, especially during adverse conditions such as the Depression of the 30s and World War Two rationing and shortages.

Marjorie Ionta, Sy Gagne, and Chef Martinez were active members of the MGH for a very long time. So it's not surprising that they plan to remain active in their retirement.

Ms. Ionta plans to continue teaching, plans to write a book, and wants to learn to speak Italian. Mr. Gagne is continuing to paint pictures and is in the process of making miniature furniture for doll houses. And Mr. Martinez can probably be found either in his kitchen, making all the things he didn't have time to make before, or out in his garden growing things.

Marjorie Ionta, Sy Gagne, and Chef Martinez have given a lot of themselves to the MGH. They all deserve special thanks, because they are all *special* people.

SEMINARS THIS SUMMER

The program on "Stress," held June 17, was the first of three seminars offered this summer by the MGH's Training and Development Office and the Staff Clinic. The other two are "Exercise" on July 15, and "Medication" on August 12.

All lectures are in the Lower OPD Amphitheatre, Clinics 1 from 1-2 p.m. These and other health promotion programs are offered to provide employees an opportunity to become better informed on health-related subjects. All employees are invited to attend.

For more information about the schedule or suggestions for future programs, contact Regina A. Craffey, R.N., Training and Development Office, MEEI 13, or at Ext. 2576.

STUDENT PROGRAM

The MGH's Volunteer Department announces three more programs in its Student Educational Series.

A lecture by Dr. Thomas Durant entitled "Cambodians, An Endangered Specie" will be presented Thursday, July 16, at 10 a.m.; "Surgery on Film" will be shown Friday, July 24, at 4 p.m.; and "Patient Care at the MGH" will be discussed by Priscilla Burns, Director of the Office of Patient Care Representatives, on Tuesday, July 28, at 11 a.m. All meetings will be held in the Gray Conference Room. All students working at the MGH are invited to attend.

Other programs held earlier this summer included a discussion on "Training for Patient Care" by Barbara Adams, R.P.T.; a videotape on "Learning to Care," and a lecture on "Radiation Therapy" by Dr. William Shipley.

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

Charles A. Sanders, M.D.
General Director
Martin S. Bander
Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
Doris G. Schreckengaust, *Copy Editor*
Patricia Conlon, *Typist*

No "clowning" around, MGH Night at the Museum of Science was such a success because of the many volunteers who donated their time. Your participation was greatly appreciated.

Students from both classes are shown prior to the June exercises. First row (left to right) Susan Mazel, Patricia Meiners, Kathryn Jansen, Carin Richmond, Paula Mattie, Kimberly Oka, and Kathleen Puliafito. Second row, Joan Liebermann, Margaret King, Beth Cornell, Mary Ann Kisiel, Paul Grasso, and Denise DeSalvo. Third row, Martha Peter, Wendy White, Kathleen Roderick, Joyce Hayashi, Carrie Der Garabedian, Linda Conners, and Lois Ciamacca. Fourth row, Deborah Krueger, and Terry Klein. Fifth row, Karen Munnich, Mary Ann Bradley, Kimberly Kasala, and Debra Watkins.

Dream (continued from page 1)

She adds that having made her decision, she left work a little early that day to prepare for the show. But as Rona's co-worker Helen Marcin explains, soon after Rona left, destiny may have arrived.

"Jack Siteman, who is the head of Maintenance on Gray 3A, came in to say that if it were up to him, he would pick '4-yellow,'" says Ms. Marcin.

So what number do you think came up that night? You guessed it, "4-yellow."

"If I had picked it, I would have won $100,000, but I'm satisfied with my $5,000," says Ms. Venditti, who spent many of those agonizing seconds watching the wheel turn, with her fingers tightly crossed.

And what are you doing with the money Rona? "Well, since my boyfriend bought me the ticket to begin with, I gave him half my winnings, and I put the other half in the bank so it can grow."

But she adds that even if she had won $100,000 she would not have quit her job at the MGH.

And Ms. Venditti vows to continue buying lottery tickets for another crack at the wheel. And she hopes that if there *is* a next time the *statistics* will all be in her favor.

Catching Some Rays Without Losing Your Skin

The annual trek to beaches is under way. But those planning a place in the sun would do well to heed a few new words of caution.

Limiting daily exposure to the sun's ultraviolet rays enough to avoid a sunburn may *not* prevent skin damage.

"The skin 'remembers' even small doses of radiation that one receives," says Dr. John A. Parrish, an MGH dermatologist and Director of the hospital's Wellman Research Laboratories.

"Exposure on Saturday, for example, may not cause a sunburn, but on Sunday less ultraviolet radiation would be needed to produce that burn."

An MGH study disclosing cumulative effects of "sub-sunburn" doses of solar energy was reported in the Journal of Investigative Dermatology. The work was conducted by Dr. Parrish, Dr. Shukrallah Zaynoun, who was visiting the MGH from the American University of Beirut; and R. Rox Anderson, a physicist at the MGH.

The same journal also published a similar study by a team at the Hospital of the University of Pennsylvania in Philadelphia.

Previously, working at the MGH and in Austria, a group headed by Dr. Fritsch Gschnait of the University of Innsbruck confirmed that skin cells could be damaged by less sun exposure than that required to redden skin. In their experiments, the investigators had demonstrated injury to the genetic, or DNA (deoxyribonucleic acid), makeup of the cells. In certain individuals, pigmentation can also be induced at sub-sunburn doses. The pigmentation shows up five to seven days after the exposure.

"At present, we do not know the mechanisms by which sun exposure has a cumulative effect on skin," says Dr. Parrish, who is also Associate Professor of Dermatology at Harvard Medical School.

"Although we know that after a single exposure a person's skin is different and that 24 hours later less sun would be needed for a burn, we have yet to find out how long the skin remains abnormal from only one sitting under the sun."

Asked at what point the sun begins to cause damage, the MGH skin specialist also replied, "We don't know. It's less than the exposure needed to cause a sunburn, but we can't say just how much less."

Technically, sunburn is an inflammatory reaction to cell injury in skin. The long-term effects of excessive exposure include skin cancer, and skin changes which look like premature aging but are actually degeneration of connective tissue.

"The best treatment for sunburn is to prevent its occurrence in the first place," advises Dr. Parrish. "Avoid exposure to the sun between 10 a.m. and 2 p.m. That's when the most damaging component of the sun, the middle-wave ultraviolet light (UVB), is at its strongest level. Sunscreen lotions and creams that can block out ultraviolet radiation also are available. Those containing para-aminobenzoic acid (PABA) or benzophenones are very effective."

Members of the "Rolling Thunder," champions of the MGH Bowling League. (Left to right) Joe Givens, of the Building Service Department; Amando Dockery, of the Radiology File Room; Rita Cummings, of Bieglow Nursing; Barry Forde, of Materials Management; and Margaret Whittaker, of White 2 X ray.

Dietary Graduation

Thirteen students received graduation certificates June 26, at the first of two commencement exercises of the MGH Dietetic Internship Program.

Annie Galbraith, R.D., Director of the Dietary Department and the Dietetic Internship, presented the students for graduation. Welcoming the students and their guests was Mae Dozier, Associate Director of the department and the Internship.

Richard C. Daggett, Director of Special Support Services for the MGH, delivered the commencement address and awarded the certificates.

The second class of 13 students will hold its exercises August 28.

Want to Lose Weight?

The Nutrition Service in the Ambulatory Care Division announces the beginning of another weight control group, based on behavior modification and emphasizing behavioral changes as they relate to eating, exercise, and life-style.

The program is open to all MGH employees and nonemployees and begins Thursday, July 23, and lasts for 10 weeks, one hour per week, from 5 to 6 p.m.

If interested in joining, you must make an appointment with the Nutrition Service to work out an individualized diet plan. You also need a referral from an MGH physician, from the Staff Clinic, or from a physician outside the MGH.

For more information, call the Nutrition Service at Ext. 2779.

"Love Story" Comes to End

A Memorial Service was held in the MGH Chapel on June 26 for two-year-old Natasha Roberts, who died unexpectedly on June 15 from complications due to the severity of her congenital problem.

As you may recall, Natasha was transferred to the MGH a few months after being born with an external heart, stomach, and abdomen. But her condition had stabilized so much during her last six months here that she was able to be transferred to the Eastern Maine Medical Center in Bangor to be closer to her parents.

Three nurses and one doctor from the MGH went to Maine for the funeral, and it was their idea to hold the Memorial Service. As Burnham 6 nurse Cabrina Gallagher put it, "All the nurses felt very close to Natasha, and we wanted to show her parents that their daughter was loved very much."

Contractors and manufacturers of building systems from Japan recently visited the MGH and were taken on a tour of several parts of the hospital, including the new Ambulatory Care Center now under construction. Those from MGH pictured with the visiting [illegible] Giarrusso, Manager of Maintenance, standing second from left; [illegible]ak, Senior Facilities Engineer, standing third from left; Anand K. Seth, Manager of Facilities Engineering, standing seventh from left; and William L. Clemons, [illegible].

Dr. W. Gerald Austen (second from left, [illegible] at the MGH, was the recipient recent[illegible] by the American Heart Associati[illegible] tion. A Churchill Profes[illegible] past president of the Mass[illegible] American Heart Association. The Award, [illegible] White, honors Dr. Austen's more than [illegible] state, and national organizations of the Hea[illegible] Dr. George Kurland, President-Elect [illegible] President-Elect, American [illegible]; Dr. [illegible] setts representative to the Board of Directors of the AHA; and Dr. W. John [illegible], Jr., Vice-President, Massachusetts affiliate and on the staff of the MGH.

Laser (continued from page 1)

The specimens from the dye laser tests revealed the desired damage to the blood vessel but no evidence of any alterations to surrounding structures.

On the other hand, Dr. Parrish reported that "the amount of radiation it takes to affect a blood vessel with other lasers is enough to change additional structures, such as sweat glands, hair follicles, epidermis (the outer skin layer), collagen (which provides the framework for tissue), and fibroblasts (connective tissue cells)."

More exciting but more speculative, Dr. Parrish added, is the thought of using the dye laser to alter structures within the brain, the eye, or other such delicate parts of the body without affecting anything around the target structures. It should also be possible to use the same properties of the dye laser to selectively activate or deactivate specially designed photosensitive drugs supplied by mouth or by injection.

Dr. Parrish said that his team is presently looking into ways of using the pulse in the dye laser to shrink collagen around a blood vessel, forcing the vessel to close down while surrounding tissue remains unaffected.

Social Service (continued from page 1)

Among those participating in the day's activities were Dr. Charles A. Sanders, General Director of the MGH, Dr. Edward Bland, and Mrs. Jane Claflin, an MGH Trustee.

And among those in attendance were Harriet Bartlett, who began as a caseworker at the MGH in 1921 and contributed to the department for 30 years and Josephine Barbour, who in 1930 organized the Baker Memorial Social Service and who served as Director of Social Service from 1945-1965.

Both Ms. Bartlett and Ms. Barbour were friends and colleagues of Ida Cannon, who from 1914 to 1945 served as the first director of the department.

Eleanor Clark became the third Director of Social Service in 1964. Miss Clark instituted the Transfer Office, aimed at improving the quality and continuity of posthospital care. Under Miss Clark Peer Review was also developed as was the extended use of case assistants.

Grace Nicholls, Clinical Director of the Department, introduced Jean Nursten and Alice Morrish, two guests from England who spoke to the gathering.

Dr. John Truman, Chief of the Childhood Cancer Program at the MGH, accepts a donation from seven-year-old Christopher Conlin of Lowell, a victim of leukemia. Students at the Locke Middle School in Billerica recently raised $5,000 for the Young Children's Leukemia Fund. Pictured with Dr. Truman and Christopher is Shelley Biagiotti, a student council adviser at the school, whose idea it was to have the fundraiser. (Photo courtesy of Ann Ahearn, Billerica Minute-Man.)

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • August 6, 1981

Dr. Charles A. Sanders at news conference announcing his resignation as General Director

Dr. Sanders Going, Leaving Much Here

Shock...disappointment...sadness. Those were many of the reactions from members of the MGH community to the recent resignation of Dr. Charles A. Sanders as the hospital's General Director.

On September 1, Dr. Sanders will assume the position of Executive Vice-President for Science and Administration of E.R. Squibb & Sons in Princeton, New Jersey.

In his letter to the MGH informing the hospital staff of his resignation (published in the July 8 *HOT LINE*), Dr. Sanders wrote..."Reaching the decision to leave has been the most difficult thing I have ever had to do. For, like all of you, this hospital with all of its people has been woven into the fabric of my life."

Dr. Sanders will certainly be missed. But although he is moving, Charles Sanders is leaving a lot of himself behind with us at the MGH.

We can see it in the new Ambulatory Care Center; we can see it in the MGH Institute of Health Professions; and we will see it with the completion of a new Research Building.

But there are more personal moments that will always be with us...Ether Days, MGH Nights at the Museum of Science, Christmas get-togethers, graduations, and retirements.

A lot more can be written about Charles Addison Sanders--chapters in fact. But if one picture's worth a thousand words, then page 3 of this *HOT LINE* should provide us with more than ten thousand words. And even that wouldn't be enough.

A story profiling Dr. Sanders and his career at the MGH will be featured in the September edition of the MGH NEWS.

"No matter what I do," wrote Dr. Sanders, "a part of me will always belong to the MGH." And as long as there are memories in focus--of one's mind or of one's camera--then a part of us will always be with him, as well.

A FAREWELL PARTY IN HONOR OF DR. SANDERS WILL BE HELD ON FRIDAY, AUGUST 14, FROM 2-4:30 ON THE BULFINCH LAWN. ALL MEMBERS OF THE MGH COMMUNITY ARE CORDIALLY INVITED TO ATTEND.

ALSO IN THE HOT LINE THIS WEEK

Pictorial Look at the Sanders' Years.....Page 3

Working in the Great Outdoors Page 4

A Market Place for Employees..Page 4

Think You've Seen Everything? Page 6

Dr. Rita Kelley Dies

Dr. Rita M. Kelley, an internationally known cancer specialist whose compassion and understanding endeared her to hundreds of her patients, died on July 22 after a lengthy illness.

Even as they were being treated, most of Dr. Kelley's patients were unaware that the 64-year-old medical oncologist at the MGH and Clinical Professor of Medicine at Harvard Medical School was waging a personal bout with cancer, diagnosed three years ago.

When she learned that her cancer was incurable, she vowed to care for her patients as long as she physically could. Until her illness sapped her last vestige of strength, she kept that vow.

In January, 1980, a portrait of Dr. Kelley painted by artist, George Augusta, was unveiled at the hospital. Dr. Charles A. Sanders, MGH General Director, told assembled friends, relatives, and colleagues of Dr. Kelley that he could think of no other physician who better typified the spirit of the MGH care giver.

(continued on page 2)

Dr. Joseph B. Martin of Neurology Named Interim General Director

The Trustees of the General Hospital Corporation have appointed Dr. Joseph B. Martin to serve as Interim General Director, effective September 1, 1981.

Dr. Joseph B. Martin

Dr. Martin joined the MGH as Chief of Neurology and Professor at Harvard Medical School in 1978.

He came to the MGH from Montreal where he had served as Neurologist in Chief at the Montreal Neurological Institute, Senior Physician at the Montreal General Hospital, and Professor of Neurology and Medicine at McGill University.

"The Trustees are especially grateful to Dr. Martin for his willingness to assume the additional responsibilities of Interim General Director during the period of a search for Dr. Sanders' successor," said Dr. F. Sargent Cheever, Chairman of the Board of Trustees.

Ultimately, the Search Committee for a permanent successor will recommend a new General Director to the 12-member Board of Trustees. To make the transition from Dr. Sanders as smooth as possible, the Committee would like to decide quickly on a successor.

A resident of Belmont, Dr. Martin has a wife and four children.

Dr. Kelley (continued from page 1)

In thanking her colleagues for the painting and reception, Dr. Kelley remarked that few people are fortunate enough to be so honored while they are still living.

The MGH's Cox Center for Cancer Management, where Dr. Kelley maintained her office, is in itself a tribute to her. During construction of the six-year-old Center and after its opening, donors contributed more than $200,000 in her name to help underwrite the facility and its work.

Mrs. Michael Dukakis, wife of the former Massachusetts governor, once lauded Dr. Kelley as "a saint," a characterization given by many other of her patients. Commenting in an interview about a form of cancer which fatally struck her mother, Mrs. Harry Ellis Dickson (wife of the associate conductor of the Boston Pops), Mrs. Dukakis said Mrs. Dickson chose to be treated by Dr. Kelley.

"I cannot find enough adjectives to describe how wonderful she is," Mrs. Dukakis said of the doctor. "She has such compassion, such feeling and understanding. As soon as my mother met her, they struck up a special rapport--and rapport is so important with cancer patients."

This same kind of rapport characterized Dr. Kelley's relationships with patients of every income group, ethnic background, and religion. Her warm, personal manner was the first quality her patients noticed. Soon they learned that she was as skilled and as honest as she was compassionate.

Dr. Kelley came into medicine in an era when to be a woman was to be a pioneer. Yet her superb skills as a patient caretaker won her the worldwide respect and admiration of her colleagues. At the MGH the name "Rita" became a trademark, a synonym for a very special person-physician. No one ever needed to add her family name to know who was being referred to.

When a colleague had "Rita's" opinion as a consultant, he felt reassured. Dr. Howard Ulfelder, Cancer Affairs Deputy to the hospital's General Director, noted that despite her expertise as a medical oncologist, Dr. Kelley also had a following of patients who did not have cancer. "The satisfaction she derived from treating people for relatively minor problems during busy working days gave balance to her life," he declared. "She seemed to be everybody's first choice for a consultant."

A memorial service for Dr. Kelley was held last week in the MGH Chapel.

MGH Joining National Effort to Promote CPR

The MGH with the other Boston teaching hospitals has volunteered to join a national effort this summer to promote CPR.

In an unprecedented national campaign, the NBC Television Network and the American Red Cross have been bringing CPR Education to millions of Americans during the month of July. In Boston, TV programs have been seen Sundays on Channel 4, at 1 p.m. in 30-minute segments.

Viewers are encouraged to contact their local Red Cross chapter for information.

The MGH will be offering a four-hour Life Saver Program on August 10 from 5-9 p.m. in Ruth Sleeper Hall. Pre-registration is required with a fee of $3.00 for materials.

This program will provide a good opportunity for the family and friends of MGH employees to learn CPR. For more information, please call the MGH's CPR Coordinator's Office at 726-2576.

Augusta Trainor preparing to hit the road

Grandmother Competes In Bike Race

Usually, it's the parent who buys the child a shiny, new bicycle.

But in 1973, Augusta Trainor's son presented her with a 10-speed Atala bike. And although she's more than 60 years young, she's been riding the roads ever since, including a seven-mile trip almost every day to and from work at the MGH's Bunker Hill Health Center in Charlestown.

Mrs. Trainor also jogs about a mile a day and likes to cross-country ski in the winter. But bicycling is her first love.

"I like to do it for fun," she says. "But I also like the challenge of riding in the city and in traffic."

And Mrs. Trainor likes other challenges, as well. Just recently, the mother of two and grandmother of three competed in the second annual Yoplait Challenge, an amateur bicycle race held in Cambridge. And she covered the 31-mile course in 2 hours and 20 minutes.

But Mrs. Trainor admits the race may have been easier than training for it.

"I began training about six weeks before the race by bicycling about 20 hours a week and jogging about a mile a day." And she adds that much of that training was done wearing a ten-pound pack on her back.

(continued on page 5)

Certificates were awarded to 13 students during graduation exercises of the MGH Dietetic Internship, held June 26. Among the graduates were (left to right) Paul Grasso, Mary Bradley, and Deborah Krueger. This year's second group of 13 Dietetic interns will be graduating on August 28.

If you're looking for a NEW place to eat your lunch during the renovation of the General Cafeteria, why not try an OLD place...specifically, the patio outside the Bulfinch Building. In fact, it's a good place to relax even if you're not eating lunch.

CHARLES-M.G.H.

And You Thought YOU Were Hot . . .

On the roof it's peaceful as can be
And there the world below can't bother me--Up On The Roof

Now you would think that the roof would be one of the best places to spend some time, right? Well, with apologies to singer/composer James Taylor, although the roof might be a good place not to be bothered by the world below, that may not apply to the weather above.

But some employees from the MGH's Refrigeration Department spend a lot of their time on the roof during the course of the year, repairing and maintaining equipment on MGH buildings so that those of us inside will be cool during the summer heat waves and warm during the winter blizzards.

Two employees who could be found on MGH roofs during last month's heat wave were Frank Kelly and Robert Steiber. "We don't really mind the heat that much," says Mr. Kelly, "but it's the winters that can be tough."

Frank Kelly working on roof of Building

They explain that during the winter months certain precautions must be taken to prevent frostbite. But they quickly add they would still rather work outdoors than indoors. "We have all this fresh air," says Mr. Steiber, "and we don't feel as though we're cooped up all the time."

Another MGH employee who has spent many heat waves and blizzards outside is Adolphus "Al" Dunbar, a doorman in the hospital's Security Department. But instead of being on the roof, Mr. Dunbar has his feet planted firmly on the ground ...or in this case, on the driveway outside the MGH's White Building.

"I'd rather be outside," admits Mr. Dunbar. "I get a chance to see and talk with a lot of people and can breath the fresh air."

But he does concede that winters can be a problem. "But I'm prepared for them," insists Mr. Dunbar. "I usually come to work wearing my 'longies.'"

And the doorman adds that he can always go into the booth along the driveway to find some shade or warmth.

"After spending much of the day outside, you really come to appreciate the inside," he says. "And I also find it's easier to get a good night's sleep."

But working outside is nothing really new to "Al" Dunbar. Before coming to the MGH seven years ago, he helped load trucks for a milk company for 20 years. And he's also used to being around cold. "I was in the ice cream business for a while. And that could get pretty cold."

But Mr. Dunbar says he's happiest helping people. "I helped Rose Kennedy come into the hospital a few years ago," he recalls. "And I've also helped other important people come and go."

Adolphus "Al" Dunbar directing traff[illegible]

However, one person he hasn't been able to help very much is outgoing MGH General Director Dr. Charles Sanders. "I see Dr. Sanders quite a bit," says Mr. Dunbar. "But he never wants any help with finding a cab or parking his car. I guess he just doesn't want to be a problem to anyone."

Along those same lines, you might say Adolphus Dunbar, Frank Kelly, and Robert Steiber are just three of the several MGH employees who work on the *outside*, to prevent problems for people on the *ins[illegible]*.

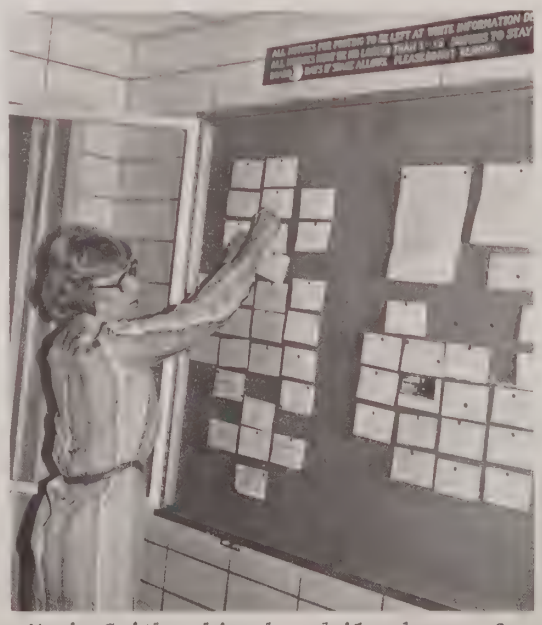
If You're Buying, You May Be Sold on the Board

[illegible]

If you are looking for such a place within the MGH, then this is your lucky day because you don't have to look any further than outside the hospital's Post Office in the basement of the Gray Building. No, it's not the Post Office, but you're close. It's actually that big bulletin board located *outside* the Post Office.

There, on a 3 x 5 index card, you could find the home of your dreams or even be paid to have someone analyze your dreams.

Marie Smith is the temporary supervisor of the information desks in the White, Warren, and Baker Buildings. And she also oversees the bulletin board.



Marie Smith making her daily change of the bulletin board

"If it's a service for our employees, she says, "then we are happy to help." But she emphasizes that the board is for MGH employees only and not for those people outside the hospital who want to sell something.

Ms. Smith explains that anyone wanting to buy or sell an item must first come to the White Building Information Desk and fill out an index card, describing what is being offered. The card appears on the bulletin board for two weeks, at which time if the item hasn't been bought or sold, the card will be taken down.

"But that doesn't happen very often," says Ms. Smith. "We've had a very high success rate over the years."

She adds that someone even sold bus tickets to New York, hotel accommodations, and tickets to the Metropolitan Opera just by putting a card on the board.

For six years the bulletin board has been in its present location. The idea was actually the brainchild of former White Information Desk supervisor Robert Thomas, who now works at the Information Desk in the Warren Building.

"Originally, more than 10 years ago, we had an open board where people could advertise practically anything they wanted to. But as time went on, we had to place some restrictions on the use of the board," said Mr. Thomas, "nothing controversial and nothing from nonemployees."

And Mr. Thomas can talk from personal experience when he says the bulletin board works. "I got the apartment I live in now by reading about it on the board," he says.

And another MGH employee who has a success story to tell is Larissa Taylor, who works in the Project Omega Office.

When she moved a few months ago and wanted to sell a lot of her furniture, she decided to advertise on the bulletin board. But she took a somewhat different approach to her sales pitch. Instead of merely describing what her furniture looked like, she included a picture of it on her 3 x 5 index card.

And what were the results? "Well, I sold an entire dinette set within 24 hours," reports Ms. Taylor. "And I sold everything else within a couple of weeks."

She also points out that the pictures helped her in another way. "They gave people a visual image of each item, so that if some people weren't interested just from the way the furniture looked, they didn't waste their time and mine by calling me to find out about it."

So if you're one of the thousands of tenants whose lease expires at the end of this month and you still haven't found a place to live, or if you're looking for a roommate or want to be someone else's roommate, or if you're looking to sell your old furniture so you can buy some new furniture, then help may be just outside the MGH Post Office.

Ask Larissa Taylor. "I've told all my friends about it. I think it's great!"

The MGH Hot Line is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Maria Smith: a Nurse Who's Having a Ball

Maria Smith leads a double life.

On the one hand, Maria Smith, R.N. is a nurse in the MGH's Surgical Intensive Care Unit on Gray 3A. On the other hand, Maria Smith, R.F. is a member of the MGH's Softball Team. In this case, the R.F. stands for Right Field.

But Ms. Smith, who's the first woman ever to play for the MGH Softball Team in its 10-year history, doesn't see her two lives as being all that different.

"There's lots of pressure and stress in working as a nurse, especially in the intensive care unit," she says. "And there's similar pressure in being a member of the softball team. But in nursing, it's a controlled situation. Playing ball you can let out your aggression. But there's a lot of excitement and action in both."

And let out aggression, she does, to the chagrin of her opponents in the Greater Boston Hospital Softball League.

"She's a very intense, committed player," says Manager Al Fiore in describing Ms. Smith. "And she's been a real team player, too."

And Ms. Smith admits she's had to be committed in order to play for the team. She explains that she's often been scheduled to work the 11-7 nursing shift at the MGH but still makes it to all the games, which start at 6 p.m. "You just get used to doing without a lot of sleep," she says.

Ms. Smith also explains that she's had to be committed because of a certain amount of ribbing she must take from opposing players...almost all of whom are men.

"Sometimes when I walk up to the plate, I'll hear someone yell, 'Well, here's an easy out.' So what I'll do is just dig in that much harder, and I've usually ended up getting a hit."

Although Ms. Smith has encountered some discrimination among her opponents because of her sex, she insists that's certainly not the case with her teammates. "They've all been very supportive to me," she says. "And it's been a real team effort this year."

But Ms. Smith, whose batting average is .379 (11 for 29), is still not satisfied with her performance. "I'm a lefty and have had some trouble pulling the ball. And I'm also not used to hitting in a semifast pitch league."

But what Maria lacks at the plate she feels she makes up for in the field. "I think I'm a pretty decent outfielder," she declares. "And I think I've proven that I belong on the team."

Playing sports is nothing new to Maria Smith. She participated in basketball, track and field, volleyball, tennis, and racketball while in high school and college in New York and Connecticut. And she was part of a championship girls' softball team at Bridgeport Hospital in Connecticut, finishing with a batting average of .625, highest in the league.

And Maria admits she'd like nothing better than to bring another championship home to the MGH. "But there's also good competition in this league," she says.

And she believes it's that competition that has made her a better player. "I think anytime you compete with people who may have more ability than you it makes you better just because you learn so much from them."

It's clearly evident that Maria Smith loves sports. But she's not bashful in declaring her affection for nursing, either. "I just love my job," she says. "I just couldn't see myself working all day behind a desk."

And Maria, who's been at the MGH since January, draws some parallels between her vocation and her avocation.

"Here in the surgical intensive care unit, we must work together as a team. We count on each other for support. And since so many people depend on us, we all work at very high energy levels. And it's much the same thing in sports."

There's also the feeling of being able to react well under pressure, according to Ms. Smith. "So many tight situations arise both in nursing and in sports," she says, "so it's necessary to be able to react to them immediately."

Maria says she misses the interaction with patients in the SICU because many of them have just come out of surgery. "Most patients stay with us only 24 hours," she explains, "and then they're transferred to their rooms." But she says she and the other nurses do interact with the patients' families. "They're usually very worried, so we try to reassure them as much as possible."

Ms. Smith says she'd like to return to school eventually to earn a master's degree in nursing and perhaps someday become a nurse clinician.

And as far as sports go, the nurse has definite goals about that, too. "I'd like to get my referee's license in basketball," says the 5'4", 120-pound Ms. Smith, "and maybe even coach a team as my mother, who's also a nurse, used to." She adds that her father now coaches soccer, a sport played by two of her brothers.

She also has two more brothers as well as two sisters. So counting her parents, Maria has a built-in family baseball team. "Sports have always been a big part of my life," she says. "I get a lot of satisfaction out of expressing myself physically."

And she has some advice for anyone who has been considering the idea of joining one of the MGH's teams. "I think if you have the ability, or believe you have the ability, then you should do it. It's a good way of meeting people and making friends. But you just have to know what your limits are."

And for herself, Maria Smith believes the sky's the limit. "I plan on doing even better in softball next season."

And for team Manager Al Fiore, Maria has this promise. "If Al thought I did well this season, he hasn't seen anything yet!"

YOU'RE SAFE. MGH scored on this play but the team is out of the playoffs, having been eliminated by St. Elizabeth's Hospital by scores of 7-5 and 7-4 in the best two out of three series. But Manager Al Fiore says he's proud of the way his team played this season and is looking forward to next year.

Bicyclist (continued from page 2)

Mrs. Trainor finished fourth in her division of the race but did raise about $60 in donations for the American Heart Association. And she also is quick to point out that she received a lot of support from her colleagues at Bunker Hill.

When she's not competing in bicycle races, Mrs. Trainor takes bike trips with her family and friends...and even the children in her neighborhood. Her travels have taken her as far away as Plymouth.

But Mrs. Trainor, who has been a data controller assistant at Bunker Hill for almost three years, insists she *does* have some limitations.

"I used to ride a lot at night," she explains, "but after I nearly got struck by a car in Kenmore Square in 1972, I don't ride anymore when it's dark." And she says this has prevented her from riding her bicycle into work in the winter because it would already be dark when she would be leaving.

And some hills have also proven to be an obstacle. "In fact," says Mrs. Trainor, "I don't ride up the hill outside the Bunker Hill Health Center. So I walk up with my bike. It's just not worth the energy it takes to ride the bicycle."

However, she estimates that it usually takes her less than a half an hour to make the trip from her Brighton home to Bunker Hill on her bicycle, far less time than it takes many employees to complete a similar seven-mile ride by car, or especially by the MBTA.

Mrs. Trainor's love affair with the bicycle actually began in the 1930s when she would go shopping on her bike. And through the years she has participated in other competitive races to raise money for charity. "But the Yoplait race was the hardest," she says.

And what about the future? "Well, I'd like to compete in next year's race," says Mrs. Trainor. "Only this time, I'll start training earlier...maybe in March or April. But a lot will depend on my health. After all, I'm not getting any younger."

Maybe we should <u>all</u> be that old.

Seeing *Is* Believing

Watching ice form on a hot summer day

You've heard about it being so hot that you can fry eggs on the street. Well, during the height of last month's heat wave, *ice* was actually forming outside the MGH. It was coming from evaporator condenser towers located across from Ruth Sleeper Hall. The towers are filled with liquid oxygen supplied to the hospital. And no matter how hot it gets, very little of the ice will melt.

Barber Steve Corsaro and seagull at feeding time

Many people have birds for pets. But MGH barber Steve Corsaro is probably one of the few people who can claim to have a seagull as his friend. The seagull, who is yet unnamed, comes to Mr. Corsaro's window on Warren-Baker 12 nearly every day, keeping the barber company. "Another seagull used to come around last year," says Mr. Corsaro, "and I named him Gus. But that one left, and this bird arrived." The barber explains that the seagull eats almost anything and makes sure no other birds are around at feeding time.

At first, you may have thought you were seeing things because of the heat.

But there he was on Wednesday, July 8... a good five and a half months before we usually see him, all decked out in his red suit and long white beard. And although the mercury read more than 90 degrees, Santa Claus seemed right at home at the Shriners Burns Institute, greeting children and giving out gifts.

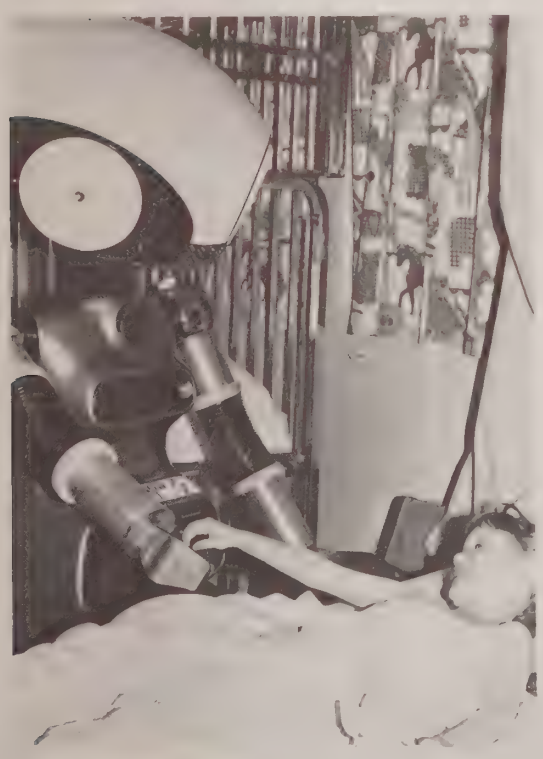
Christmas in July is a tradition at Shriners Burns. For the last 15 years, in July Santa has been visiting the hospital hoping to bring a smile to the faces of those who may not have had much to smile about.

This year, Santa was accompanied by TV personalities Rex Trailor and Willie Whistle, and members of the Next Move Theatre Group. Hospital volunteers served cake, punch, and ice cream to all patients, their families, and visitors.

The Fire Safety Council sponsored the party, which also included Shriner Clowns from the Aleppo Temple.

When it was all over, Santa left to return to the North Pole. But on December 25 he'll be back. He always is.

Santa Claus giving a present to Shriners' patient Jose Antonio Tellez during Christmas in July party. (Photo courtesy of THE BOSTON GLOBE)



SICO shaking hands with patient Laura Soby...

Yes, that six-foot, metal object gliding across the White Building towards the Burnham Building, shaking hands with the men and making passes at the women was exactly what you thought it was... a robot!

His name is SICO, and he's the brainchild of the International Robotics, Incorporated of New York.

He was at the MGH on Wednesday, July 15 to visit the children on the Burnham floors. But many of us "older children" spent a lot of time visiting him.

And we found out a lot about him, too. SICO is nine years old and spends much of his time traveling around the country on promotional tours. And despite his young age, he's already engaged...to an elevator. But that didn't stop him from getting acquainted with several women who crossed his path during his two-hour visit here.

In fact, he decided to dance with one of them--Julie Tucker of the Respiratory Department--right outside the Emergency Ward.

As SICO left Burnham 4 he thanked play therapist Susan Johnson for being his hostess on the floor. "Good-bye, Susan," said SICO. "I love you, and I will never forget you." To which Ms. Johnson replied, "And I sure won't forget you in a hurry either."

And giving the eye to Julie Tucker while on the dance floor outside the E.W.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
September 3, 1981

GO TO SCHOOL AT THE MGH

FALL CONTINUING EDUCATION COURSES

The coordinated Program of Continuing Education is sponsoring several continuing education courses and conferences during fall 1981:

PATHOPHYSIOLOGY--An 11-session course taught by Richard Pingree, M.D., Assistant in Medicine, MGH, and Instructor in Medicine, HMS, which focuses on the pathophysiology of acute, common episodic illnesses and common chronic disease processes of several organ systems. Thursdays, September 17-December 3, 5:30-7:00 p.m., fee: $109.

SIGN LANGUAGE AND DEAFNESS--A 6-session course taught by Ann Meehan-Credaire, Instructor at the Framingham Learning Center for the Deaf. This basic course in sign language will help participants gain fluency in the use and reading of finger spelling with particular emphasis on common questions and vocabulary used in the hospital setting. By the end of the course participants should be able to use sign language at a basic conversational level. Wednesdays, September 23-October 28, 6:30-8:30 p.m., fee: $102.

RADIATION SAFETY: PRINCIPLES AND PRACTICE FOR HOSPITAL AND RESEARCH PERSONNEL--A 15-session course taught by Frank P. Castronovo, Jr., M.S., Ph.D., Associate Radiopharmacologist and Radiation Safety Officer at MGH. Designed for those who care for patients receiving therapeutic or diagnostic radiation or who work with radioactive materials in the laboratory setting. This course will satisfy NRC training requirements in Radiation Protection (30 hours). Wednesdays, September 23-January 20, 6:30-8:30 p.m., fee: $150.

PURCHASING WORKSHOP--A one-day workshop taught by Thomas Kelly, M.B.A., Director of Purchasing at MGH. Feeling the pinch of inflation and budget cuts? This practical workshop will help you get the most for your money. Thursday, October 15, fee: $56.

COPING WITH COMPUTERS IN THE HEALTH-CARE SETTING--One-day workshop taught by Thomas Kelly, M.B.A., Consultant and Senior Instructor for Electronic Data Processing Programs at Northeastern University. Designed to take the mystery out of computers for those with little or no experience working with computers. Thursday, November 5, fee: $56.

HOME MONITORING FOR INFANTS WITH APNEA AND BRADYCARDIA--One-day workshop coordinated by Beth Haight, R.N., B.S.N., Nurse Coordinator, Pediatric Pulmonary Laboratory, MGH. Designed for those involved in the care of home-monitored infants and their parents, this conference will familiarize you with the equipment used in home monitoring, the hospital and community resources available to the child and parents, a developmental model of the life of the home-monitored child on which to build, and the structure of the Children's Respiratory Laboratory in order to more effectively utilize its services. Monday, October 19, fee: $50.

NEUROLOGICAL-NEUROSURGICAL NURSING CONFERENCE--A two-day conference coordinated by Doreen Gardner, R.N., Clinical Nurse Leader, Neurological-Neurosurgical Nursing Service, MGH. Content will focus on the diagnosis and treatment of nervous system dysfunction with particular emphasis on nursing responsibilities in identification, prevention, and treatment of neurological problems and in the coordination of evaluation and treatment with other disciplines during hospitalization and after discharge. Monday-Tuesday, October 19-20, fee: $83.

To register or for more information on any of these offerings, contact Anne Harper or Lana Andrews, MGH Institute of Health Professions, Bartlett 5, Ext. 8000.

HEALTH EDUCATION PROGRAMS

The MGH's Human Resources Training and Development Office has announced its fall 1981 schedule of courses.

CARDIOPULMONARY RESUSCITATION

Basic Life Support

Sept. 29 & Oct. 1	1-5 p.m.
Oct. 6 & 8	4-8 p.m.
Nov. 3 & 5	1-5 p.m.

Heart Saver

Oct. 19	4-8 p.m.

*BLS Recertification**

Sept. 21	4-8 p.m.
Oct. 5	1-5 p.m.
Nov. 9	4-8 p.m.

*BLS Instructor**

Nov. 17	8-5 p.m.

BLS for MDS

Sept. 16	5-9 p.m.
Sept. 23	5-9 p.m.
Oct. 14	5-9 p.m.
Nov. 18	5-9 p.m.

*Current BLS Certification required to attend this program

HEALTH INFORMATION

First Aid

Oct. 27 & 29	4-8 p.m.

Health Information Lectures

Sept. 16	Safety at Work
Oct. 14	Your Back and You
Nov. 18	Depression

Health Information Lectures will be held in the Lower Outpatient Department Amphitheatre, Clinics 1, from 1-2 p.m.

All CPR and First Aid programs will be held in Ruth Sleeper Hall Room 5A in the basement. For further information, please contact the CPR Coordinator's Office, MEEI 13, Ext. 2576.

ENGLISH AS A SECOND LANGUAGE

Later in the fall, classes in Spanish for hospital employees will be available for small groups of students with similar fluency levels. Also, a volunteer tutoring program will be established for English as a second language and basic reading and math. For more information on these programs, call the Training and Development Office at Ext. 2230.

TUITION ASSISTANCE MODIFIED

A change in the tuition assistance program was announced recently in Dr. Sanders' letter to all employees regarding the coming fiscal year's salary program. As stated, a cap of $500 per school term will no longer exist. All other elements of the program remain the same:

Annual maximum is $1,500.

To be eligible, the employee must work 40 hours per week on a permanent basis with six months' continuous service completed before the beginning of the course.

Application for coverage by the program must be made in advance of the course.

Reimbursement is granted upon presentation of evidence of successful completion and itemized receipts for tuition paid.

The change offers two advantages to tuition assistance users:

Costly nursing and graduate level courses can now be covered more fully.

Employees may take full advantage of their benefit without going to school at least three school terms. This gives the employee greater time flexibility and may enable many students to take an occasional "breather" between terms without loss of the full benefit.

Application forms and a revised description of the program and procedures are available in the Training and Development Office, MEEI 13, and in the Personnel Staff Records Office, Bulfinch 2.

MBTA PASS CHANGES

Pass holders are requested to read the new MBTA BROCHURE. If a change is to be made, please inform the Payroll Office, Ext. 2148, before September 15.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • September 10, 1981

Good-Bye Until We Meet Again

The band played all the appropriate songs...*Deep in the Heart of Texas*, *The Yellow Rose of Texas*, *The Eyes of Texas Are Upon You*, *New York, New York*, *Everything's Coming Up Roses*, and *Until We Meet Again*.

There were decorations, balloons, flowers, food, and laughter. Yes, there was much laughter on this day because it was after all a happy occasion.

Needless to say, we at the MGH were sorry to see Dr. Charles Sanders leave us. He has been a fine doctor, administrator, colleague, and friend. But at the same time, we were also happy for him and his family. And on August 14 we had the opportunity to share that happiness with the Sanders.

And the get together was most definitely a family affair. Organized by Kay Bander, Director of Staff Services, and Judy Paige, Director of the General Store and Flower Shop, the party also afforded many MGH employees the opportunity to display their talents. From flowers to food, everything at the reception was either made or supplied by hospital personnel. In addition, each woman employee was given a single daisy.

(continued on page 4)

Dr. Sanders proudly displaying one of his gifts at his recent farewell party

Institute of Health Professions Holds First Graduation Exercises

The first graduation exercises of the MGH's Institute of Health Professions were held on Friday, August 7, in the Trustees' Room.

The first graduates were four students in the Social Work in Health Care Program. The students completed 12 months of postbaccalaureate study which stressed the knowledge and skills required for beginning social work practice in health care settings.

In one of his last ceremonial duties as General Director, Dr. Charles A. Sanders welcomed the students and their guests. It was Dr. Sanders who was instrumental in the planning of the new Institute over the last seven years.

Eleanor Clark, Director of the MGH Social Service Department, briefly addressed the students. Miss Clark's involvement in planning and implementing the Institute's program has helped to insure close association between students' academic classes and fieldwork experiences.

Dr. Barbara Berkman, Director of the Institute's Social Work in Health Care Program, presented graduates June Carol Archer, Amy Connolly, Joanne E. Gallo, and Mary Joseph McKevitt to receive certificates from Dr. Julian Haynes, Provost of the Institute, and Mr. Nelson Darling, Chairman of the MGH Trustees' Institute Committee.

Dr. Julian Haynes addressing the four graduating students from the MGH Institute of Health Professions. The students are (standing left to right) Joanne E. Gallo, Mary Joseph McKevitt, Amy Connolly, and June Carol Archer.

And What Did You Do On Your Summer Vacation?

Remember when you were in elementary school? One of the first things you were probably asked on your first day back in September was...*What did you do on your summer vacation?* You may have even been forced to write about it in a composition. It was one of those things where even if you didn't think you had anything to say about your vacation, you were still interested in how others spent their time.

With that in mind, the HOT LINE has randomly surveyed several MGH employees asking them what interesting places they may have visited on their summer vacations. And here is a sampling of some of their comments:

Maris Tucker, O.R.T., Rehabilatation Medicine--"I visited Arizona this summer and went down the Colorado River on a raft. It was refreshing and exhilarating I'd do it again in a flash."

Cheryl McWorter, Personnel--"I spent a week in California, visiting San Francisco and Los Angeles. And I also drove down the West Coast. It was very pretty but not as green as I thought it would be."

Theresa Hayes, Photography Lab--"I went with some friends to Old Orchard Beach,

(continued on page 3)

ALSO IN THE HOT LINE THIS WEEK

An MGH Employee Still Going Strong in His 32nd Year as a Member of Hospital Bowling League.....Page 2

What's New in Chelsea.....Page 2

Camp Bunker Hill.....Page 3

MGH Bowling — — *Right Down Mal McLean's Alley*

Mal McLean (seated far left) and his teammates in December, 1951 photo originally published in THE WORLD.

On the front page of the September 1949 edition of *The World of MGH* (a publication later to be known as *The Hot Line)*, the lead story announced the retirement of Dr. Nathaniel W. Faxon as General Director of the MGH and the appointment of Dr. Dean A. Clark as his successor.

Another story on page 1 was the naming of Anthony Martinez as chef of the Baker and Phillips House kitchens, succeeding Hans Haselwander, who retired after 30 years of service.

And there was a third story on that front page. It announced plans to have "a winter of bowling ending with a dinner and the awarding of a Championship Cup for the winning team in the spring."

Thirty-two years later at the MGH, there's still a winter of bowling ending with a dinner and the awarding of trophies.

The MGH Bowling League is the oldest continuing employee activity in the hospital, with as many as 80 employees participating for 36 weeks, ending each spring with a big banquet. (Comedian Frankie Fontaine entertained at the first one.)

And one person from the MGH who was involved during that first season in 1949 is still an active member in the league today. But Malcolm McLean of the hospital's Facilities Engineering Department recalls that bowling at the MGH had very humble beginnings. "Very few people turned out to play that first night," he says. "And some of us had doubts that there was enough interest to keep the league alive."

So the members began a promotional campaign in the hospital. Posters reading *If You Want To Join A Fighting Outfit, Join The MGH Bowling League* were put up.

In time, interest, along with the number of members, grew. And eventually the league attracted a large cross section of hospital employees from many different departments.

It was an all-men's league for the first two years. But after that, women were invited to play. Now some husbands and wives bowl together, including Mal McLean and his wife Ruth, who also works at the MGH.

For several years, the MGH bowlers competed against other hospitals in the area. "And MGH did very well," boasts Mr. McLean. "We won several championships during those years, but we changed the format because we wanted as many people to bowl as possible. That's when the idea of forming teams within the league was started."

Last year, the league had 12 5-member teams. But league president Larry Curtis explains that this year is going to be a bit different. "Because more people want to participate," he says, "we're going to have 16 4-member teams this year. We hope this will also increase the competition within the league."

The employees bowl every Thursday night (except holidays) from 5:30 to 7:30 at an alley in Central Square in Cambridge.

But MGH bowlers have had several homes in their 32 years. "We started out on Route 2 near the Cambridge-Belmont line," says Mr. McLean, "and we've also played in Somerville and around the North Station area."

Mr. McLean is quick to point out, however, that conditions years ago were not as good as they are now. "In fact," he laughs, "at one place where we bowled we had to look in the newspaper to make sure it wasn't high tide."

But the MGH bowlers don't have to worry about high tides anymore, just high-scoring games. "With each passing year it seems the bowlers are getting better and better," says Mal McLean, who has been a past president, vice-president, secretary, and treasurer of the league. Last year, the men averaged a score of 94 per string, while the women's average score was 85.

And Larry Curtis insists that many bowlers have shown improvement from year to year. "Jimmy Green from Data Processing started out in the low 70s and now he's in the high 80s, and Elaine Strousky of Engineering and Maintenance began in the low 60s and now she's in the high 70s."

Mal McLean is no slouch at the alleys, either, maintaining an average score of more than 100.

And the electrical facilities engineer, who's worked at the MGH for 42 years, says he has a lot of nice memories during his 32-year association with the Bowling League. Some of these include winning top bowler of the year, having the high single game of 145, and the high three-game score of 365. "But," he admits, "there's an awful lot of luck in the game, too."

And while there are the lucky moments he remembers, there is also at least one very unlucky moment he's still trying to forget.

"It was about 15 years ago," he recalls. "I was the last bowler in a championship match. All we needed was four pins to win. The first ball I rolled hit the headpin and the one behind it. My second ball went right through the middle not hitting anything. And my last ball hit one of the end pins. We ended up losing the championship by *one* pin!"

Chelsea Ceremonies Held

There's a new look and a new name at 100 Bellingham Street in Chelsea.

For years it had been the home of Chelsea Memorial Hospital and more recently it's been known as the MGH's Chelsea Unit.

Now, the facility is called the *Chelsea* [illegible].

And recently a reception was held there to celebrate completion of the renovation of the new wing of the old Chelsea Memorial Hospital.

Visitors were given a tour of the hospital, which now houses several units previously located in the building across the street (see *July 23, 1981 HOT LINE*).

Last year, about 15,000 people were treated in Chelsea's Emergency Ward, and 45,000 people were treated as outpatients.

Registered Dietitians Carolyn Crimmins and Karen Balnicki at Chelsea reception

The MGH Department of Nursing recently hosted a very special guest. Marta Plaska, Chief Nurse at the Insytute Chirugli-A.M. in Warsaw, Poland, visited the MGH on July 30, as part of a tour of the United States.

Last July, Miss Macdonald, Director of Nursing at the MGH, visited Warsaw as a member of the United States Nursing Service Administrative Leaders People-to-People Good Will Delegation.

Here, Ms. Plaska (left) and Miss Macdonald share an emotional reunion during a reception held for the visitor from Poland.

More Than Just Games at Camp Bunker Hill

From the outside, Camp Bunker Hill looked like any other summer day camp. A visitor saw lots of kids having fun playing under trees and in the water.

But the people from the MGH who operate this camp are also interested in what happens on the inside...inside the minds of the children.

While most summer camps tended to a child's physical needs, the MGH's Camp Bunker Hill was also concerned with a child's emotional needs. While most camps emphasized activity, this one tried to develop better thought processes. And while most camps used bandages to mend physical bruises, this camp used rewards and affection to heal emotional scars and wounds.

Since 1971, the Community Mental Health/ Social Service Unit of the MGH's Bunker Hill Health Center has operated Camp Bunker Hill as a summer day camp, running this past summer from June 29 to August 21.

The camp served nearly 80 boys and girls between the ages of 5 and 16, most of whom live in Charlestown. However, this year for the first time some children from Chelsea participated in the camp program.

All the children involved were referred directly by mental health and medical staff who currently are treating them and their families. Thus, the camp represented the summer component of a year-round program for the children being treated at MGH-Bunker Hill and MGH-Chelsea health centers.

Many of the children came from families where the father was absent. Many also had a history of poor school attendance and/or performance, had already developed impulsive and aggressive behavior, and were "at risk" for many personal and social problems.

But the word *"father"* is frequently used at the camp. In this case, it belongs to Thomas Panowicz, a former Paulist priest, who is the camp's director. But for some of the children, it may be the only time they will call someone *"father."*

The camp is located at the Hale Reservation in Westwood, about 15 miles from the urban homes of the children. And Tom Panowicz, who is a Clinical Psychologist at MGH-Bunker Hill and an Instructor at Harvard Medical School, explains that the rural setting was not chosen by accident.

"We wanted to provide an environment that was unlike the urban setting these kids come from," he says. "We also wanted a tranquil place, away from the noise of the city, so the kids could think in quiet surroundings."

The psychologist insists the children involved in the program should not be considered emotionally disturbed. "I would like to think of them as socially underdeveloped," he says. "Many of them exhibited aggressive behavior which had caused problems for them in school. And some just didn't know how to intereact with other people, especially children their own age."

So, in addition to the normal activities one would find at a summer camp--swimming, fishing, arts and crafts, and sports--Camp Bunker Hill had other medically helpful activities such as Stop-Think-Act sessions and a system of rewards for positive behavior.

"If a child was sad or depressed," explains Tom Panowicz, "he was rewarded for smiling, or if a child was unmanageable, he was rewarded for cooperating."

Children display their talent in painting

The Stop-Think-Act sessions involved teaching children to think reflectively rather than impulsively. Previous research had found that at the start of camp, two-thirds of the children tended to act *before* they thought. And this impulsivity was often seen as the precipitant for thoughtless, antisocial behavior.

Another goal of the camp this summer was to increase racial understanding among ethnic groups. This year, about 20 Black and Hispanic children participated in the program, almost all of them from Chelsea. "We felt it was important to expose the children to other ethnic backgrounds to try and combat any prejudices they may have picked up," says Tom Panowicz.

The Clinical Psychologist, who has been at the MGH's Bunker Hill Health Center since 1969, says that another medically helpful activity at the camp involved relaxation exercises. "The theory behind this," he explains, "is that if you relax, it's hard to be angry."

He concedes that a lot of what has been done at the camp sounds like behavior modification, and it is up to a certain point. "What we try to do is to counter impulsive thinking with another thinking style. We know this camp was not a microcosm of society. But what we hoped to do is expose the kids to more appropriate social techniques that they can then use in their environment at home." And as far as rewards are concerned, the director believes that any material rewards given at Camp Bunker Hill will be substituted for social rewards given by their families when they are home.

"Every year at the camp we learn a little more about the kids we're trying to help," Tom Panowicz says. But he believes the real test will come now, when they return to school. "All the kids come back to us for scheduled visits in the fall, and we'll learn then just how far we've come again this year."

But as Tom Panowicz has learned at Camp Bunker Hill during the last 10 years, sometimes a little love can go a long way.

One camper (standing) leading her group in singing a song at Camp Bunker Hill

Vacation (continued from page 1)

Maine. It rained a lot of the time, but we still had fun."

Larry Dreher, Materials Management--"I went back to Pittsburgh to visit my family. It seemed that everything there had changed, except my family."

Carolyn Anderson, RN, SICU--"I have a home in New Brunswick, Canada, so I spent as much time as I could there. It's on a 10-mile lake, and I have to tell you it was sheer, unadulterated heaven."

Frank Kespert, Payroll--"I belong to a train club, and this year we went to and from Colorado by train. We certainly saw many interesting things along the way."

Phyllis Carlson, Medical Engineering--"We went on a cruise to Alaska for a week. We stopped at three different ports. And the ship was incredible."

Betsy Freeman, G.N., White 11--"My roommate and I drove to South Carolina. We stayed on Hilton Head Island and rode in a catamaran."

Gerard Henry, Materials Management--"I spent four days in Washington D.C. It was my first time there, and I visited the White House and the Capitol. But I enjoyed the Space Museum the most. I'd definitely go back."

Martie Smith, Benefits Office--"I went to Bermuda for two weeks, came back, and then went down for another six days. It's like paradise there. I'll certainly go back and would highly recommend it to anyone else."

Richard Kettell, Safety Officer, Metal Shop--"I went down to North Carolina to visit my one-month-old grandson, and I was robbed. All my credit cards were taken, along with about $21 in cash. And then it took me 11 hours to get home... by plane...before the air traffic controllers strike!"

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Deputy to the General Director (News and Public Affairs)
Scott G. Davis, *Editor*
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Displaying photo album given to him by his staff

Dr. Sanders is given a crash helmet just in case he wanted to take New Jersey by storm

Party (continued from page 1)

The setting, fittingly enough, was the Bulfinch Lawn area. There, the long and proud tradition of the Bulfinch Building overlooks a dream of sorts, symbolized in the Ambulatory Care Center. A dream that Charles Sanders made a reality.

It is often said that once you're a part of the MGH, you're never not a part of it. And that is especially true of Charles Addison Sanders. Although he has now begun his new position as Executive Vice-President of E.R. Squibb and Sons, in a very real sense he is still with us, and always will be.

In her remarks at the farewell party, Mary Macdonald, Director of Nursing at the MGH, quoted syndicated columnist Mary McGrory, who was a college classmate of Miss Macdonald.

It was right after President John F. Kennedy was assassinated in 1963. Mary McGrory turned to Patrick Moynihan and said, "We will never laugh again." To which Mr. Moynihan replied, "Yes, we will laugh again, but we will never be this young."

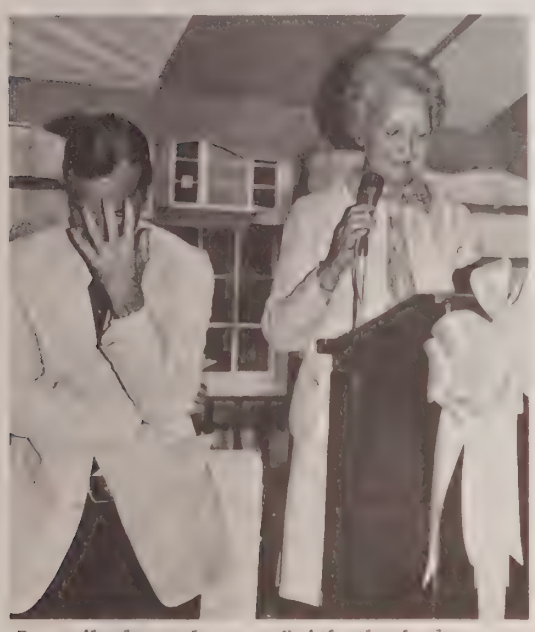
And we at the MGH did laugh on that bright and sunny Friday afternoon in August. We laughed at Mary Macdonald's sometimes biting asides to Dr. Sanders; we laughed at the stories told by former chairman of the board and now President of the MGH Corporation John E. Lawrence; and we laughed at the helmet and the big red toothbrush, as long and as lean as Charles Sanders, himself.

Yes, we will never be that young again. But we *did* laugh.

Barbra Streisand perhaps really communicated it the best in her song *"The Way We Were."*

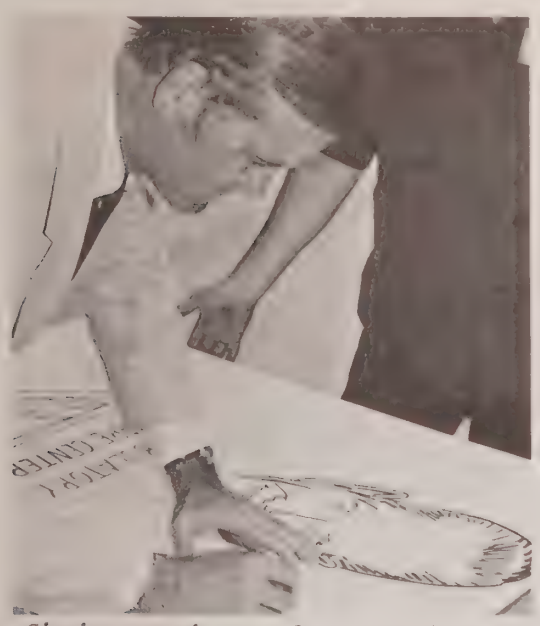
"Memories may be beautiful and yet,
What's too painful to remember
We simply choose to forget.
So it's the laughter
We will remember
Whenever we remember
The way we were...
The way we were."

Posing with one of his many party guests



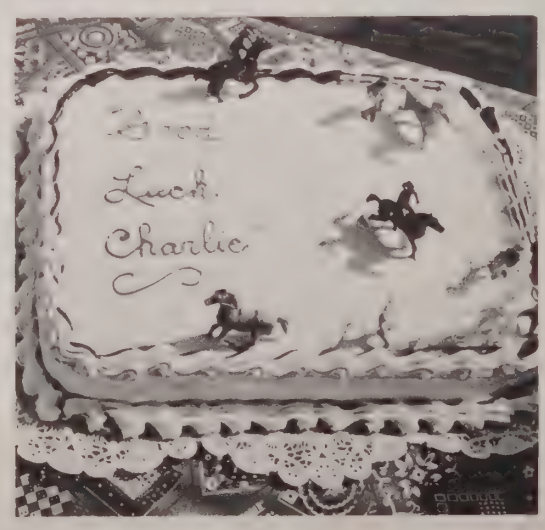
Described as the man "with the bedroom eyes" by Mary Macdonald, here Dr. Sanders hides the evidence.

An attache case to take to Princeton



Signing a caricature for MGH employee

Dr. Sanders (left) with members of the band. (Left to right) Vinnie Bonaventura (Carpenter's Shop), Al Lemmi, John Nolan, Dr. Tom Anderson (Pathology Department), and Joseph Stukas (Pathology Department).



A cake displaying the sentiments of all of us

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
September 17, 1981

CRITICAL BLOOD SHORTAGE AT MGH

There are substitutes for many things these days. But there is still no substitute for human blood. And the demand is constantly increasing. The MGH is presently experiencing its most critical blood shortage since 1963. With a capacity for over 2,000 frozen units, as of last week the supply of frozen blood had a little more than 100 units left, the same number the hospital uses on an average day. About 50 people a day donate blood with additional units being purchased from the Red Cross. But as a result of vacations and an unusually high demand during the summer, blood supplies at both the MGH and the Red Cross have been depleted. That's why your help--as MGH employees--is so desperately needed. If you would like to donate blood, you can visit the Blood Transfusion Service located on Gray 1 on Monday-Thursday between 8:30 a.m. and 7:30 p.m.; on Friday from 8:30 a.m. to 4:30 p.m.; and on Saturday from 8:30 a.m. to 4:00 p.m. All types of blood are needed, especially O-positive, O-negative, A-positive, and A-negative. It takes only about a half an hour to donate. And after your blood is separated into components, you'd actually be helping as many as three or four patients. Recent statistics show that only about 10% of all MGH employees donate blood to the hospital. Since other employee groups donate at a greater percentage rate, for example 25% of the employees at McLean Hospital, the appeal is being made to our employees for a greater number of donors. Helping to save someone's life is probably the most meaningful thing a person can do. And when you donate blood, you really are doing just that.

OVER 700 TO RECEIVE SERVICE PINS ON ETHER DAY

This year about 750 staff members will receive service pins in recognition of their years of service as the MGH observes Ether Day on Friday, October 16. The ceremony will be held at 3:00 p.m. on the Bulfinch Terrace. October 16, 1846 marks the date of the first public demonstration of the use of anesthesia in a surgical procedure. This milestone in the development of modern surgery occurred in the amphitheatre of the dome of the Bulfinch Building, the operating room of the MGH from 1821-1867. An Ether Day display of the program will be posted on the Employee Information Bulletin Board outside the General Store prior to October 16. This will include the names of the service pin recipients. Those staff members you do not know by name will be recognized by the red carnation they will be wearing on that day. Early in the day, department managers will present personnel in their department with this symbol of recognition. In addition, all departments should make plans to recognize individual staff members being honored for their service.

EXTENDED PROGRAMMING FOR *WMGH-TV*

WMGH-TV, Channel 12, is an inhouse Closed Circuit Patient Education Channel, providing information on a variety of health-related subjects free of charge to all MGH patients. In response to staff requests, WMGH-TV will be offering an extended program schedule beginning September 21. In addition to the expanded daytime programming (8 a.m.-10 p.m.) evening and weekend programs will now be offered. There will also be a new format. In an effort to simplify access and help staff members to select programming for their patients, specific hours will be devoted to particular topics. The "week at a glance" section of the new TV guide provides a quick source of reference for this. Also in response to staff suggestions, there will be programs on relaxation and pre-op teaching for adult and pediatric patients. New TV schedules will be available from the unit coordinators on each patient floor and will feature an expanded format with cross-referencing by subject, title, and time. For detailed program descriptions, a synopsis is available at each nursing station. Come preview some of the programs during the week of September 21 in the Patio Room,

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next to the General Cafeteria, at the following times:

Tuesday, September 22
7 a.m.-10 a.m.

Wednesday, September 23
11 a.m.-2 p.m. 4 p.m.-8 p.m.
9:30 p.m.-11:30 p.m.

Friday, September 25
11 a.m.-2 p.m.

We hope that these hours will accommodate all shifts. For more information, please call the MGH TV Department at Ext. 8121.

NEW TELEPHONE SYSTEM AT CHELSEA

The Chelsea Memorial Health Care Center of the MGH has switched from the Bell Phone System to the Rolm New England Phone System. At the present time, the tie lines for the Rolm Phone System have not been completed. Therefore, in order to call the CMHCC you must dial 884-8300 and ask the switchboard operator to connect you to the individual departments listed below:

ACCOUNTING	*357*
ADMINISTRATION	*550*
ADMITTING	*355*
ADULT MEDICINE	*380*
COMMUNITY MENTAL HEALTH	*505*
EMERGENCY WARD	*311*
HOLDING UNIT	*360*
LABORATORY	*376*
MAINTENANCE	*316*
MEDICAL RECORDS	*573*
PEDIATRICS	*321*
PHARMACY	*318*
PHYSICAL THERAPY	*368*
PRENATAL	*385*
RADIOLOGY	*356*
REGISTRATION	*353*
SECURITY	*300*
SPEECH	*345*
WIC NUTRITION	*340*

TELEPHONE INVENTORY AT MGH

The New England Telephone Company has begun an inventory of phone equipment at the MGH. From now until December 18, telephone company personnel will be visiting every department and unit in the hospital counting each piece of equipment being used. They also will be carrying identification showing they are employees of the telephone company and are required to furnish it on request. If you have any questions, please contact Jim Candito, Assistant Director of Communications, at Ext. 2086.

NEW MGH TELEPHONE DIRECTORIES

Work has begun on the new MGH Telephone Directory. Letters have been sent to each department and service asking that listings in the current book be reviewed and that requests for additions, changes, and deletions be sent to the Communications Department, White 13, as soon as possible. The deadline for receiving this information is September 25. Delivery of the Directory should be in late November or early December. Since there will be many moves at the MGH during the next year, more change notices and page revisions than usual will be printed in the weeks and months following the distribution of the book.

AROUND MGH

Dr. Gordon L. Brownell, Director of the Physics Research Laboratory at the MGH, has been awarded a research grant from the American Cancer Society to study Radiological Physiology.

"THE NUTCRACKER"

A group of MGH employees will be attending a showing of the ballet, *The Nutcracker Suite*, during the coming Christmas season. Special priority seating will be available to both employees and their families for the showing on Wednesday, December 16, at 7:30 p.m. at the Metropolitan Center in Boston. Deadline for ordering tickets is September 30. The $16 tickets will be available to interested MGH employees before sales are opened to the general public. Only center orchestra seats will be provided to MGHers. Those interested should enclose a self-addressed, stamped envelope and make checks payable to Massachusetts General Hospital.

- - - - - - - - - - - - - - - - - -

Please send _____ tickets (at $16.00 each) for a total amount of $_____, enclosed.

Mail orders to:

Peter I. Elmuts (Ext. 8131)
Office of the Comptroller
Massachusetts General Hospital
Staniford 10

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • October 15, 1981

It's Been . . .

(First of a two-part series)

Michael Jackson was in the middle of singing *"Living Off the Wall." "Tonight,"* urged Jackson over the airwaves, *"leave the nine-to-five up on the shelf. And just enjoy yourself."*

Standing at a long table beside the radio was John Harris. He was about to leave blueberry muffins up on the shelf ...in this case the oven shelf. It was between nine and five...nine at night and five in the morning. But he was still enjoying himself.

After Michael Jackson finished, Donna Summer came on the radio, telling listeners to *"dance the night away."*

A Hard Day's Night

But John Harris was too busy for that. He still had to make 100 dozen muffins, a variety of 50 dozen rolls, not to mention between 700 and 800 custards. There would be no dancing the night away this night or any other night for John Harris or for the more than 350 other MGH employees who regularly work between 11 p.m. and 7 a.m.

These are the so-called "night people" of Mass. General. They work what some still call the "graveyard shift" or the "lobster shift." But to them and to us, they are simply employees, no different from anyone else except for the fact that they work somewhat different hours from the majority of their coworkers. And for many of them, it's not because they *have* to but because they *want* to.

So as many of us prepare to make the transition between hectic activity and restful sleep, John Harris and others are set to begin their work, which will not end until just after sunrise. After all, as John Milton once asked, "What hath night to do with sleep?"

And yet to those of us used to being here only during the day, the MGH *is* a different place at night. And the obvious lack of people is just one difference.

(continued on page 4)

Boston to Munich — — *a Long Hoe to Row*

Row, row, row your boat
Gently down the stream
Merrily, merrily, merrily, merrily
Life is but a dream.

And dreams *do* come true. Just ask Susan Proctor, a lab technician in the Amino Acid Laboratory on Burnham 8.

Her dream was to represent the United States as a member of the U.S. National Rowing Team. And during the last week of August, in Munich, West Germany, Susan Proctor's dream became a reality.

The road (or in this case maybe the rowed) to Munich actually began for Ms. Proctor about five years ago, when she was a freshman at Trinity College in Connecticut.

There, she became a member of her college rowing team. And she continued in the sport when she came to Boston to work at the MGH in the summer of 1980.

"I joined a rowing club here," explains Ms. Proctor, "and we rowed almost everyday except in winter. But I was still hoping to compete internationally."

Each year, a national team is selected to represent the United States in international competition. Susan Proctor was one of hundreds of women vying for a berth on the U.S. team. And on July 31, during trials in Princeton, New Jersey, she was one of 16 to be selected.

"I wasn't even planning to make the team this year," she says, "so my selection really came as a complete surprise."

But surprise or not, Susan Proctor found herself a few weeks later in Munich, West Germany, in competition against women from several other countries.

She competed in the "paired event," two people rowing in one boat. And although she didn't make it to the finals, the Concord, New Hampshire native says she was more than happy just to have been picked for the team.

"It's something I will always remember," she says. "I was also very lucky that my partner was someone else from Boston, whom I was used to rowing with."

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Susan Proctor (left) practicing with friend Margot Robinson

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CPE at MGH

A chaplain is keeping his vigil tonight
In the hospital chapel he's burning a light,
It shines on the wounded, the sick and the poor,
It shines in the O.R., it shines in the morgue.

There's Mr. O'Toole in the RICU
He's lyin' alone, he's got nothin' to do.
While the doctors and nurses come play with his tubes
The chaplain comes prayin' and sings him a tune.

These are some of the lyrics to a song written by Ben Tousley. Writing songs is just one of Ben's talents. Giving spiritual support to sick people is another.

Ben is a recent graduate of the MGH's Clinical Pastoral Education program, the oldest continuing program of its type in a general hospital setting.

Clinical Pastoral Education (CPE) was inspired at the MGH by Dr. Richard Cabot, perhaps best known as the father of hospital social work. Dr. Cabot and Chaplain Russell Dicks supervised the hospital's first such program in pastoral care in 1932. Today, there are over 300 such training centers for theology students and clergy nationwide.

Chaplain interns work closely with the staff of the Department of Pastoral Services, which is directed by Chaplain Robert T. Horstman. Chaplain Phillip M. King, who holds a joint appointment in the MGH's Department of Pastoral Services and at the MGH Institute of Health Professions, is Director of the CPE program.

Chaplain Phillip King (third from left) with recent CPE graduates (left to right) [illegible], Elsa Weber, Kimberly Oka, Chris Keller, and Ben Tousley (also insert). Missing from photo is Anne Billig.

"Students and clergy combine for on-the-job training," explains Chaplain King. "The students actually learn how their own pastoral identity fits the process of giving pastoral care to people who are sick."

Participants in the program are clergy, graduate students from various theology schools, and a few other persons who want to train to specialize in ministry to the sick. "We try to get a balance of different faiths and ages," says Mr. King.

After completing an orientation to hospital life, the students are assigned to two units in the hospital, where they serve as chaplains to patients. "These assignments," notes Chaplain King, "are based on where the students will get the best learning experience."

He adds that personal preferences are also considered. "For example, Chris Keller from our last graduating class had a brother-in-law who died from a brain tumor. So Chris asked to be assigned to a Neurology floor."

Chaplain King says the students, usually numbering six in each program, spend about a third of their time visiting patients, providing them with religious resources and pastoral care. They also conduct services in the MGH Chapel. Another third of their time is spent writing reports and reflecting with their supervisor and peer group on what they have learned. The final third of their time is spent in teaching seminars dealing with the spiritual, psychological, and sociological dimensions of various illnesses and the meanings of sickness and health in the lives of people.

"Our students spend a lot of time learning to listen to other people and learning how to discover patient needs before intervention," says Chaplain King. "There is a big difference in praying with them and for others and 'preying on them' for the purpose of winning converts to some religious persuasion. Chaplain interns have the opportunity to decide if they have special abilities for this type of ministry."

(continued on page 3)

Stephanie Ann Ferrer (left) receiving her certificate from [illegible], Director of the Respiratory Therapy Technician Program, at the [illegible].

Certificates Awarded in Dietetics And Respiratory Therapy

Eleven Respiratory Therapy students and 13 Dietetic Interns received certificates recently during separate graduation ceremonies at the MGH.

Thomas A. Barnes, Ed D, RRT, Director, Respiratory Therapy Program and Associate Professor of Respiratory Therapy at Northeastern University, delivered the Commencement Address at the August 27 Respiratory Therapy graduation held at the Shriners Burns Auditorium.

Also addressing the graduates were George A. West, M.S., RRT, Technical Director of the MGH's Department of Respiratory Care, Dr. Henning Pontoppidan, Chief of the MGH's Respiratory Intensive Care Unit and the Department of Respiratory Care, and Lillian P. Davis, RN, RRT, Director of the Respiratory Therapy Technician Program.

Those receiving certificates were Marie F. Barry, Maurice A. Charves, Barry A. Davis, Anna L. Farrow, Stephanie Ann Ferrer, Eloise Graham, Gladys Levern Johnson, Michael Lahey, Mary McGrath, Lois M. Mikle, and Linda E. Mobbs.

Thirteen students received certificates on August 28, in the second of two commencement exercises this year of the MGH Dietetic Internship Program.

Annie Galbraith, R.D., Director of the MGH Department of Dietetics and the Dietetic Internship, presented the students for graduation.

Welcoming the students and their guests in the Trustees' Room ceremony was Mae Dozier, Associate Director of the Department and the Internship. Richard C. Daggett, Director of Special Support Services for the MGH, delivered the commencement address and awarded the certificates.

The graduates were Lois A. Ciamacca, Beth F. Cornell, Carrie Der Garabedian, Kathryn E. Jansen, Margaret E. King, Mary Ann Kisiel, Joan S. Liebermann, Susan B. Mazel, Kimberly J. Oka, M. Jane Peter, Carin E. Richmond, Kathleen A. Roderick, and Wendy S. White.

On June 26, the first class of 13 students received certificates.

Dietetic intern graduate Margaret King receiving her pin from Martha Lynch, R.D.

United Way Time

United Way Day at the MGH will be November 5. Plans are in the final stages now as MGH gears for its annual campaign, which officially begins November 2.

Heading this year's fund drive is Maryellen S. Shachoy, Assistant Director of the Volunteer Department at the MGH.

MGH contributions in the 1980 campaign increased 11 percent over the 1979 campaign, according to Ms. Shachoy. "We would like to see that happen again this year," she says.

United Way of Massachusetts Bay has 169 affiliated agencies, including the Massachusetts division of the American Cancer Society, which joined with the United Way this year. Other agencies providing social services, child care, youth development, and health services depend on the United Way for funding.

"Some of the MGH employees take advantage of these agencies," says Ms. Shachoy. "And many of the United Way agencies help MGH patients after they leave here."

Guiding this year's United Way campaign at the MGH are (left to right) Andy Manley, captain, Volunteer Department; Donna DeOrio, captain, Human Resources Department; Maryellen Shachoy, campaign chairman, Volunteer Department; and Ralph Brown, campaign treasurer, Accounting Department. Not pictured is Dr. Thomas S. Durant, chairman of Doctor's Giving.

CPE (continued from page 2)

He says that CPE is geared to three types of students: Those who are trying to decide about going into ordained ministry; those who have decided on the ministry as a profession but are trying to improve their skills in ministry to the sick; and those who want to specialize in pastoral care and hospital chaplaincy."

And Chaplain King insists there are few places that can better provide this specialized training than the MGH. "It's a real plus that we're a teaching hospital," he says. "In this way, the students can learn so much more about so many different facets of health care by both observing them and having them interpreted from the perspectives of several health care disciplines. This is a real advantage being associated with the Institute of Health Professions."

The CPE program is offered twice a year --September through April and May through July. In the fall-winter program, students come to the MGH two days a week. In the summer program, they are here five days a week.

"Obviously, the summer program is the more intense experience," notes Chaplain King. "The students must acquaint themselves immediately with many different areas within the hospital, while coming to grips with their own responses all at once."

Most of the students participating have completed two years of theological seminary training and receive course credit for the program.

"It's exciting to be involved with students who have so much to offer," says Chaplain King. "Every student has some gift. Nick Cooke from our summer group, for instance, is an amateur magician and performed magic for the children in the Pediatric Unit where he was assigned. And of course, Ben Tousley wrote a ballad about his summer experience."

Then the heads start to lift and the beds start to roll
And the tubes all come off and the crutches all fall,
And the patients in Johnnies all join in the halls
As Jesus gets on the loudspeaker and calls

He's callin' the wounded, the sick, and the poor
He's callin' the O.R., he's callin' the morgue
Callin' doctors and nurses, the ambulance crew
He's callin' to me and he's callin' to you:

Come quickly people, I bring you my peace,
Don't stay here alone in this dungeon to weep,
Come blow on my trumpet, come beat on my drum,
I'm raisin' my army, we're marchin' at dawn.

A mural showing the MGH's Bulfinch Building is among those on display at the new Charles River Dam Information Center. The Center and the dam facility, located on the Charles River in back of Boston Garden, were constructed by the U.S. Army Corps of Engineers and are both operated and maintained by the Metropolitan District Commission (MDC). In addition to the murals, the center features a 12-minute, multi-image show entitled "The Charles River at Boston" combining slides, enlarged transparencies, electronic displays, and a multichannel sound system. The Center is open to the public on weekdays from 9 a.m. to 5 p.m.

Rowing (continued from page 1)

Although it was not Ms. Proctor's first visit to Europe, it was the first time she had been to West Germany.

"Unfortunately, I didn't get to see a lot of Munich, since I had to row twice a day," she explains. "And when you exert yourself physically, you're sometimes so tired you don't remember as much as you would like. But it's still a terrific feeling."

However, she admits that not knowing the German language did prove to be a handicap at times. "We just had to find other ways to communicate."

One of those ways occurred at the end of the competition, which was won by the Soviet Union. The women exchanged their team shirts with members of other teams. "I have a shirt from Rumania, and I also have a lot of nice memories," says Ms. Proctor.

But the lab technician insists that to get to Munich took a lot of hard work. "I had to lift weights regularly and also spent many hours running and working out on a rowing machine."

And then there were the races all during the year, such as Boston's Head of the Charles Regatta, in which she finished sixth out of 40 this year.

But mainly, she says, it's just long hours of practice each day. "Prior to the international competition in Munich," says Ms. Proctor, "I practiced for almost two hours before I came to work, and sometimes even after I left work. You really work hard, but it's all worth it."

And Susan Proctor has the same feeling about her job at the MGH.

"I do patient screening for amino acids. I perform a technique of paper chromotography on urine and blood specimens to determine the amount of amino acids. You spend a lot of time proving or disproving certain things, and that makes it interesting."

And Ms. Proctor insists she's far from through proving herself in the sport of rowing, either. "I'll have to compete for a spot on the U.S. team each year, but the big test will be for the Olympic team in 1984."

Representatives from throughout the world will be gathering in Los Angeles to compete in the summer games. And Susan Proctor would like nothing better than to be there as a participant. "That would be the ultimate," she declares. "But right now it's just another dream."

But after all, life is but a dream, isn't it?

Night (continued from page 1)

There are places in the hospital where what little noise there is speaks with a faint whisper, while there are other places where the silence can almost be deafening. The noisy traffic of 3 p.m., both inside and outside, becomes the eerie quiet of 3 a.m. You can almost literally hear yourself think!

Night people must also accept certain substitutes. Vending machines serve as restaurants...fluorescent lights serve as the sun...and sometimes your work and the darkness serve as your companions.

Remember what Paul Simon and Art Garfunkle sang about in the *"Sounds of Silence?" "Hello darkness, my old friend. I've come to talk with you again..."*

But one place at the MGH where it's almost never quiet, no matter what the hour, is the Emergency Ward. There, Martha Murdough, Jeff Weaver, and other clerks assist those coming in, out of the night, seeking medical help.

"The E.W. is a really interesting place to work," says Ms. Murdough. "The time really flies by because even though it's the middle of the night, there's so much going on here."

John Harris, surrounded by rolls and muffins

Ms. Murdough, who works midnight to 8:30 a.m. as many as 32 hours a week, says that even though the pace is sometimes fast, she has no real problem getting right to sleep when she gets home in the morning.

But fellow clerk Jeff Weaver can't say the same. "I still haven't really gotten adjusted to the hours yet," admits Mr. Weaver, who has worked nights since January. "I still have no set routine for eating and sleeping. I may go right to sleep when I get home, or I may stay up for a while and sleep just before I come in."

Feliciano DelValle making one of his many deliveries during the night

And he also admits that his eating habits have changed, and not necessarily for the better. "I'm eating a lot more junk food than I used to," he says, "just because there are so few places open at this hour."

Just beyond the E.W. is Radiology, where several X-ray technicians are busily working. One of them is John Modos, who's been at the MGH about nine years, five of those years at night.

"You never really adjust to the hours," asserts Mr. Modos, who usually works midnight to 8. "You have a separate ecological niche with the rest of the world. So weekends are your only period of readjustment."

But he insists there are definite advantages to the hours. "You seem to have more control over certain situations," explains Mr. Modos. "And since all the patients we care for are emergencies, there is certainly a challenge to the job. But that's what's also exciting."

And Tim Lanigan, also an X-ray technician agrees. "Things just don't wait at night," he says, "so you have to be prepared for anything...and anyone."

Being prepared for anything is also the job of the MGH Security Officers, numbering at least six between the hours of midnight and 8.

One of them who had worked the night shift until recently was Jim Pizziferri, a 14-year veteran of the force and the Senior Security Supervisor now assigned to the evening shift. Officer Pizziferri says the primary goal of his department is the protection and safety of the patients, employees, and visitors, their property and the properties of the hospital. "Our job is to make the MGH a safe and secure place," he says, "and this can only be accomplished with the help of the entire MGH community." He adds that the Security Department is a "full service department" and that an important part of his job is to keep officers visible, looking for all potential problems.

Another night employee, perhaps the most visible, is Sam Roberts, who staffs the White Building Information Desk between 11 p.m. and 7 a.m. Although he's worked at the MGH in various capacities for about six and a half years, it's been only in the last nine months that he has worked nights. "I am a night person anyway, so it wasn't that hard to adjust to the hours," he says.

The center of most activity during the day, the White lobby takes on a whole new perspective at night. In fact, sometimes the only noise comes from the footsteps of someone walking by. "There are also less informational-type questions asked because there are so few people," says Mr. Roberts.

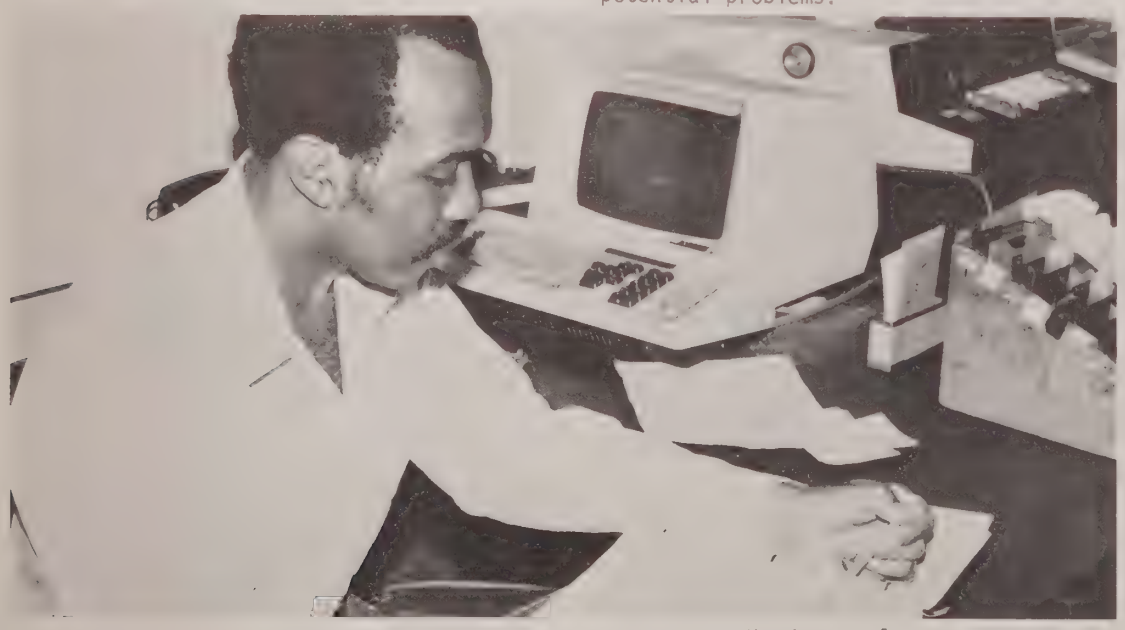
The lobby is also transformed from the meeting place of people during the day to a center for clerical activity at night. "I get the O.R. schedules ready for the next day," he says, "and I file admission cards."

In the Admitting Office, Cynthia Avola and Lucy McLellan are surrounded by computers, determining what rooms are available for patients being admitted from the E.W. They come to work at midnight, the time when yesterday is turning into tomorrow. And Ms. McLellan, who is the night admitting officer, tries to predict what kind of night it will be.

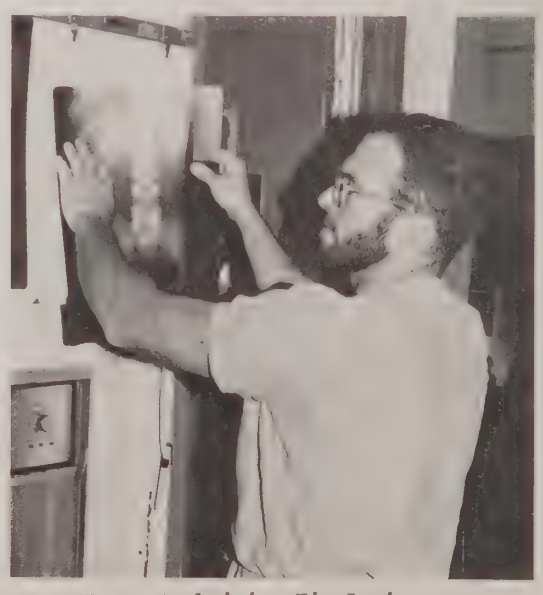
"We usually admit about seven patients a night," she says, "but we have had as few as three and as many as 16." Ms. McLellan has worked at the MGH for 20 years but has worked nights for only a little more than two years. And although she says the hours allow her more time to spend with her family, she still finds it difficult at times to sleep. "I usually sleep in two shifts," she explains. "I sleep for a couple of hours in the morning and for about five hours in the evening before I come in."

"And I've never worked with anyone else but Lucy," remarks Cynthia Avola, a computer operator in Admitting, who's

(continued on page 5)



John Thames, night supervisor of Medical Records



X-ray technician Tim Lanigan

Sam Roberts

Night (continued from page 4)

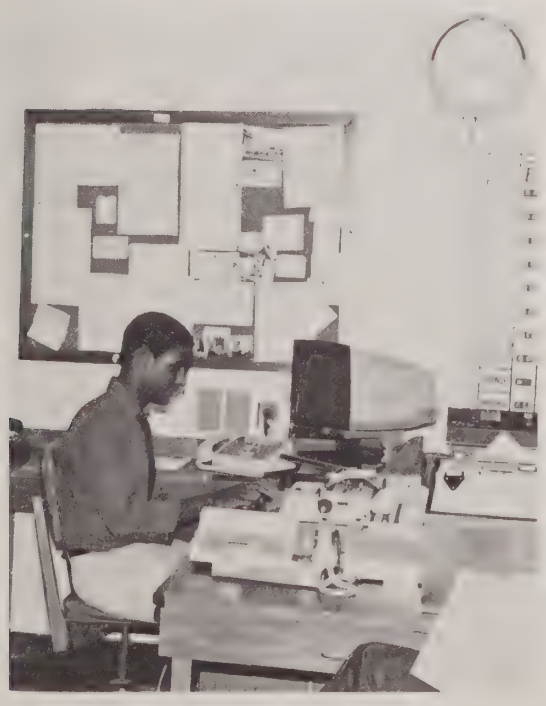
been at the MGH for nearly a year and a half, all of that time working midnight to 8. "I love the hours," she says. "I have three kids and get to see much more of them than if I worked days. And I find that the hours give me more time during the day to do the things I want to do."

People who work at night, however, don't just spend their day sleeping in the bedroom. Many of them also spend time studying in the classroom.

"I go to school during the day at UMASS," says John Thames, who is the night supervisor in MGH's Medical Records Department. Mr. Thames, who has been at the hospital for 14 years, all of them at night, says however, that in order to function well both at night and during the day, you have to be disciplined. "I have a set schedule that I maintain," he says. "It's the only way I could manage under the circumstances."

But Mr. Thames concedes that working nights does cut into his social life and that when he does get the chance to meet new people, he's faced with the predictable question, *"How can you work those hours?"* "But I just tell them I love it," he responds.

Another member of Medical Records who must juggle work at night and school during the day is Al Vautour, a record station assistant. Mr. Vautour, who attends Salem State College, says the term *social life* "left my vocabulary a year ago when I began this shift." But he says he's also learned a lot too. "It's quiet enough at night that I was able to teach myself how to type," he says. "And I've also learned that I may not require as much sleep as I thought."



Jeff Weaver typing a report in the E.W.

On the 13th floor of the White Building, Joyce McMahon and Cathy Waterman form the night-time Communications Department. And Ms. McMahon sets the record straight right from the outset. "I don't think I could work any other shift," she declares.

Ms. McMahon, who has been on nights from the time she started at Mass. General seven years ago, explains there's not the constant pressure that exists during the day. But she adds that even after seven years she doesn't consider

Martha Murdough of E.W. is in constant communication with other parts of the hospital.

hers to be a normal life. "I usually sleep from about 8 to noon, but I do get to see my kids more." She also says that callers seem friendlier at night, except for an occasional obscene phone call. "But even *that* you get used to," she says.

And Cathy Waterman, who has five children, insists that working nights has not been that much of an adjustment for her. "I used to talk all night on the CB radio, so it's not that much different now. I think I've always been a night person."

Working as the page operators, Joyce McMahon and Cathy Waterman are often heard and not seen. But one person at night who may be seen and not often heard is Feliciano DelValle, a member of Dispatch for eight years, half of that time working at night.

And he cites one big advantage to working nights...something that few day people probably experience. "I almost never have to wait for an elevator and almost all my rides are express," he boasts. "If you work in Dispatch, not having to wait is a definite plus."

He also says people get to know you more quickly at night and that there's a real feeling of family togetherness. And night supervisor of Dispatch Robert Winebold agrees. "There's more of a community feeling at night," he says. "Maybe it's because we're more dependent on each other because there are fewer of us around." Mr. Winebold says Dispatch makes about 130 calls between 11 p.m. and 7:30 a.m. "And there's also the sense that what we do is important, or we wouldn't be doing it during those hours," he adds.

Al Vautour of Medical Records, bending and stretching the night away.

"With the empty corridors, there's a whole different atmosphere to this place," remarks Dorothy McGrath, a medical secretary in X ray, who's worked at the MGH for 18 years, the last five at night. "You know you're keeping the place going. Sometimes I feel almost as if I own the hospital. And yet there is something very human about working here during these hours. Everybody seems to know everybody else, and you share so many things with each other that you wouldn't be able to during the day."

Ms. McGrath, who has six children, does admit though that as she gets older, it's harder for her to stay awake. "But there are a lot of people down here to keep you company," she adds.

Not so, however, for John Harris, who alone continues to bake rolls and muffins that will be used for much of the entire day to come.

"I don't really consider myself a loner," he says, "but I *do* like working alone." However, Mr. Harris is not completely by himself. "Yeah, I have the old radio here, and it keeps me company."

So as Bob Seeger starts to sing *"Night Moves,"* John Harris moves to take another batch of rolls out of the oven.

His day is coming to an end, and the cafeteria will soon be serving breakfast.

(part 2 next month)

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Out With The Old . . .

And In With The New

And Finally . . .

Blood Bank Brides

June is traditionally the month for weddings, right?

Well, not if you ask some of the people working in the MGH's Blood Transfusion Service. At least four of them will tell you that between the middle of August and the middle of September is *really* the best time to get married. And they're certainly practicing what they preach.

It all began August 15 with the wedding of Brenda Lubowitz. Next, it was time for May Pian's wedding one week later on August 22. On the next Saturday, August 29, it was Martha Benes turn to walk down the aisle. And finally on September 12, Lisa McGrath became a bride. Four weddings in five weeks!

"We decided not to schedule any weddings on September 5," joked Lisa, "so we could all have time to rest."

But you can't blame some employees of the Blood Bank if they are all *weddinged-out*, considering nearly a third of the female staff at that location took a trip to the altar within a month.

Lisa explains that all four women came to the MGH single and became engaged while working here. "And none of us even discussed what dates we would be getting married until after each date was set," she says.

Their coworkers in the Blood Bank gave Brenda, May, Martha, and Lisa a big wedding shower and have been caught up in the excitement just as much as the brides.

"It must be something in the water down here," theorizes one employee. Or maybe it's just that those working in that part of Gray 1 have marriage in their ...*blood*.

Just Monkeying Around The Office

It's Friday, August 28, around 10 a.m. One walks past the Radiology Secretary's Office on White 2. It looks like any other office at the MGH. Or does it?

Upon closer inspection, one sees something very different, very unusual, very strange!

Sitting at one of the desks is actually a stuffed monkey, with long arms and legs to match.

His name is Coco Bruno, and he even has a job title...Office Mascot.

Coco came to **work** accompanied by Margaret Bruno, who just by coincidence also works in the Radiology Secretary's Office. When pressed, Margaret does admit that she and Coco have the same last name because they are related. But she insists that if there is a family resemblance "it is most definitely on my husband's side."

And Ms. Bruno further explains that if Coco looks as if he were born yesterday, that's probably because he was, or in this case August 27. "And since there was no one to stay home with him, I just had to bring him into work."

But it's hoped that eventually Coco will earn his keep, and that he will subscribe to that old primate adage, *"Monkey see; monkey do."*

Coco being intently observed by coworkers (left to right) Margaret Bruno, Phyllis Delorey, and Patty Sullivan.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

October 22, 1981

HIGH SCHOOL CLASSES AT THE MGH

The MGH's Training and Development Office announces an orientation program for employees interested in completing their high school education. The Adult Basic Education classes allow participants to earn a high school equivalency certificate. The Adult Diploma Program is a competency-based program in which participants earn a high school diploma. The orientation for both programs will be held today (Thursday, October 22) from 3:15-5:00 p.m. in Patio Room A. For more information, please contact Elaine Beaulieu, general services training coordinator, at Ext. 2216.

RADIATION SAFETY COURSE

A basic radiation safety course for Research personnel is being offered by the MGH's Radiation Safety Office. Having started on October 14, the course is scheduled from 4 to 6 p.m., in the Bartlett 3 conference room. Technologists will require five two-hour sessions, and investigators desiring an isotope permit will be required to complete 10 sessions. All lectures will be held on successive Wednesdays. Those wishing to sign up for the course may contact Dr. Frank Castronovo at Ext. 8328.

POTTERY EXHIBIT

Two pieces of pottery relating to the MGH are on display at a ceramics exhibit being held at the Wm. Underwood Company gallery in Westwood. One plate shows a building designed by Charles Bulfinch as the home of Joseph Barrell. The house was remodeled and taken over by the MGH in 1818. The plate was a gift of Mrs. Charles Thayer. The second piece is an apothecary jar, a gift of Charles P. Strong. It was given to the donor's father when an intern at the MGH in 1881 by Daniel Henckman. Henckman's father, who operated an apothecary shop near the hospital, brought it from Holland in 1801. The exhibit runs through October 26 and is being held at the company gallery, One Red Devil Lane, Westwood, (just off Route 128).

OFF AND RUNNING

Once again, the HOT LINE is interested in publishing the names of those employees who participate in local road races. The Bonne Bell road race for women was held on October 12 in Boston. And on November 1, several MGH employees are expected to participate in the running of the Ocean State Marathon in Newport, Rhode Island. If you have competed in these races, please contact the News Office, at Ext. 2206 and report your running times and order of finish.

PATIO ROOM RESERVATIONS

The Department of Dietetics is now accepting standing reservations for both sections of the Patio Room for 1982. This room can be partitioned into two sections, each with a seating capacity of 22. If you wish to reserve space, please complete the form below and return it to Denise DeSalvo, Department of Dietetics, Gray Basement. After November 1, you will receive written confirmation of your reservation. Requests are accepted on a first-come, first-served basis.

Name _____

Extension _____

Unit _____

Location _____

Date Requested _____

Time _____

Number of People _____

AROUND MGH

Dana Derick, a Registered Dietitian at the MGH, recently had a story published in the September '81 issue of *RACQUETBALL*, a monthly magazine. Ms. Derick, who works in the Vincent Burnham Patient Service,

(continued on page 2)

(continued from page 1)
wrote an article entitled, "Wetting Your Whistle...The Proper Way to Replace Essential Body Fluids." A racquetball and jogging enthusiast, Ms. Derick discusses sports nutrition and the best ways an athlete can replace body fluids during and after exercise.

Dr. Roman W. DeSanctis, Director of Clinical Cardiology at the MGH, was one of 50 people recently elected to the Institute of Medicine. New members are elected by currently active members from among candidates chosen for major contributions to health and medicine, or to such related fields as the social and behavioral sciences, law, administration, and engineering. The Institute of Medicine was chartered in 1970 by the National Academy of Sciences to enlist distinguished members of medical and other professions for the examination of policy matters pertaining to the health of the public.

HOW TO KEEP TELEPHONE COSTS DOWN

In the face of escalating telephone costs, the MGH Communications Office urges all employees to do their part in keeping costs down. Some things that all of us can keep in mind are that local calls are not free. Details on how much it costs to call certain places in the Boston area are on page 6 of your MGH Directory. However, that 10.6¢ per message unit is now 11.48¢. This means that every local call costs the hospital a minimum of 12¢. Calls into two-message unit areas such as Bedford, Lynn, and Weymouth, cost a minimum of 24¢. Calls to three-message unit areas such as Burlington and Norwood cost the hospital 36¢ per minute! Also remember that toll calls (including WATS) are not free. In addition, calling collect now adds 75¢ to the cost of each call on top of the new higher call rate. Credit card use adds 45¢ to the call charge. Person-to-person adds $1.80 to the cost of the call. See page 7 of your MGH Directory for tips on how to keep toll call costs to a minimum in number and duration.

MGH IN THE MEDIA

Dr. G. Gregory Gallico of the MGH's Plastic Surgical Division was recently interviewed by the Boston Herald American and by the Cable News TV network. Dr. Gallico performed an unusual surgical procedure on a 10-year-old Biddeford, Maine girl whose left leg was severed. The operation designed to save her left knee involved use of skin, muscle, fat, nerves, and blood vessels salvaged from her left foot.

Dr. Eleanor Hanna, Ph.D., Director of the Alcohol Clinic at the MGH, was interviewed recently by the local and national news media and by Canadian radio, concerning her studies to explore the reasons for an increase in the number of women alcoholics by comparing normal and clinic women drinkers.

George West, technical director of the MGH's Department of Respiratory Care and president of the American Association for Respiratory Therapy (AART), will be a guest on the Mutual Broadcast System during the week of November 23-27. Mr. West will be featured with radio personality Gene King on his award winning show, "Consumer's Buyer Guide." Mr. West will be offering listeners a short respiratory health tip--a different one for each day of the week. These AART health tips will be played one-a-day, several times each day, over 146 stations nationwide.

A PATIENT'S LETTER OF THANKS

The MGH often receives letters from patients or their families lauding hospital employees for the extra effort they extend in providing more than just health care. The following is a recent letter praising our Emergency Ward:

"We want to thank the staff of your Emergency Room for their treatment of me. Without exception, your nursing, X-ray, medical, and administrative staff was helpful, prompt, thorough, and reassuring. Being in a taxi accident was a rude introduction to the city of Boston, especially for a woman travelling alone. Thankfully, my injury was minor, and my spirits much restored by your caring personnel." Sincerely, Barbara L. St. John, RN, MOQ H-60, Camp LeJeune, North Carolina.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)

November 5, 1981

UNITED WAY DAY TODAY

Life is worth giving. These words are especially true for those of us who work in any health care setting such as the MGH. And it's also the theme of this year's United Way campaign. Today (Thursday, November 5) is United Way Day at the MGH, a time that we can help so many people with every dollar we contribute. Eighty-seven cents of every dollar given to the United Way helps to support 169 community agencies in such areas as Research, Education, and Patient services and rehabilitation. In a letter to the MGH community, Dr. Joseph B. Martin, Interim General Director, writes, "Your support is essential to a successful campaign. In this time of fiscal constraint, community agencies rely increasingly on the private sector for financial assistance. The United Way deserves our serious consideration." Tapes showing how these agencies serve the community will be shown today in the General Cafeteria. And members of the MGH United Way team will be available to collect pledge cards and to answer questions. Any pledge--large or small --can make a difference!

AMBULATORY CARE CENTER OPENING

Effective Monday, November 16, the 7th floor of the ACC will be operational and accessible via the White Lobby entrance only. The 7th floor offices include: Ambulatory Psychiatry, General Psychiatry Practice, Psychopharmacology, Adult Psychiatry, Social Service, Psychological Testing Services, Hypnosis and Psychosomatic Therapy, the Neurology and Neurosurgery Ambulatory Units, Neuro-Visual Disorders, Neuro-Ophthalmology, the Otoneurology Unit, and several private physician offices. For the most part these units will be retaining their present telephone numbers. More information will be provided in an upcoming HOT LINE. If you have any questions, call the Ambulatory Care Administration Office at Ext. 2684.

GRAY BUILDING LOBBY ENTRANCE TO BE CLOSED

The MGH Facilities Engineering Department has scheduled major rigging work, requiring a hoisting crane, to replace the Gray/Jackson Building chillers with more energy-efficient machines on November 9, beginning at 6 a.m. and continuing until completion on December 4. During this time the Gray Building Lobby entrance will be closed, as will the Dietary Receiving Dock. The eastbound traffic lane on Blossom Street will be partially closed to through traffic from the Dietary Receiving Dock to just east of the Gray Building Lobby entrance. The Boston Police Department has been retained to direct traffic into the westbound lane of Blossom Street. The Cox Building ambulance entrance will remain open during this time. Hospital employees and visitors are requested to use the Jackson Building entrance for MGH bus transportation and when walking to Charles River Park. If you require any additional information, please call Anand Seth, Manager of Facilities Engineering, or Ron Prachniak, Senior Facilities Engineer, at Ext. 5169.

GREAT AMERICAN SMOKEOUT AT MGH

The fourth annual Great American Smokeout will take place on Thursday, November 19. The Cancer Control Office in conjunction with the American Cancer Society will sponsor a variety of activities for employees, patients, and visitors to promote awareness of cigarette smoking and its health hazards. Booths will be located that day in the Gray Lobby, the General Cafeteria, the Clinics Building, and near the Coffee Shop, Baker 1. The Cancer Control Office will also sponsor a Smoker's Quit Group which will meet for six sessions on Tuesdays and Thursdays from 12:00 to 1:00 starting November 12. The goal of the program is to help smokers understand why they smoke and to offer support in their efforts to quit the habit. To register, fill in the registration form, and mail it to the Cancer Control Office, Cox 231, or call Ext. 5130.

The deadline for sign-up is November 9 at which time a refundable fee of $25.00 is due.

SMOKER'S QUIT GROUP REGISTRATION

NAME _____

DEPARTMENT _____

HOSPITAL EXTENSION _____

Please enclose registration fee and send to Cancer Control Office, Cox 231.

THINKING OF GOING TO COLLEGE?

Many people dream of going to college. They feel quite sure they could do the work. They strongly suspect life has already taught them plenty. What they're not sure of is whether they could tolerate the years of part-time study required to get a sheepskin. It's possible the Boston University Accelerated Program could be the answer. If so, the evenings of December 1 and 2 should be reserved now. The Accelerated Program, run by the Metropolitan College of Boston University, is designed to reduce the number of courses required for a degree by providing an opportunity for the prospective student to pass a test in three broad areas of knowledge: social sciences, humanities, and natural sciences. If accepted into the program, the student will be able to take three year-long seminars in place of the usual 16 required freshman and sophomore courses, bringing the student to the halfway point on the way to a bachelors degree. As a means of encouragement and convenience, the MGH's Training and Development Office has arranged to have the tests conducted on-site. A counselor from B.U. will be present to administer the test. Counseling services will be provided to interpret test results and assist in planning an appropriate academic program, as desired, afterward. Seminars would begin in January.

Testing Dates
Tuesday, December 1
Wednesday, December 2
6-8 p.m.

Location
Patio Room A (off General Cafeteria)

Fee
$15 payable to Boston University

Enrollment Deadline
Friday, November 20

Scores Available
Monday, December 7, B.U. Counseling Office...353-2980

More details including a booklet with sample questions are available through the Training and Development Office, MEEI 13, Ext. 2230.

MGH CHAPEL CONCERT

Dr. Paul Stark of the MGH's Radiology Department and Dr. Richard Schatzki, a former member of the department, will be presenting a concert in the MGH Chapel on Thursday, November 12, at 3 p.m. Dr. Stark will play the cello, and Dr. Schatzki will play the piano. They will be performing works by Bach, Brahms, and Beethoven.

DEPRESSION

The vicious cycle of Depression has caught up many people in its apparent hopelessness. How we identify and deal with this symptom in ourselves or others is the subject of the next Health Information program for employees sponsored by the Office of Training and Development. Dr. Gerald Borofsky of the MGH Department of Psychiatry will discuss the various types of depression, their distinctly different causes, and corresponding treatments. The lecture will be held on Wednesday, November 18, from 1-2 p.m. in the Lower Outpatient Department Amphitheatre on Clinics 1.

SOCCER ANYONE?

A Soccer Club is now being organized at the MGH for competition in the Massachusetts Soccer Association (MSA). Tryouts will be held for anyone interested in joining. For more information, please contact Orazio Martiniell or Frank Martins at Ext. 2415, Carlyle Flash at Ext. 5164, or Chris Tiglianidis at Ext. 3187.

MGH BASKETBALL MEETING TODAY

A meeting will be held today (Thursday, November 5) at 3 p.m. in the East Cafeteria to name a new Commissioner of the MGH Basketball League. All team coaches are urged to attend. For more information, please contact Rico Cox at Ext. 2528 or 2529.

The MGH Hot Line

Boston, Massachusetts • News Office, Bigelow 12 (2206) • November 12, 1981

MGH Associate General Director Lawrence E. Martin addressing Ether Day pin recipients

Ether Day 1981

The patient was nervous, the surgeon was skeptical, and the dentist was 15 minutes late.

That was the scene at the MGH 135 years ago. On October 16, 1846, ether was used for the first time in a hospital operating room, and a new medical era began.

Of the many medical milestones reached at the MGH, the use of anesthesia in surgery ranks first.

In keeping with the significance of this event, the MGH honored 748 long-time employees during this year's Ether Day ceremonies, held on the Bulfinch Terrace.

Those employees with 20, 30, 40, and 50 years of service to the hospital were also honored at a dinner on October 22.

Those honored for 50 years of service were: Dr. Myles Baker, Senior Physician; Dr. Marshall Bartlett, Surgery; Dr. Benjamin Castleman, Pathology; Dr. Sylvester Kelley, Urology; Dr. Helen Pittman, Medicine; and Dr. Maurice Tolman, Dermatology.

Ten-year recipient Linda Kenney of Department of Nursing with young guest

All in a Night's Work

In the winter I get up at night
And dress by yellow candle-light.
In summer, quite the other way,
I have to go to bed by day.
I have to go to bed and see
The birds still hopping on the tree,
Or hear the grown-up people's feet
Still going past me in the street.

Although this poem by Robert Louis Stevenson was meant to describe the change in seasons as seen through the eyes of a child, it can also be just as applicable to those people who work in the middle of the night.

"A lot of people think that night people don't sleep," declares Gary Stephen, a night senior nurse for the O.R. "They'll call you at all hours of the day, expecting that you'll always be up."

But Lloyd Stanley, the night charge nurse on Bulfinch 7, believes it goes deeper than that. "People who work days must develop a sensitivity to those of us who work at night," he insists. "They must understand that just as they may sleep for seven or eight hours a night, we can do the same during the day after a long night's work."

Most of the MGH's night people interviewed say they find it more difficult to sleep in the summer than in the winter. But such devices as room-darkening shades and telephone-answering machines can be a big help.

And when they're not sleeping, most say they're engaged in other activities.

"I spent a lot of this summer at the beach," says Jim Moloy, who along with Gary Hart, works as an operational engineer. "Do you think I'd have this tan if I worked during the day," asks Mr. Moloy, as he proudly displays his bronzed-colored arms.

Unlike most MGH night employees, Mr. Moloy and Mr. Hart are not assigned to a specific area but rather must be on the move during many of the early morning hours. "We maintain certain rounds throughout the hospital," explains Mr. Moloy, who's worked at the MGH for five years, almost all of that time on the 11 p.m. to 7 a.m. shift. "We also answer any service calls or alarms that may go off during that time."

"We're kept pretty busy at times," adds Mr. Hart, who has worked at the MGH for 14 years, 10 of them at night. "I'm usually tired enough that I can go to sleep as soon as I get home and then have the day free to do things such as have my car repaired or to play golf and tennis."

Mr. Hart says his father also works similar hours at his job so he almost always has a playing partner during the day. "The family doesn't think it's strange," he says, "because they're pretty used to our hours by this time."

But that's not the only nighttime family affair. Another one involves two people who work the same hours, at the same place, in the same department.

John Martins and his father Francisco both work the 11-7 shift in the MGH's Building Services Department. "And I also have a brother who works here," says Mr. Martins. "But he works in the Electric Shop, and he works during the day."

(continued on page 3)

The announcement of the successful replantation of seven fingers during a 46½-hour operation at the MGH drew wide media attention both locally and nationally. Here, some of those involved in the historic operation along with patient Michael Bates answer questions at a news conference.

ALSO IN THE HOT LINE THIS WEEK

Some children get a "head start" on preventing possible speech and hearing problems.....Page 2

Some magic performed on Burnham 5 .....Page 2

Names of all Ether Day pin recipients.....Pages 4 & 5

A poem for the MGH night.....Page 6

MGH Gives Preschoolers A Headstart

Speech-Language Pathologist Bonnie Schwartz with one of the many Headstart children being tested at the MGH. Screenings have also been held at MGH-Bunker Hill and at the Chelsea Memorial Health Care Center of the MGH.

Headstart Preschool and the Speech-Language Pathology Department at the MGH have teamed up this fall to screen over 900 children for possible speech, language, and hearing problems.

The affiliation with Headstart is the largest yet undertaken by the department, according to Julie Wheelden, department director.

Although the MGH's Bunker Hill Health Center and the Chelsea Memorial Health Care Center have previously worked with Headstart in screening programs, this is the first time preschoolers have come to MGH facilities.

Twice weekly, approximately 18 children between three and five years old are seen at each site. They are brought to the MGH from Headstart preschool centers in Boston and surrounding areas. Screening began in October and will continue through December.

Speech Pathologists spend from 20 minutes to one-half hour with the children individually, monitoring their skills in speech and language usage. Hearing screenings are also administered.

A variety of tasks are used in screening, including identifying objects and pictures, following directions, and answering questions.

Bonnie Schwartz, a Speech-Language Pathologist, designed the tests used for the Headstart screenings. "These tests were tailored especially to meet the needs of this group of preschoolers," she says. "They are comprehensive with regard to their educational needs."

Articulation, fluency, and comprehension are examples of test areas. If a clinician detects any problem after examination, the preschooler is recommended to receive diagnostic testing. The child then is referred to a speech/language pathologist or pediatrician for evaluation.

Through screening, problems detected may be cleared up before the child enters school. "The earlier we intervene when a problem occurs," says Ms. Wheelden, "the better the child will perform in school."

Headstart teachers and administrators work closely with the MGH Speech and Language Department. Before screening started, teachers visited the hospital, then prepared children for the tests. Two teachers usually accompany preschoolers on each visit.

After the screenings are finished, the department staff will make recommendations to teachers at Headstart. For example, if a problem such as delayed language is common, teachers will be encouraged to structure classroom situations to encourage maximum verbalization from the children. Specific materials and activities will be given for each of the problem areas uncovered.

Other departments at the MGH are helping the Speech/Language Department handle this program with Headstart. For example, the Outpatient Billing Department is processing the patient information forms of all 900 children.

"Without their cooperation and support," says Ms. Wheelden, "it would be impossible to take on such a large-scale undertaking."

A coffee hour was recently held for some new MGH supervisors. Here Director of Operations Stephen Kauffman (far left) and Pharmacy Director John Webb (far right) share a joke with supervisors Kathleen Puliafito of Dietetics, Deborah Bowen of Dietetics, Barbara Bund of the Treasurer's Office, and Ingeborg Galunic of the Pharmacy.

Smokeout at MGH

Next Thursday, November 19, the MGH Cancer Control Office will sponsor the American Cancer Society's annual *"Great American Smokeout."*

The *"Smokeout"* is a national effort to promote awareness of the hazards of cigarette smoking. On this day, all smokers will be supported in attempting to break the cigarette habit by going "cold turkey" for at least 24 hours.

Informational tables will be set up throughout MGH from 10 a.m. to 4 p.m. Free brochures will be available on various subjects including why smokers should quit, how to quit, how to remain a permanent nonsmoker, and pregnancy and smoking.

The effects of cigarette smoking, which have been well documented, are only too familiar to health care professionals. Caring for patients with lung cancer, emphysema, and heart disease reminds MGH workers of the risks associated with cigarette smoking. Let November 19 be the day that all MGH employees remember that their behavior may influence the patients they care for. To set a good example, stop by one of the information tables, and pledge to "kick the habit."

Remember, if you would like to join the MGH Stop Smoking Program, a new group will be meeting today. For more information, please call the Cancer Control Office at Ext. 5130.

The MGH HOT LINE is published three times a month by and for the employees of the Massachusetts General Hospital, Boston.

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Night (continued from page 1)

One person who has been working nights at the MGH perhaps longer than anyone else is Doris Turner, a Nursing Assistant in the Vincent Building. "I've been doing this for so long," admits Ms. Turner, "that I've forgotten what it would be like to work days."

Actually, Ms. Turner has been working the night shift for 31 years! In fact, if one wanted to put it into perspective, Doris Turner began working the 11-7 shift at the MGH while Harry Truman was President, one year after the Vincent-Burnham Building was completed, and before anyone ever heard of the Warren Building or Bartlett Hall.

"I prefer the hours as far as my home life is concerned," she says. "Then, too, it's a quieter atmosphere here, and there are fewer distractions." And Ms. Turner insists she hasn't really felt isolated working at night for so many years. "Naturally, there are some things I miss by not being here during the day. But we're kept very well informed about what happens."

And Lorraine Dorrance, night supervisor of the Vincent floors agrees. "We keep in touch with all the other shifts," she explains. "We see the 3-11 shift as we

Edward Perry, Jr. of Building Services

come to work and the 7-3 shift as we prepare to go home. And our department is very good about letting us know what's been happening when we're not here."

But most nurses working nights acknowledge that there is at least one drawback to their hours. "We do miss the personal contact we would normally have with our patients and their families if we worked during the day," says Kathy Hall, a nurse on Warren-Baker 12. "We do see the patients before they go to sleep at night, and we talk with them when they first wake up in the morning. But we don't really have that much of an opportunity for very much interaction."

But all in all, says Ms. Hall, she wouldn't trade her shift with anyone, even though she must commute every night from New Hampshire. "It's still a lot of fun," she says.

But nighttime is not so much fun for a few patients. "Nighttime is often a very fearful time for some patients," explains Claudia Curado, the night nursing supervisor in the Bigelow Building. "We find that occasionally we have some patients who are so afraid of the night that they just can't sleep."

Ms. Curado refers to these people as *"sundowning patients,"* in other words people whose mental condition changes when the sun goes down. "We spend a lot of time at night talking with them, trying to find out why they're afraid, and what we can do to allay their fears." But Ms. Curado concedes that sometimes it's a losing battle. "These people are fine during the day, but when it gets dark and quiet, something happens to them."

"You see another side to some patients at night," adds Val Spicer, a day-night rotating nurse on White 10. "People seem to feel more vulnerable at night than they do during the day. Even those of us who work here at night deal with each other on a more personal level."

John Martins of Building Services

"Some people have trouble relaxing at night," theorizes Lloyd Stanley, who's been working nights for 15 years. As the night charge nurse on Bulfinch 7, a psychiatric patient floor, Mr. Stanley says that some patients need little more than a sympathetic ear. "And working at night, we have time to listen."

And many of the MGH's night people also have time to learn. Gary Stephen, who works in the Operating Room, says he's learned a lot just by listening. "The surgeons usually have more time in between surgery to explain their operations." And Barbara Grams, a surgical nurse in the O.R., believes working nights is a learning experience in other ways. "There are not as many delineated positions at night as there are during the day," she says, "so we can do a variety of jobs, instead of just one, and learn many things from each one."

And since all surgery performed in the middle of the night is considered emergency surgery, there are often more unusual cases to be treated. "We usually have at least two operations a night," estimates Ms. Grams, who has worked nights for three-and-a-half years. "And there are other nights that we've gotten as many as eight or nine."

But she says her sleep has sometimes fallen victim to a hectic night. "I usually can't go home and go right to sleep," she says. "I'm too wound up."

"But there aren't too many places open for dinner when we get off," laughs Claudia Curado. "When I leave here, I'm often looking to eat *dinner*, not *breakfast*."

So as John Harris is taking the last batch of rolls and muffins out of the oven in the hospital bake shop, most of those on the 11-7 or midnight-8 shift are preparing to call it a day...or in this case...a night.

"I actually got the urge to work nights when I was a kid," recalls Roy Perley of Building Services. "I used to hang around outside a bakery near where I lived." But Mr. Perley is still where a lot of the action is now, as he's responsible for cleaning much of the Emergency Ward at night. "You see a lot more here than you do other places around the hospital," says Mr. Perley, who has worked for the MGH for eight years, all of them at night. "Before I came here, I worked 20 years during the day. But I don't think I'm missing a thing working the hours I am now."

"During the day, this place is like Grand Central Station," remarks another member of Building Services. "But at night, there are fewer people around, so you have no trouble getting your work done."

The sun is just starting to rise as the first employees of the day shift begin to converge on the MGH. *"Grand Central Station"* is about to reverberate with the sounds of voices, footsteps, and the ringing of telephones.

Many of those coming in look bleary-eyed. They talk about their plans for the upcoming day.

The MGH is now resplendent in the morning sun. The MGH--the "darkness quieted by hope," to quote a phrase by Robert Browning,--is now shining brightly, reflecting off the calm water of the nearby Charles River.

The night people of Massachusetts General Hospital are saying hello to their daytime counterparts and good-bye to their nighttime coworkers. The muffins, rolls, and custards that John Harris spent the night making, while being kept company only by the sounds of the radio, are now being devoured in the cafeteria, which is rapidly filling up. Lines are already forming in front of the cashier and at most of the elevators.

Working at night is never having to say *"you're sorry,"* or *"excuse me,"* or *"pardon me,"* as you avoid bumping into people in your rush down the corridors or in the elevators. But it's the vocabulary used during the day. So the night people make their escape quickly.

As one night employee was heard to say to another as he squinted at the morning sun outside the White Building, "This is really the best part of the shift... leaving here when almost everyone else is coming to work."

Just then, someone passed by, looked at the speaker quizzically, and then rushed past him, probably to get a table in the cafeteria or to stand in a good spot while waiting for an elevator.

Maybe it's something that only a night person could really appreciate.

Going over patients' reports are (left to right) Doris Turner, N.A.; Nancy Robenhymer, R.N.; and Vincent supervisor Lorraine Dorrance.

Ether Day Service Pin Recipients

FOR FIFTY YEARS

Myles Baker, M.D., *Senior Physician*
Marshall Bartlett, M.D., *Surgery*
Benjamin Castleman, M.D., *Pathology*

Sylvester Kelley, M.D., *Urology*
Helen Pittman, M.D., *Medicine*
Maurice Tolman, M.D., *Dermatology*

FOR FORTY YEARS

Allan Butler, M.D., *Pediatrics*
Fiorindo Simeone, M.D., *Surgery*

Lamar Soutter, M.D., *Surgery*
Helen Zingarelli, *Radiology*

FOR THIRTY YEARS

Raymond Adams, M.D., *Neurology*
Leonard Atkins, M.D., *Pathology*
William Berenberg, M.D., *Pediatrics*
Angelo Bonazzi, *Brian Wave Lab*
John Burke, M.D., *Surgery*
Franklin Carter, M.D., *Psychiatry*
Hilda Chappel, *Dietary*
Eleanor Clark, *Social Service*
Richard Cohen, M.D., *Pathology*
Frances Fischer, *Communications*
John Gergeley, M.D., *Neurology*
Melvin Glimcher, M.D., *Orthopaedic Surgery*
Anelo Guarino, *Respiratory Care*
Walter Guralnick, *Oral and Maxillofacial Surgery*
Theresa Henegan, *Pathology*
Henry Huggan, *Materials Management*
Roger Jeanloz, Ph.D., *Medicine*

Odelia Jeanlouis, *Materials Management*
H. Walter Jones, Jr., M.D., *Medicine*
Stephen Krane, M.D., *Arthritis Unit*
John Kwitkor, *Facilities Engineering*
Andrew Kupchaunis, *Orthopaedic Workshop*
Elliot Lane, *Carbohydrate Research Lab*
Peter MacInnis, *Maintenance*
George MacKinnon, *Maintenance*
John Monagle, *Dietary*
Joseph Murray, M.D., *Plastic Surgery*
Julia Oneschuk, *Radiology*
Maurice Pechet, M.D., *Medicine*
Thomas Peebles, M.D., *Pediatrics*
Kenneth Pilsecker, *Dietary*
Zofia Pinkowska, *Nursing*
Mary Smith, *Nursing*
Stanisla Szczesny, *Clinical Immunology Lab*

FOR TWENTY YEARS

Pearl Anty, *Dietary*
Edward Baker, Jr., M.D., *Neurosurgery*
Evelyn Basso, *Pathology*
Gladys Berry, *Dietary*
Jeannette Blaine, *Admitting*
William Cain, Jr., *Surgical Research*
Lillian Cohen, *Ambulatory Care — CMHCC*
Janie Coleman, *Dietary*
Deanna Decarpis, *Radiology*
Christine Depaolo, *Fiscal Affairs*
Suzanne Deutsch, *Social Service*
Adeline Doherty, *Ambulatory Care - CMHCC*
Barbara Doyle, *Nursing*
Elizabeth Duttonsweet, *Neurosurgery*
Viola Emery, *Dietary*
Rufus Felder, *Dietary*

Lawrence Finn, *Maintenance*
Hyacinth Haggarty, *Medical Records*
Johnny Harris, *Dietary*
Rosalie Haynesworth, *Dietary*
Michael Hynes, *Radiology*
Annie Jones, *Nursing*
Randolph Johnson, *Building Service*
Sophie Katilus, *Medicine*
Charles Kavanagh, *Fiscal Affairs*
Margaret Keeley, *School of Nursing*
Helen Kukuk, *Nursing*
John Labella, *Fiscal Affairs*
Isalene Lynch, *Building Service*
Martin Magovsky, *Ambulatory Care*
Palmina Manson, *Resources and Development*
Miriam Marino, *Radiology*

Mary Marshall, *Dietary*
Carol Martens, *Research Administration*
Lucy McLellan, *Admitting*
Theresa McQuade, *Nursing*
Abbott Miller, M.D., *Radiology*
Ashby Moncure, M.D., *Surgery*
Eleanor Murphy, *Nursing*
Robert Nebesar, M.D., *Radiology*
John O'Connor, *Radiology*
Evelyn Olschewski, *Communications*
Madhukar Pathak, M.D., *Dermatology*
Margaret Perry, *Nursing*
Barbara Peterson, *Surgical Associates*
James Pollard, M.D., *Radiology*
Helen Reid, *Ambulatory Care*
Sidney Rieder, M.D., *Chemistry*
Virginia Rice, *Cardiac Cath Lab.*
Stanley Sawicki, *Maintenance*
Suzanne Seckel, *Surgical Services*
Unto Sevon, *Dietary*
Clement Sledge, M.D., *Surgery*
Sheila Smith, *Surgical Services*
John Stella, *Admitting*
Ethel Taylor, *Nursing*
Ann Ternullo, *Fiscal Affairs*
Ida Walker, *Nursing*
Edith Weinberg, *Orthopaedic Research Lab.*
Linda White, *Blood Transfusion Service*
Ella Wiley, *Radiology*
Judith Wilson, *Surgical Services*
Paul Yakovlev, M.D., *Neuropathology*
Olgerts Zvaigzne, *Neurology*

FOR TEN YEARS

Mary Akitomo, *Chemistry Lab*
Claudett Altamirano, *Nursing*
Jayantib Amin, *Pharmacy*
Ann Armstrong, *Orthopedic Service*
Wenda Ashford, *Vincent Mem. Res. Lab*
Patricia Atwood, *Medical Records*
Barbara Bailey, *Social Service*
Clara Balkas, *Anesthesia Res. Lab*
Michael Bamberg, *Surgical Service*
Rowan Baptiste, *Dietary*
Ethel Baronian, *Radiology*
Marie Bazile, *Building Service*
Lynnett Bernard, *Dietary*
Shirley Biddle, *Nursing*
Katherin Bilt, *Nursing*
Ann Bitzer, *Clinical Lab*
Barbara Blanch, *Clinical Lab*
Susan Blankenship, *Nursing*
Donald Bogart, *Anesthesiology Service*
Guida Botelho, *Pathology Lab*
Astrid Bozkurtian, *Treasurer's Office*
Andrew Brauer, *Card Biochem Res. Lab*
Opal Briggs, *Clinical Admin*
Beverly Brooks, *Nursing*
Gloria Brown, *Bacteriology Lab*
Vida Bruff, *Clinical Admin*
William Bucelewicz, *Physics Research*
Eileen Budri, *Nursing*
Sheila Burke, *Nursing*
Mary Burke, *Dietary*
Miriam Bynoe, *Dietary*
Arlene Byrnes, *Bunker Hill HC*
Irene Calk, *Administration*
Ronald Callahan, *Pharmacy*
Christin Camarda-Mauch, *Cardiovascular Res. Lab*
Vincent Capodilupo, *Clinical Admin*
Shirley Chaffold, *Fiscal Affairs*
Ena Chang, *Radiation Medicine*
Felix Charles, *Building Service*
Edward Coakley, *Nursing*
Ann Cocuzzo, *Clinical Admin*
Norma Cohen, *Nursing*
Tharnell Cotton, *Building Service*
Ana Coutinho, *EW-ON Ward*
Hortenci Cove, *Dietary*
Ellen Crompton, *Nursing*
Regina Crowley, *Clinical Lab.*
Phillip Dee, *Endocrine Res. Lab*
Jean Delaney, *CMHCC*
Rene Desir, *Building Service*
Therese Dias, *Fiscal Affairs*
John Dimeglio, *Maintenance*
Richard Dingle, *Maintenance*
Louise Doherty, *Admitting*
Nancy Dorris, *Clinical Admin*
Paula Downes, *Psychiatric Res. Lab.*
Joanne Drako, *Nursing*
Caterina Dudley, *Medical Records*
Lorraine Duggan, *CMHCC*
Patricia Durning, *Nursing*
Melissa Eisenberg, *Vascular Lab*
Adrienne Elfman, *Ambulatory Care*
Robin Emrich, *Fiscal Affairs*

Matthew Entzminger, *Building Service*
Gladys Eunis, *Building Service*
Lucille Fairclough, *Clinical Admin.*
Cynthia Falconer, *Building Service*
Joyce Farris, *Materials Management*
Johnny Farris, *Orthopaedic Workshop*
Donna Fitzgerald, *Ambulatory Care*
Rita Fitzpatrick, *Nursing*
Barbara Fleming, *Children's Med. Res. Lab*
Deborah Fortunato, *CMHCC*
Clarence Frederick, *Building Service*
Andrew Friedlich, *Vascular Lab.*
Jimmy Gandy, *Building Service*
Lois Garbutt, *Dietary*
Luisa Garcia, *Dietary*
Pablo Garcia, *Building Service*
Frances Gardella, *Nursing*
Joan Garity, *Nursing*
Edna Gayle, *Clinical Admin.*
Roy Givens, Sr., *Dietary*
Aurora Gonzalez, *Clinical Admin.*
Tsai Goon, *Operating Room Admin.*
Clara Grant, *Dietary*
Gail Greenfield, *Nursing*
Pamela Griffin, *Urology Serv.*
Joan Griffin, *Psychiatric Res. Lab.*
Annunzia Gulino, *Nursing*
Dennis Gurgul, *Medical Engineering*
Debra Guthrie, *Blood Transfusion Serv.*
Emily Hajar, *Blood Transfusion Serv.*
Jordan Halasz, *Anesthesiology Serv.*
Paul Hamilton, *Clinical Admin.*
Aurora Hardy, *Pathology Lab.*
Rita Healey, *Bunker Hill HC*
Mary Hellenga, *ECG Lab.*
William Henry, *Respiratory Care*
Bernice Hinds, *Dietary*
Helen Holbrook, *Children's Service*
Robert Holland, *Respiratory Care*
Rosemary Houlihan, *Nursing*
Victoria Hubbard, *Dietary*
Mae Humes, *Dietary*
Claire Hunt, *Radiation Medicine*
Harriet Hunte, *Dietary*
Perry Jackson, *Materials Management*
Magloire Jean-Pierre, *Building Service*
Hercules Jennings, *Building Service*
Peter John, *Bulding Service*
Eric Johnson, *Maintenance*
Grace Johnson, *Medical Records*
Vivian Johnson, *Nursing*

Martha Kail, *Radiology*
Jennie Kaizzi, *Admitting*
Max Kaplan, *Fiscal Affairs*
James Kauvcheck, *Building Service*
Julia Keeler, *G. I. Res. Lab*
Linda Kenney, *Nursing*
Kristin Kent, *Surgical Serv*
Richard Kettell, *Maintenance*
Gwynn Kingsberry, *Dietary*
Peter Konotopka, *Clinical Lab*
John Lagambino, *Radiology*
Patricia Lake, *Anesthesiology Serv*
Maria Lambert, *Clinical Admin*
Linda Langille, *Radiology*
Diane Lawson, *Nursing*
Evelyn LeClaire, *Clinical Admin*
Edward Lee, Sr., *Maintenance*
William Leone, *Fiscal Affairs*
Ruth Lewis, *Fiscal Affairs*
Dulcie Lewis, *Dietary*
Benjamin Lopez, *Nursing*
Linda Lorenz, *Neurology Res. Lab*
Flora Luis, *CMHCC*
Leonarda Mamet, *Building Service*
Roseann Mandell, *Neurology Res. Lab*
Emma Manfredonia, *Fiscal Affairs*
Ruby Mark, *Dietary*
Richard Martino, *Radiology*
Marjorie Mason, *Bacteriology Lab*
John Mazurkiewicz, *Maintenance*
James McCarthy, *Materials Management*
Deborah McGrath, *Operating Room Admin*
Ronald Merritt, *Radiology*
Pamela Miles, *Nursing*
Jordan Miller, *Maintenance*
Charlene Mills, *Fiscal Affairs*
Domenic Misiano, *Anesthesia*
Pauline Monovicz, *Radiology*
Rose Mooradian, *Resources & Dev*
Dora Moore, *Building Service*
Richard Moore, Jr., *Dietary*
Robert Morse, *Thoracic Surgery*
Thomas Murphy, *Security*
Susan Murray, *Respiratory Care*
Vita Niles, *Dietary*
Donald Novak, *Clinical Admin.*
Theresa O'Connor, *Dietary*
Janet Olsen, *Fiscal Affairs*
Marjorie Osborne, *Nursing*
Catherin Padyk, *Kidney Dialysis*

Merrill Page, *Nursing*
Deborah Palmer, *Nursing*
John Papadopoulos, *Building Service*
Carol Parrota, *CMHCC*
Edward Pechner, *Building Service*
Gerald Pellegrini, *Computer Center*
Elmer Perry, *O.R. Administration*
John Peterkin, *Building Service*
Gloria Pierre, *Admitting*
Irma Pierre, *Clinical Admin*
Marion Porter, *Credit and Collection*
Helene Prevost, *Dietary*
Maria Quarato, *Dispatch Serv./ Post Office*
Ann Quealy, *CMHCC*
Elsa Ramin, *Social Service*
Harold Randolph, *Admitting*
Irene Raudins, *Ambulatory Care*
Carol Reynolds, *Staff Clinic*
Esmeina Ricketts, *Building Service*
Marcia Rie, *Respiratory Care*
Carol Rinehart, *Training and Development*
Jane Ritzenthaler, *Anesthesiology Serv.*
Marjorie Robinson, *Surgical Serv.*
Joseph Rock, *Radiology*
Barbara Rose, *Medical Arts*
Alicia Rounds, *Nursing*
Sherry Rousseau, *Nursing*
Patricia Rozett, *Nursing*
Aurora Rubackin, *Pharmacy*
Lawrence Rubin, *Radiology*
Linda Russell, *Nursing*
Karen Ryan, *Telephone Dept.*
Beatrice Salmon, *Clinical Admin.*
Elroy Salmon, *Building Service*
Donald Sangster, *Radiology*
Neville Savory, *Building Service*
Louis Schuman, *Maintenance*
Louise Sethmann, *Sheppard Gill School*
Paulette Shadrach, *EW-ON Ward*
Arvind Shah, *Pharmacy*
Anne Sheetz, *Burnham Nursing*

Nyla Shellito, *Nursing*
Nancy Shields, Bunker Hill HC
Nancy Simonetti, *Nursing*
David Singer, *Clinical Admin.*
Marion Small, *Building Service*
Sarah Smigielski, *Respiratory Care*
Erma Smith, *Nursing*
Arline Smith, *Treasurer's Office*
Susan Smith, *Blood Transfusion Serv.*
Rosalyn Sneiderman, *Nursing*
James Spooner, *Anesthesiology Serv.*
Raymond Sprague, *Radiology*
Fern Springstead, *Dietary*
Jacqueli St. Charles, *Building Service*
Karla Stenger, *Surgical Res. Lab.*
Urlene Straker, *Coffee Shop*
Judith Sullivan, *Fiscal Affairs*
Beverly Sullivan, *Nursing*
Sharon Sullivan, *Bacteriology Lab*
Edmunda Suttle, *Dietary*
Evelynne Swagerty, *Social Service*
Janet Swanson, *Personnel*
Omega Tabb, *Clinical Admin.*
Courtney Taylor, *Building Service*
Philicia Thomas, *Clinical Admin*
James Titus, *Cardiovascular Res. Lab.*
Lucinda Tompkins, *Nursing*
Beatrice Tulloch, *Anesthesiology Serv.*
Alfred Valcourt, *Pharmacy*
Virginia Wagg, *Nursing*
James Walker, *Security*
Virginia Whitley, *Building Service*
Mary Williams, *Nursing*
Sylvia Wilson, *Dietary*
Katherin Winstone, *Clinical Admin.*
Thomas Wonders, *Anesthesia Res. Lab.*
Leah Wood, *Radiation Medicine*
Robert Woods, *Dietary*
Janice Woodworth, *Blood Transfusion Serv.*
John Wright, *Medical Engineering*
Mary-Jo Zingarelli, *Nursing*

FOR FIVE YEARS

Josephin A. Belli, *Fiscal Affairs*
C. Abreu, *Respiratory Care*
Susan Adams, *Pathology Lab*
Julie Agronsky, *Gynecology Service*
Anne Ahern, *Blood Transfusion Serv.*
Mary Alexander, *Blood Transfusion Serv.*
William Allen, *Radiology*

Kristin Allison, *Nursing*
Richard Anderson, *Dermatology*
Michele Angelo, *Pathology Lab.*
Sheila Anzuoni, *Utilization Review*
Karen Arey, *Radiology*
Sara-Bet Asekoff, *Nursing*
Patricia Augustinson, *Volunteers*

Michael Azarian, *Orthopaedic Workshop*
Richard Backman, *Transportation Serv.*
Richard Baer, *Nursing*
Frank Baggan, *Ambulatory Care*
Joanne Balmer, *Nursing*
Shirley Baron, *Blood Transfusion*
Eileen Barresi, *Radiology*
Corwin Bastian, *Dietary*
Donna Bastoni, *Nursing*
Lynette Beckford, *Coffee Shop*
Catherin Beisheim, *Nursing*
Theodate Belcher, *Fiscal Affairs*
Felix Belfast, *Dietary*
Wilma Belle, *Clinical Admin.*
Angela Bennett, *Building Service*
Jeanne Benoit, *Personnel*
Maryann Berkeley, *Nursing*
Elaine Berry, *Ambulatory Care*
Elizabeth Bishop, *CMHCC*
Margaret Black, *Nursing*
Betty Blaides, *Dietary*
Leander Blakeman, *Radiology*
Charles Bland, *Radiation Medicine*
Peter Blatchford, *Treasurer's Office*
Ellen Block, *Radiology*
Valerie Boggia, *Nursing*
Steven Booth, *CMHCC*
David Bortman, *Pharmacy*
Gloria Botta, *Radiology*
Michael Botte, *Maintenance*
Constanc Bova, *Cardiovascular Res. Lab.*
Harold Brooks, *Dietary*
Rose Buonopane, *Fiscal Affairs*
Priscilla Burns, *Patient Care Office*
Nathaniel Butler, *Social Service*
Mary Byrnes, *Staff Clinic*
Haydee Calderon, *CMHCC*
George Calliendo, *Maintenance*
James Canavan, Jr., *School of Nursing*
Jacqueli Cannan, *Respiratory Care*
Andrea Carroll, *Nursing*
Richard Carroll, Jr., *Maintenance*
Marie Casaletto, *CMHCC*
Marianne Cataldo, *Bacteriology Lab.*
Frank Cavallo, *Pharmacy*

Mary Cherkezian, *Tumor Resistry*
Marie-El Chiarenza, *Management Engin.*
Marcia Christensen, *Surgical Serv.*
James Cicerone, *Materials Management*
John Clark, *Fiscal Affairs*
Shelley Clark, *Ambulatory Care*

Ellen Clark, *Bacteriology Lab.*
Joan Clegg, *Treasurer's Office*
Jean Clement, *Dietary*
Elizabet Codair, *Dietary*
Janet Coffey, *Nursing*
Linda Cohoon, *Nursing*
Ann Colley, *Orthopedic Service*
Cecily Connolly, *Nursing*
Kathleen Contrado, *Ambulatory Care*
Janet Corsano, *Arthritis Res. Lab.*
Ellen Coughlin, *Nursing*
Mary Cowgill, *Ambulatory Care*
Ricardo Cox, *Dietary*
G. Donald Crasco, *Purchasing*
Edward Craffey, *Intensive Care Study*
Patricia Crawford, *Children's Med. Res. Lab.*
Dianne Crowell, *Nursing*
Mary Currier, *Admitting*
Caroline Dahill, *Nursing*
Ethel Dailey, *Clinical Admin.*
Paul Daly, *CMHCC*
Margaret Daly, *Endocrine Res. Lab.*
Marjorie Davis, *Neurosurg. Res. Lab.*
Walter Davis, *Fiscal Affairs*
Janice Day, *Admitting*
Karin Dean, *Nursing*
Yvette Debnam, *Clinical Admin.*
Angela Delvecchio, *Nursing*
Michele DeMarco, *Pharmacy*
Jun Dennis, *Dietary*
Anthony Deyeso, *Clinical Admin.*
ElizabetH Dickerson, *Nursing*
Denise DiFranza, *Blood Transfusion Serv.*
Maria DiNuccio, *Ped. Pulmonary Lab.*
Marie DiOrio, *Infection Control Unit*
Stephen DiTrapano, *Maintenance*
Raffaele DiVito, *Maintenance*
Armando Dockery, *Radiology*
David Doenges, *Clinical Admin.*
Gretchen Doenges, *Endocrine Res. Lab.*
Mary Donnelly, *Nursing*
Michael Doolin, *Building Service*
Maureen Doran, *Nursing*
Cheryl Doughty, *Personnel*
Barbara Doyle, *Nursing*
Margaret Driscoll, *Gynecology Service*
Alice Driscoll, *Neurology Res. Lab.*
Gloria Dubos, *Nursing*
Ann Marie Duffy, *Clinical Admin.*
Vivian Dunn, *Building Service*
Kathleen Egan, *Nursing*

Brenda Eklund, *Nursing*
Bernadet Elliott, *Surgical Serv.*
Priscill Elliott, *Clinical Admin.*
Gail Ellis, *Nursing*
Edward Emde, *Building Service*
Maude Engborg, *Pathology Lab.*
Ann Marie Erickson, *Surgical Serv.*
Geraldin Ertel, *Social Service*
Jean Exilus, *Dietary*
Salvator Falite, *Maintenance*
William Fallon, *Cost Accounting*
Jane Fardy, *CMHCC*
Veronica Farguarson, *Dietary*
Mary Farrell, *Nursing*
Joseph Farrell, *Materials Management*
Felicia Favorito, *Nursing*
John Favorito, *Nursing*
Diane Fecteau, *Cardiovascular Res. Lab.*
Carol Feeney, *Blood Transfusion Serv.*
Barbara Feldman, *Pathology Lab.*
Mary Jane Ferraro, *Administration*
Denise Festa, *Radiology*
Ellen Fitzgerald, *Molecular Biology*
Pamela Flaherty, *Bacteriology Lab.*
Penny Ford, *Nursing*
Anthony Forgione, *Nursing*
Frances Foti, *Endocrine Unit*
Theresa Fowler, *Medical Records*
Vonda Francis, *Clinical Admin.*
Carol Frascino, *Blood Transfusion Serv.*
Ned French, *Building Service*
James Gage, *Planning*
Carolyn Gaita, *CMHCC*
Harry Garabedian, *Intensive Care Study*
Linda Gardner, *Tech. Admin. Office of*
Doreen Gardner, *Nursing*
Esther Garrett, *Intensive Care Study*
Christin Gauthierkelley, *Nursing*
Deborah Gentle, *Clinical Admin.*
Carolyn Giglio, *Cardiovascular Res. Lab.*
Carol Ginsberg, *Nursing*
Joey Givens, *Building Service*
Joan Glaser, *Nursing*
Mary Gleaves, *Social Service*
Robert Gomes, *Building Service*
Cynthia Goodwin, *Blood Transfusion Serv.*
Sharlene Gordon, *Respiratory Care*
Joseph Green, *Security*
Nancy Green, *Nursing*
Arlene Greene, *Clinical Admin.*
Jean Grieci, *Radiology*

Peter Grieco, *Building Service*
Patricia Hally, *Nursing*
Joseph Hamory, *Anesthesiology Serv.*
Sally Harrington, *Blood Transfusion Serv.*
Theresa Hayes, *Photography Lab.*
Audrey Hayes, *School of Nursing*
Mary Healy, *Surgical Res. Lab.*
Barbara Hennessey, *Materials Management*
Ted Hester, *Nursing*

Herman Hochschwender, *Planning*
Marjorie Hodges, *Intensive Care Study*
Melanie Hoffman, *Resources & Dev.*
Katherin Hogan, *Cardiac Cath. Lab.*
Robert Hogan, *Blood Trasnfusion Serv.*
Thomas Holmes, *Radiology*
E. Jane Holtz, *Psychiatry*
Christin Howard, *Pathology Lab.*
Eileen Hughes, *Nursing*
Helen Hulburd, *Medical Oncology*
Anna Interbartolo, *CMHCC*
Anna Irvine, *EW-ON Ward*
Ann Israelson, *Admitting*
Sheila Jackson, *Nursing*
Oscar James, *Building Service*
Bertha James, *G.I. Res. Lab.*
Gary Johnson, *Lab. of Computer Science*
Roland Joseph, *Dietary*
Lee Josephs, *Social Service*
Wendy Kallas, *Bacteriology Lab.*
Peter Karis, *Radiology*
Diana Kazmaier, *Administration*
Noreen Keane, *Medical Records*
Jane Kelley, *Radiology*
Naomi Kelly, *Shriver Center*
Michael Kelly, *Maintenance*
Thomas Kelly, *Purchasing*
Robert Key, *Dietary*
Linda Kimball, *Nursing*
Ida Kinch, *Medical Records*
Diane Kuebler, *Cytology Lab.*
Catherin LaCivita, *Bacteriology Lab.*
Elizabet Lada, *Nursing*
Carol LaHaise, *Blood Transfusion Serv.*
R. Lamont-Havers, M.D., *Research Office*
Diane Langone, *Radiology*
Nancy Lankhorst, *Clinical Admin.*
Mary Larkin, *Blood Transfusion Serv.*
Blake Laspia, *Clinical Admin.*
Cynthia Laub, *Nursing*
Carine Lauture, *Medical Records*
Atley Leach, *Dietary*

Robert Leahy, *Security*
John Leeman, *Radiology*
Lillian Leitao, *Nursing*
Ralph LePage, *Telephone Dept.*
Elizabet Locke, *Card Biochem. Res. Lab.*
Joseph Lombardo, *Maintenance*
Julia Lustwerk, *Nursing*
Christop Lynch, *EW-ON Ward*
Elizabet MacDonnell, *Nursing*
Suzanne MacDonald, *Nursing*
Colleen MacKesey, *Operating Room Admin.*
Julia MacLaughlin, *Endocrine Res. Lab.*
William Madden, Jr., *Pharmacy*
Luther Maddox, *Transportation Serv.*
Susan Maffie, *Medical Records*
Helen Mann, *Psychiatric Res. Lab.*
Bonifaci Manzano, *Clinical Admin.*
Zareh Markarian, *Pharmacy*
Kathleen Masterson, *Medical Oncology*
Barbara Maxey, *Social Service*
Adrienne McAllister, *Bacteriology Lab.*
Felecia McBride, *Clinical Admin.*
Christin McElroy, *Blood Transfusion Serv.*
Norah McGilvray, *Dermatology Res. Lab.*
John McGinty, *Respiratory Care*
Peter McGorty, *Dietary*
Diane McKenna, *Nursing*
Judy McKenna, *Orthopedic Service*
Mary McLaughlin, *Surgical Serv.*
Joanna McLaughlin, *Nursing*
Patricia McNulty, *Radiation Medicine*
Martha McNulty, *CMHCC*
Jane McPhillips, *Nursing*
Janice Meisenhelder, *Nursing*
Donna Meli, *Chemistry Lab.*
Dennis Mento, *Radio-Biophysics*
Nancy Mermet, *Nursing*
Linda Micklay, *Nursing*
Aremise Mike, *Building Service*
Lynn Miller, *Social Service*
Cheryl Minieri, *Nursing*
James Moloy, *Maintenance*
Alice Moneypenny, *Blood Transfusion Serv.*
Andrea Mongiello, *Radiology*
Walter Moody, *Building Service*
Shirleen Morris, *Building Service*
Kathleen Mortimer, *Bunker Hill HC*
Wilfred Mottley, *Building Service*
Judith Mulcahy, *Nursing*
James Murdock, *Maintenance*
Robert Murphy, *Clinical Admin*

Anthony Nardo, *Building Service*
Mae Nataupsky, *CMHCC*
Carl Niland, *Dietary*
Lynann Notartomaso, *Nursing*
Debra Nygaard, *Nursing*
Donna O'Brien, *Ambulatory Care*
Claire O'Brien, *Gynecology Service*
Edward Odwyer, Jr., *Ambulatory Care*
Leonard Olsen, *Respiratory Care*
Karen Olsen, *Nursing*
Kathleen O'Neil, *Radiology*
Kevin O'Sullivan, *Cardiac Cath. Lab.*
Rosemari O'Sullivan, *Clinical Immun. Lab.*
Marilyn Oxford, *Clinical Admin.*
Armando Pagliuca, *Building Service*
Majetta Parris, *Nursing*
Mary Perry, *Operating Room Admin.*
Carl Perry, *Building Service*
Charles Perry, *Radiology*
Eleanor Peterson, *Radiation Medicine*
Judith Pines, *Clinical Admin.*
Denise Piotrowski, *CMHCC*
Kimberly Plummer, *Planning*
Kathy Porter, *Nursing*
Ronald Prachniak, *Maintenance*

Eugene Puryear, *Radiology*
Adjoa Quaison-Sackey, *Radiology*
Magdi Ragheb, *Anesthesiology Serv.*
Eileen Reardon, *Clinical Admin.*
Peter Recchia, *Maintenance*
Foster Reed, Jr., *Materials Management*
Frances Regan, *Nursing*
Patricia Regan, *Nursing*
Catherin Repko, *Radiology*
Barbara Rich, *CMHCC*
Thomas Riley, *CMHCC*
Abbey Riley, *Util. and Rev. Comm.*
Faye Robbins, *Rehabilitation Serv.*
Frank Rogier, Jr., *Pulmonary Dis. Lab.*
Ronald Romard, *Pharmacy*
Anthony Rosati, *EW-ON Ward*
Joyce Sanborn, *Fiscal Affairs*
Deborah Sarson, *CMHCC*
George Saulnier, Jr., *Materials Management*
Janice Scalley, *Anesthesiology Serv.*
Patrick Schettini, *Maintenance*
Marlene Schoening, *Nursing*
Kathleen Shale-Dwyer, *Blood Transfusion Serv.*
Myra Shalett, *CMHCC*
Carolyn Shaughnessy, *Dispatch Serv./ Post Office*
Karen Shea, *Nursing*

Jane Sheehan, *Nursing*
Kevin Sheehan, *Maintenance*
Elizabeth Sheehy, *Nursing*
Gary Shepard, *Endocrine Res. Lab.*
Janet Shopis, *Blood Transfusion Serv.*
Kathleen Shore, *Nursing*
Marie Silva, *Nursing*
Yvonne Simpson, *Dietary*
Toby Slate, *Ambulatory Care*
Margaret Smith, *Administration*
Adelaide Smith, *Bunker Hill HC*
Brenda Smith, *Surgical Serv.*
Monica Smith, *Lab. of Computer Science*
James Snowden, Jr., *Nursing*
Lillian Sonnenberg, *North End Nutrition*
Dana Spagnuolo, *Photochemotherapy*
Karen Spitzer, *Nursing*
Paul Sprague, *Radiology*
Susan Stanhope, *Nursing*
Mary Starble, *Social Service*
Jeanne Sterite, *Nursing*
Cheryl Stetler, *Staff Education*
Walter Stewart, *Dietary*
Eli Straus, *Dispatch Serv./ Post Office*
Nancy Sullivan, *Ped. Pulmonary Lab.*
Hilda Sullivan, *Blood Transfusion Serv.*
Marcia Sullivan, *Thoracic Surgery*
Michael Taylor, *Nursing*
Beverly Teague, *Radiation Medicine*
Caterina Tenaglia, *Ambulatory Care*
Emma Teneriello, *Infectious Disease Lab.*
Cheryl Thomas, *Dietary*
Theodore Toppen, *Pharmacy*
Beth Travers, *Nursing*
Epifania Valencia, *Ped. Microchem. Lab.*
Marilyn Vancini, *Nursing*

Gary Vey, *Social Service*
Philip Waithe, Jr., *Blood Transfusion Serv.*
William Waldron, *Office of the General Counsel*
Anne Wallace, *Dermatology Res. Lab.*
Nancy Ward, *Nursing*
Mary Webster, *Medical Records*
Maureen Webster, *Urology Serv.*
Alan Weinberg, *Orthopedic Res. Lab.*
Jonathan Weiner, *Pharmacy*
George West, *Respiratory Care*
James West, *Nursing*
Alfred White, *Clinical Admin.*
Brenda White, *Surgical Res. Lab.*
Eileen White, *Social Service*
Gail Wilkes, *Nursing*
Elizabet Wilkie, *Surgical Res. Lab.*
Dolores Williams, *School of Nursing*
Elizabet Williams, *Clinical Admin.*
Carmen Williams, *Building Service*
Roy Williams, *Social Service*
Susan Winkle, *Surgical Res. Lab.*
Susan Winslow, *Ambulatory Care*
Lisa Witham, *Anesthesiology Serv.*
Cindy Wohlers, *Ambulatory Care*
Joanne Wojcik, *Psychiatric Res. Lab.*
Arlene Wolk, *Clinical Immun. Lab.*
Elizabet Wolpe, *Nursing*
Mary Woolsey, *Nursing*
Susan Worden, *Nursing*
Robert Yonge, *Medical Records*
Pamela York, *Building Service*
Kathleen Zagata, *Cystometrogram Serv.*
Nancy Zander, *Nursing*
Jean Zeppernick, *Orthopedic Service*

"It was in the amphitheatre of the dome of the Bulfinch Building, the operating room of the hospital from 1821-1867, that the first great milestone in the development of modern surgery occurred. Here on October 16, 1846, the first public demonstration of the use of ether in a surgical operation was performed. Dr. John C. Warren, co-founder of the Massachusetts General Hospital and its first surgeon, operated on the patient, and Dr. William T.G. Morton, a dentist 'to whom history accords credit for the courage and imagination to demonstrate the chemical's properties in public,' administered the ether with his own apparatus. Within a year, following Dr. Morton's demonstration, ether was being used world-wide to conquer pain of surgery."

From — "This Priceless Heritage"

Ether Day 1981 in Pictures

A Nighttime Poem

It was the night after Labor Day
And all through the patient floors
Almost everything is quiet
Except for the doors

Which open and close
Without any warning
So nurses can check patients
During the hours of early morning.

And someone from Maintenance
May also appear
To fix something broken
Or to make a minor repair.

And then there is the page operator
Who calls out a name
Shattering the night's silence
Almost as fast as it came.

In the White Lobby downstairs
Few words are usually said
So not to disturb a visitor
Using a couch as a bed.

Security can also be seen
Walking up and down the halls
Making sure there's no problem
While waiting for any calls.

The quiet is sometimes broken
By an occasional ring of the phone
Or by someone coming into the E.W.
Hurting with a broken bone.

But many who work all night
Would have it no other way
Since they've worked other shifts
Including during the day.

And if you asked them they'd tell you
That it really isn't so bad
Because for many, it's out of choice
So why should they be mad?

Sure, they sometimes must choose
Between eating and sleeping
To maintain the work hours
They are presently keeping.

But there are also advantages
To the hours they keep
There are fewer people around
So they avoid lines that are deep.

And there's another good reason
To work when it's dark
Unlike during the day
It doesn't cost to park.

And as the rush-hour begins
With workers starting their day
These employees are leaving
And driving the other way.

Once they return home
They have most of the day free
To go swimming or skiing
Or call on people they want to see.

So if you're a doctor or nurse
Who's helping the sick
And are working this shift
Because it's your pick

Or if you work in Dietary
And your job is to bake
Or if you're just filling in
And trying to stay awake

Or if you're in Admitting
And watch people come in
Or if you're so loaded with paperwork
You feel you just can't win

Or if you're in Building Services
And clean everything in sight
No, we haven't forgotten about you
And we wish you all a good night.

The MGH Hot Line

Boston, Massachusetts
News Office, Bigelow 12 (2206)
November 19, 1981

AMBULATORY CARE CENTER, LEVEL 6

Effective Monday, November 30, the following MGH offices will be relocated on the 6th floor of the ACC. Entrance to the building remains restricted to the White Lobby. For 7th floor offices, see the November 5 HOT LINE. The 6th floor offices include: Child Psychiatry, Diabetes Associates, Endocrine Associates, Inpatient Liaison Consultation Service, Language Disorders Unit (Speech-Language Pathology/Reading Disabilities), Pediatrics (Adolescent Gynecology, Allergy/Respiratory, Cardiology, Dermatology, Endocrinology, Gastroenterology & Nutrition, Genetics, Group Practice [General Pediatrics], Hematology, Learning Disorders, Nephrology, Neurology, Oncology, Surgery, Urology), Prenatal Diagnostic Lab, Renal Associates, Social Service. The following doctors will also have offices on the 6th floor: H. Abramowitz, V. Balboni, L. Cohan, R. Ganz, C. Gordon, S. Guyton, B. Jacobson, G. Jacobson, L. Kane, R. Mignone, J. Quinby, J. Robinson, M. Rosenblatt, Chiu-An Wang, and B. Zitin. For the most part, these units will be retaining their present telephone numbers. More information will be provided in future issues of the HOT LINE. If you have any questions, please call the Ambulatory Care Administration Office at Ext. 2684.

THANKSGIVING DAY MENU AT MGH

On Thursday, November 26, the General Cafeteria will be open for the Thanksgiving Day meal from 10:45 a.m. to 3:00 p.m. and again from 4:15 p.m. to 8:00 p.m. The menu for the day will include:

Hot Mulled Cider	$ .25
Roast Turkey/Giblet Gravy/ Cranberry Sauce	$1.25
Sage Dressing	$ .30
Burgundy Beef	$1.25
Whipped Potatoes	$ .30
Candied Sweet Potatoes	$ .40
Buttered Noodles	$ .30
Green Peas and Mushrooms	$ .40
Mashed Squash	$ .35
Assorted Relishes	$ .35
Pumpkin Pie	$ .45
Apple Pie	$ .45
Mince Pie	$ .45

On that day, the "Midnight Meal" (served from 9:30 p.m. to 11:30 p.m.) will consist of a holiday snack supper. On Friday, November 27, the Coffee Shop and the East Cafeteria will be closed. All three lines of the General Cafeteria will be open for lunch.

FAST FOR A WORLD HARVEST

A group of MGH employees is participating today (Thursday, November 19) in Oxfam America's Fast for a World Harvest. The food money saved will be donated to help support Oxfam America's community development projects around the world. The Fast for a World Harvest began in 1974 and is always held on the Thursday before Thanksgiving. Last year, more than 2,000 groups participated in the Fast, and donated nearly $400,000 to Oxfam, a nonprofit agency based in Boston.

COURSES FOR TERM II

The MGH Institute of Health Professions is offering graduate-level courses in Dietetics and Interdisciplinary Studies for Term II. To request special student information and course listings, call the Director of Admissions at Ext. 3140. Applications for Term II special student status should be received no later than December 11.

ACCELERATED PROGRAM FOR COLLEGE

MGH employees who have always been interested in getting a college education but are put off by the lengthy time required for part-time study will have an opportunity to apply to the Accelerated Program at BU's Metropolitan College. To date, over 35 people have expressed an interest in applying. If accepted into the program, the student will be able to take three year-long seminars in place of the usual 16 required freshman and sophomore courses. Full details regarding testing and application procedure are available by contacting Training and Development, Ext. 2230.

* HOLIDAY PARTIES *

If the holiday party is held between December 7 and December 31, the Department of Dietetics can provide the following items Monday through Friday. Other items must be procured outside the hospital.

Payment for this party is approved by the administration and comes from a special fund -- (nonpatient care revenue).

This form must be left at the Dietary Service Center counter, Gray Basement, at least three (3) days before the function.

	QUANTITY	UNIT	ITEM
BEVERAGES		1 quart	Eggnog (1 quart = 8 servings)
		1 quart	Gingerale (1 quart = 5 servings)
		1.5 liter	Chablis (1.5 liter = 10 servings)
SNACKS		1 package	Townhouse Crackers (1 pkg. serves 25)
		1 box	Potato Chips (4 lbs. serves 50)
COOKIES		1 package	Sugar Cookies (1 pkg. serves 15)
CHEESE		1 pound	Wine Cheese (1 pound serves 20)
ICE		1 bag	Ice Cubes (5 pound bag serves 20)
PAPER & PLASTIC GOODS (Order by Count)		each	Paper Napkins
		each	Paper Cups (8 oz. styrofoam)
		each	Paper Plates (6")
		each	Paper Plates (9")
		each	Plastic Spoons
		each	Plastic Forks
		each	Plastic Knives
		each	Plastic Cups (for wine and/or Eggnog (4 oz.)

NOTE: You must be responsible for picking up your supplies on your own truck between 9 a.m. and 2 p.m. from the Dietary Service Center, Gray Basement. Please prepare a duplicate copy of the order to bring with you to present when you pick up the order.

PUNCH BOWLS, LADLES, PLATTERS, ETC. ARE NOT AVAILABLE.

We will pick up this order at _____ o'clock - a.m./p.m.

Day of the Week _____ Date _____

PLEASE PRINT: Requested for: _____
Unit

by: _____
Person

_____
Phone